

XIAOMI Robot Vacuum X20 User Manual · 01

Xiaomi 掃拖機器人 X20 使用說明書 · 20



Safety Instructions

Read this manual carefully before use, and retain it for future reference.

Usage Restrictions

- This product is for floor cleaning in a home environment only. Do not use it outdoors, on non-floor surfaces, or in a commercial or industrial setting.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- This product is not a toy. Ensure children and pets are kept at a safe distance from the robot vacuum while it is operating.
- If the cord set is damaged, it must be replaced by a special cord set available from the manufacturer or its service agent.
- Do not place children, pets, or any item on top of the robot vacuum while it is stationary or moving.
- Do not use the robot vacuum in an area suspended above ground level, such as a loft, open balcony, or on top of furniture, unless a protective barrier is present.
- Do not use the robot vacuum at an ambient temperature above 40°C or below 0°C or on a floor with liquids or sticky substances.
- Do not use the robot vacuum to clean any burning substances.
- Before using the robot vacuum, tidy up any loose cables. To avoid potential danger, do not run the robot vacuum on the cables when using it. A hazard may occur if the appliance runs over the supply cord.
- Pick up any fragile or loose items from the floor, such as vases or plastic bags, to prevent the robot vacuum from being obstructed or bumping into them and causing damage.

- Do not allow the robot vacuum to pick up hard or sharp objects such as building materials, glass, or nails.
- Do not use the mopping mode on carpets. Set virtual walls or restricted areas to exclude carpeted areas for mopping tasks.
- Turn off and unplug the power supply before cleaning and maintaining the robot vacuum and mop-cleaning station.
- Do not place the robot vacuum upside down. Laser radar housing should never touch the ground.
- Do not pick up the robot vacuum by its laser radar cover.
- Only use this product as directed in the user manual. Users are responsible for any loss or damage arising from improper use of this product.
- Make sure the robot vacuum is turned off when being transported and kept in its original packaging if possible.
- Do not wipe with a wet cloth or rinse the robot vacuum and mop-cleaning station with any liquid. After cleaning washable parts, dry them sufficiently before installing them for use.
- When the mop-cleaning station is cleaning the mop pads, do not drag the robot vacuum out of the mop-cleaning station to avoid causing any damage.
- The appliance is to be supplied through a residual current device (RCD) having a rated residual operating current not exceeding 30 mA.
- This appliance is considered to be suitable for use in countries having a tropical climate. It may also be used in other countries.
- No action needed from users to shift the mop-cleaning station between 50 Hz and 60 Hz, and the product can adapt itself for both 50 Hz and 60 Hz.
- The laser sensor in this product meets the IEC 60825-1: 2014 Standard for Class 1 laser products. Please avoid direct eye contact with it during use.

Batteries and Charging

- Do not use any third-party batteries, cord sets, or mop-cleaning stations. The robot vacuum can only be used with the model C101JZ mop-cleaning station.
- This appliance contains batteries that are only replaceable by skilled persons.
- Do not dismantle, repair, or modify the batteries or mop-cleaning station on your own.
- Do not use a wet cloth or wet hands to wipe or clean the mop-cleaning station's charging contacts.
- Do not place the mop-cleaning station near a heat source, such as a radiator.
- Do not improperly dispose of old batteries. Used batteries should be discarded at a professional recycling facility.
- If the robot vacuum will not be used for an extended period, fully charge it, then turn it off and store in a cool, dry place. Recharge the robot vacuum at least once every 3 months to avoid over-discharging the battery.
- Do not expose the appliance or battery to excessive temperatures.
- Be aware of the risk of terminals of the battery-operated appliance or battery being short-circuited by metal objects.
- Do not damage the battery when removing it to avoid short circuits or liquid leakage. If the battery leaks, keep the fluid from touching your skin or clothes, and wipe it away immediately with a dry cloth. Then send the battery to an appropriate recycling facility or the designated after-sales service team to properly dispose of it.

Environmental Notice

- The built-in lithium-ion batteries of this robot vacuum contain chemicals that may pollute the environment.
- Before disposing of this product, ask a professional to remove the batteries and then discard them at an appropriate recycling facility.

- The battery must be removed from the appliance before it is scrapped.
- The appliance must be disconnected from the supply mains when removing the battery.
- The battery is to be disposed of safely.

Steps to remove the batteries

The information is applicable only for disposing of this product and is not part of the regular operating instructions.

1. Keep the robot vacuum away from the mop-cleaning station and make it operate until its battery level is too low to continue cleaning.
2. Turn off the robot vacuum.
3. Remove the bottom shell of the robot vacuum.
4. Press down on the clips and pull out the batteries' connectors to take out the batteries.

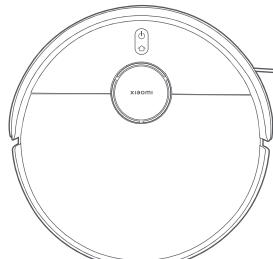
CAUTIONS:

- Make sure the battery is flat and the robot vacuum is far away from the mop-cleaning station before removing the battery.
- Remove the entire battery pack together, and make sure not to damage the outer casing of the battery pack to prevent short-circuiting or leakage of harmful substances.
- If you come into physical contact with any substance that may leak out of the batteries, rinse the contact area with plenty of water and seek medical attention immediately.

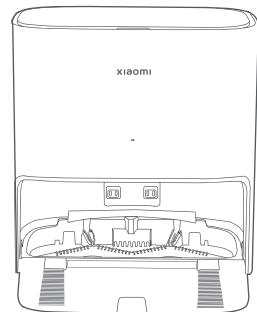


for indoor use only

Product Overview



Robot Vacuum



Mop-cleaning Station

Note: Illustrations of product, accessories, and user interface in the user manual are for reference purposes only. Actual product and functions may vary due to product enhancements.

Accessory List

Pre-installed on the Robot Vacuum



Dust Compartment



Filter



Brush



Brush Cover

Pre-installed on the Mop-cleaning Station



Clean Water Tank



Dirty Water Tank



Washboard

Others



Mop Assembly × 2
(Mop Pad Holder × 2 + Mop Pad × 2)



Side Brush



User Manual

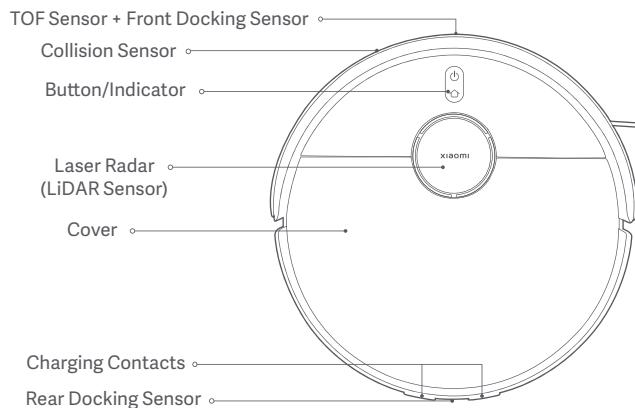


Cord Set

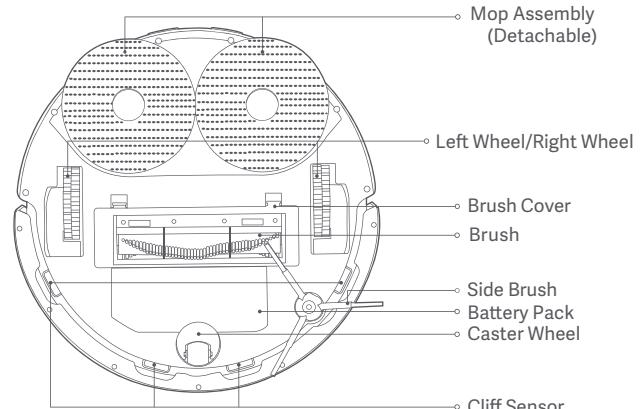
Note: Mop pads are pre-installed on the mop pad holders.

Product Overview

Robot Vacuum



- Press and hold for three seconds to turn on or off
- Press to clean or pause
- Press to pause while running
- While paused, press to return the robot vacuum to the station for charging
- Press to stop docking when it returns to the station
- Press and hold for 3 seconds to enable or disable the child lock

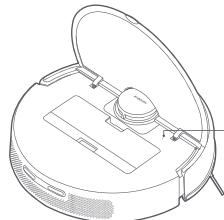


Indicator Status Descriptions

White	Working normally
Breathing white	In charging
Blinking white	Returning to charge/Updating firmware/ Resetting system/Connecting to the network
Yellow	Wi-Fi disconnected
Blinking yellow	Error
Breathing yellow	Low battery and charging

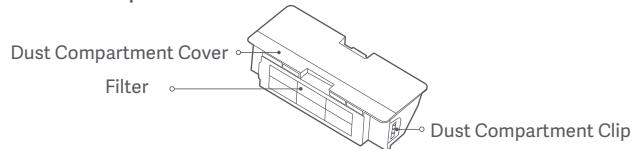
Product Overview

Robot Vacuum



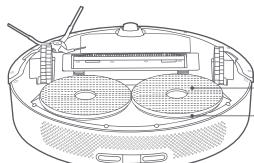
Reset button:
Press and hold for 3 seconds with a tool to reset the system

Dust Compartment



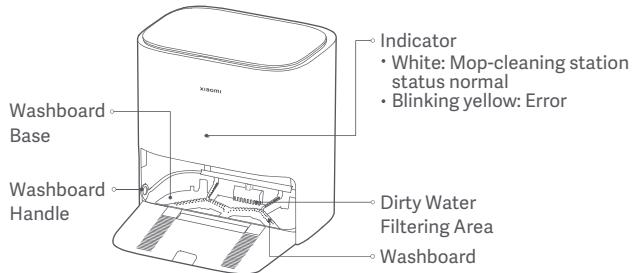
Note: The dust compartment must be installed under all cleaning modes. Otherwise, the robot vacuum cannot start.

Mop Assembly (Mop Pad Holder + Mop Pad)

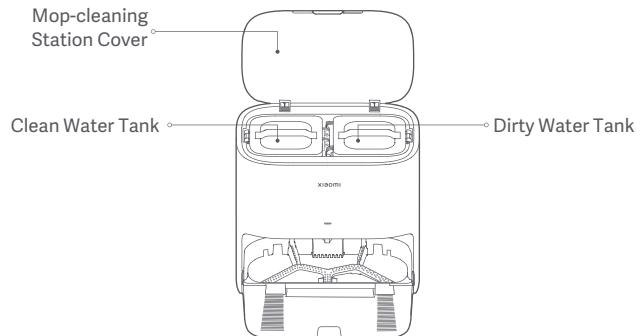


Mop Pad
Mop Pad Holder

Mop-cleaning Station (Placing against wall)



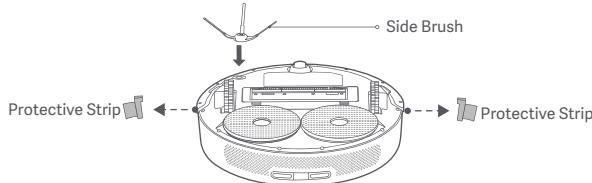
Indicator
• White: Mop-cleaning station status normal
• Blinking yellow: Error



How to Install

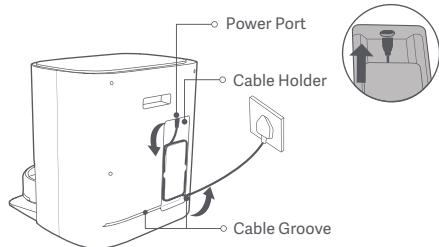
Removing and Installing

1. Remove protective strips on both sides of the robot vacuum.
2. Take out the side brush, and install it onto the position as indicated in the figure. The side brush is properly installed when you hear a "click".



Connecting to An Electrical Outlet

Connect the cord set to the power port and then plug it into an electrical outlet.

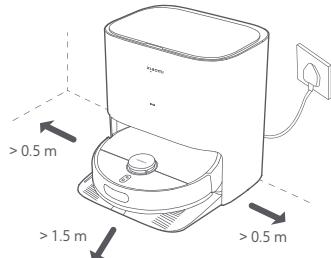


Notes:

- You can manage the cord set by wrapping it around the cable holder and embedding it into the cable groove.
- To ensure the battery's optimal performance, fully charge the battery for the first time before use.
- If the robot vacuum is unable to turn on due to low battery, place it directly onto the mop-cleaning station to recharge.
- The robot vacuum will turn on automatically after connecting to the mop-cleaning station, and cannot be turned off while charging.

Placing the Mop-cleaning Station Against a Wall

For a first time use, align the charging contacts of the robot vacuum with the charging contacts of the mop-cleaning station to charge. During daily use, press the button  to send the robot vacuum to the mop-cleaning station to charge.



Notes:

- Do not expose the mop-cleaning station to direct sunlight.
- Make sure that there is more than 1.5 meters of empty space in front of the mop-cleaning station and more than 0.5 meters on either side.
- Ensure that the cord set is placed properly. Otherwise, it may be dragged by the robot vacuum, causing the mop-cleaning station to displace or lose power.
- Make sure the clean water tank, the dirty water tank, and the washboard are correctly installed.
- When using the robot vacuum for the first time, follow app prompts to quickly create a map. Moreover, it is recommended to follow the robot vacuum throughout the whole process to assist in cleaning up items that may affect the work of the robot vacuum.
- Make sure the robot vacuum starts from the mop-cleaning station, and remove ground obstacles to ensure accurate map creation.
- If the robot vacuum may get stuck or scratch the surface of the furniture in some areas, you can set restricted areas in the app to prevent the robot vacuum from entering those areas.
- The robot vacuum will enter sleep mode after being paused or on standby for ten minutes. Press any button to wake it up.

Connecting with the Mi Home/Xiaomi Home App

This product works with the Mi Home/Xiaomi Home app*. Control your device with Mi Home/Xiaomi Home app.

Scan the QR code to download and install the app. You will be directed to the connection setup page if the app is installed already. Or search for "Mi Home/Xiaomi Home" in the app store to download and install it.

Open the Mi Home/Xiaomi Home app, tap "+" on the upper right, and then follow the instructions to add your device.

* The app is referred to as Xiaomi Home app in Europe (except for Russia). The name of the app displayed on your device should be taken as the default.



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Notes:

- The version of the app might have been updated, please follow the instructions based on the current app version.
- If the robot vacuum's QR code cannot be scanned, you can search for its name to add it.
- When connecting the robot vacuum to the Mi Home/Xiaomi Home app using an iOS device, follow the instructions in the app to connect to the robot vacuum's hotspot "xiaomi-vacuum-c101eu_mibtxxxx".

Common Issues

The robot vacuum cannot connect to Wi-Fi.

Possible Causes and Solutions

- Check whether the Wi-Fi password is correct.
- The robot vacuum does not support the 5 GHz network frequency band. Please use a 2.4 GHz network.
- The Wi-Fi signal is weak. Make sure the robot vacuum is within the Wi-Fi coverage with a strong signal.
- There is something wrong with the Wi-Fi connection. Reset the Wi-Fi and download the latest version of the Mi Home/Xiaomi Home app, then try reconnecting.

An iOS device could not successfully connect to a hotspot "xiaomi-vacuum-c101eu_mibtxxxx" of the robot vacuum.

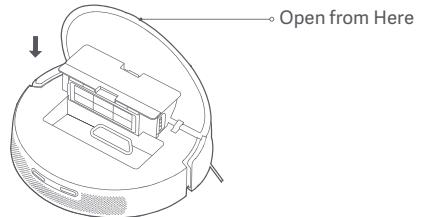
Make sure the robot vacuum is within the Wi-Fi coverage with a strong signal, then reset the Wi-Fi of the robot vacuum and reconnect to the network.

How to Use

Installing Accessories for Desired Mode

Vacuuming mode (installation of dust compartment is required):

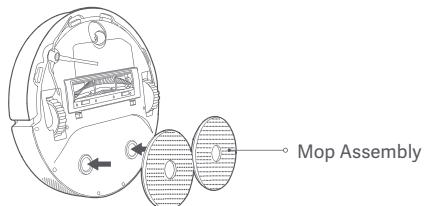
The dust compartment needs to be installed under all cleaning modes. Otherwise, the robot vacuum cannot start. Open the cover and install the dust compartment into the robot vacuum, and make sure the clips are firmly attached.



Note: Clean the dust compartment regularly to avoid a reduction in vacuuming performance.

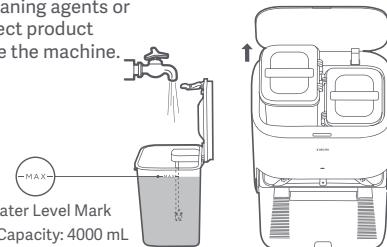
Vacuuming & mopping mode (installation of dust compartment, mop assembly, clean water tank, and dirty water tank are required):

1. Install the mop assembly to the buckling position as illustrated. It is installed in place when you hear a "click".



2. Fill the clean water tank with clean water up to the maximum water level mark. Do not add any cleaning agent or disinfectant to the water tank.

CAUTION: Adding cleaning agents or disinfectants may affect product functions and damage the machine.

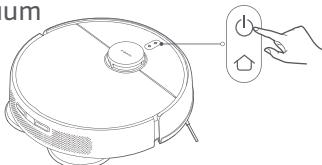


CAUTIONS:

- Do not add hot water into the clean water tank or the dirty water tank as this may cause their deformation.
- Please set virtual walls or restricted areas to exclude carpeted areas for mopping tasks.
- If the floor is overly wet, clean the excessive water first before using the vacuuming or mopping function.
- Remove the dirty water tank and the washboard after a mopping task has been completed. Clean the dirty water tank, the washboard, and the washboard base in time to prevent odor and mildew.

Starting the Robot Vacuum

Press the button  to start vacuuming and mopping.



How to Use

Turning on/off

Press and hold the button  on the robot vacuum for 3 seconds, the indicator lights up, and the robot vacuum then turns on. When the robot vacuum is paused and not in charging, press and hold the button  for 3 seconds to turn it off.

Pause

When the robot vacuum is running, press any button to pause, and then press the button  to resume working.

Sleep mode

While not being charged, the robot vacuum will automatically enter sleep mode after ten minutes of inactivity, and will automatically turn off if it is in sleep mode for over six hours. Press any button or use the app to wake it up.

Note: The robot vacuum will not enter sleep mode when docked on the mop-cleaning station.

Returning to the station to charge

The robot vacuum will automatically return to the station to charge when it is running low on battery during a cleaning task. Once fully charged, the robot vacuum will resume cleanup where it left off.

When the robot vacuum is in standby mode, press the button  to make the robot vacuum return to the station to recharge.

During a cleaning task, pressing the button  will pause the cleanup. Press the button  again, and the robot vacuum will return to the station to charge.

Child lock function

Press and hold the button  for 3 seconds during charging or pause to enable or disable the child lock feature.

Mode or suction level preferences

You can select the cleaning modes and the suction level via the Mi Home/Xiaomi Home app.

Cleaning the mop pads

During a vacuuming and mopping task, the robot vacuum will automatically return to the mop-cleaning station to clean the mop pads in the middle of the process, and resume the task after cleaning.

When the task is completed, the robot vacuum will automatically return to the mop-cleaning station to clean the mop pads, and then air-dry the mop pads and start charging after the air-drying is completed.

If the robot vacuum is on standby at the mop-cleaning station, you can select the cleaning feature in the Mi Home/Xiaomi Home app. The station will start cleaning the mop pads and then air-dry the mop pads, and begin charging after the air-drying is completed.

Note: Cleaning could not be performed in case of power failure of the mop-cleaning station, empty clean water tank, the robot vacuum away from the mop-cleaning station, full dirty water tank, or the washboard not being installed in place. Please check before cleaning.

Saving maps

After the robot vacuum quickly creates a map or returns to the station to charge after completing a cleaning task, the updated map will be automatically saved in the Mi Home/Xiaomi Home app. Once a map has been created, you can use the app to split, merge areas, or customize room names.

Resuming cleanup

The robot vacuum has the feature of resuming the cleanup. If the robot vacuum starts running low on battery during a cleaning task, it will automatically return to the station to charge. Once the robot vacuum is fully charged, it will resume the cleanup where it left off. If the cleanup is manually ended or if you move or operate the robot vacuum when it is being charged or returning to the station, the cleanup will not be resumed.

How to Use

Scheduled Cleanup

You can schedule cleaning time in the Mi Home/Xiaomi Home app. The robot vacuum will automatically start cleaning at the scheduled time, then return to the mop-cleaning station after the cleaning is completed.

Note: If the Do Not Disturb (DND) mode is enabled, the robot vacuum will not do the scheduled cleanup during the DND period.

Virtual walls/restricted areas

You can set up virtual walls and restricted areas in the app to prevent the robot vacuum from entering the areas that need not be cleaned.

Notes:

- Before using this feature, a map must be saved in the app.
- Moving the robot vacuum or significantly changing the layout of your home may invalidate the saved maps and make the virtual walls and restricted areas lost.

Cleaning up all areas

If you choose to clean up all areas when no map is saved, the robot vacuum will clean square-shaped areas of 6×6 meters one by one. After a map has been saved in the app and you select to clean up all areas, the robot vacuum will automatically clean each room according to the planned route. And it will return to the station after the cleaning is completed.

Zoned cleanup

You can use the Mi Home/Xiaomi Home app to set up zoned areas, and the robot vacuum will clean the zoned areas you have selected.

Note: Zoned cleanup cannot completely keep the robot vacuum inside the selected areas during cleaning. Remove any obstacles around the areas prior to cleaning in case the robot vacuum goes out of the selected areas.

DND mode

In the do not disturb (DND) mode, the robot vacuum does not resume cleanup, perform scheduled cleanups, or play voice prompts, and the indicator turns off after 10 seconds of charging. The DND mode can be enabled or disabled in the app.

Note: Please refer to the app for more functions. Details of each function are subject to the app.

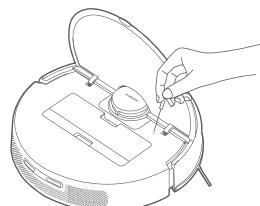
Resetting Wi-Fi

When switching to a new router or changing your Wi-Fi password, you will need to reset the robot vacuum's Wi-Fi connection. To do so, turn on the robot vacuum, then simultaneously press and hold the buttons  and  for 7 seconds. Follow the voice guidance to reset the Wi-Fi connection. Once it is successfully reset, you can reconnect the robot vacuum.

Note: Only 2.4 GHz Wi-Fi networks are supported.

Resetting system

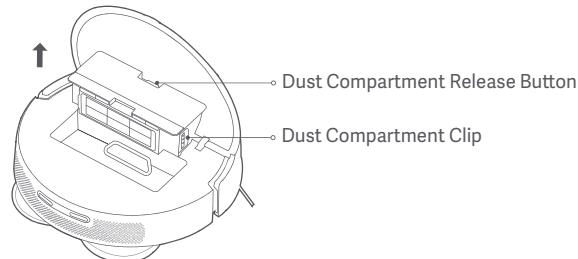
Use a pin to press and hold the reset button for 3 seconds until you hear a voice prompt to indicate that the system has been reset successfully. Then the robot vacuum will automatically restart, and the settings such as scheduled cleanup and Wi-Fi connection will be restored to factory defaults.



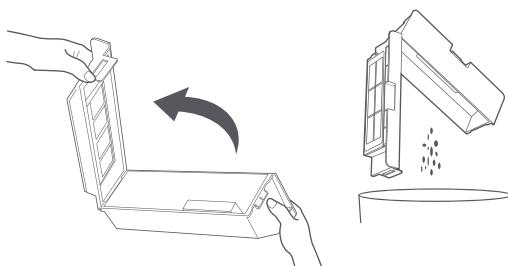
Care & Maintenance

Dust Compartment

1. Open the cover of the robot vacuum, and press the dust compartment release button to remove the dust compartment from the robot vacuum.



2. Open the dust compartment cover as illustrated and empty the trash.



3. Take out the filter, remove the dirt from the dust compartment, and clean the filter. Then wash the dust compartment and the filter with water, dry and put them back.

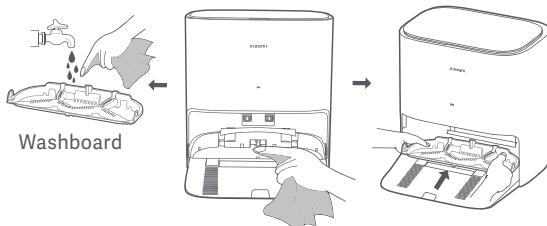


Notes:

- It is recommended to clean the dust compartment thoroughly at least once a week. The dust compartment must be fully dry before use.
- The filter can be rinsed with water. The frequency of every two weeks is recommended, however, frequent rinses are not suggested. Make sure it is completely dry before reinstalling.

Washboard/Washboard Base

Each time after the mop pad cleaning is complete, lift the handle to remove the washboard. Clean the washboard and washboard base, and then reinstall the washboard.

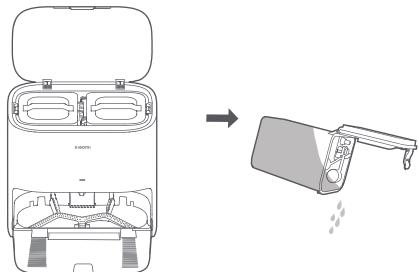


Note: The functions of robot vacuums are tested before leaving the factory, so there may be some water residues in the robot vacuum. This is normal.

Care & Maintenance

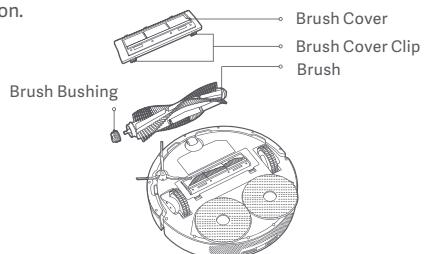
Dirty Water Tank

Clean the dirty water tank in time after the mop pads are cleaned in the mop-cleaning station.



Brush

1. Flip the robot vacuum over and pinch the two release buttons to remove the brush cover.
2. Remove the brush and pull out the brush bushing.
3. Use scissors or a blade to cut hair tangled on the brush, and then fully clean the brush.
4. Reinstall the brush bushing, the brush, and the brush cover. It is installed in place when you hear a "click" sound during brush cover installation.



Cleaning the Brush



Use a knife to cut the hair

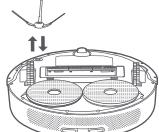


Clean dirt

Note: When the hair is tightly tangled, do not forcibly pull on it, as this could damage the brush.

Side Brush

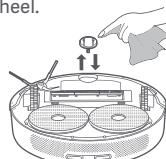
1. Turn the robot vacuum over and pull out the side brush upwards.
2. Clean any hair or dirt from the side brush.
3. Reinstall the side brush.



Note: It is recommended to clean the side brush once every two weeks to ensure the cleaning effect. Reinstall the side brush after cleaning.

Caster Wheel

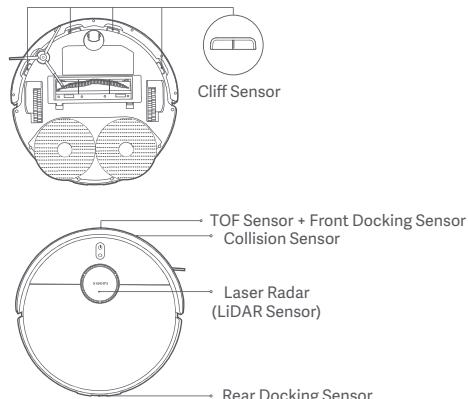
1. Turn the robot vacuum over and pull out the caster wheel upwards.
2. Clean any hair or debris that may have got stuck in the caster wheel.
3. Reinstall the caster wheel.



Care & Maintenance

Sensor

Please clean the sensors regularly using a soft, dry cloth.



Note: Do not use detergents, aerosol cleaning agents, or other chemical products for sensor cleaning.

Please refer to the table for accessory replacements to ensure the optimal cleaning effect.

Parts	Maintenance Frequency	Replacement Frequency
Side Brush	Every 2 weeks	3–6 months
Brush	Every 2 weeks	6–12 months
Filter	Every 2 weeks	3–6 months
Brush Cover	/	3–6 months (or upon wear)
Mop Pad	/	1–3 months (or upon wear)

Regulatory Compliance Information

EU Declaration of Conformity



Hereby, Xiaomi Communications Co., Ltd. declares that the radio equipment type C101 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:
<http://www.mi.com/global/service/support/declaration.html>

WEEE Disposal and Recycling Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

Common Issues

Issues	Solutions	Issues	Solutions
The robot vacuum could not turn on, nor start cleaning.	The battery level is low. Recharge the robot vacuum, and then try again.	The robot vacuum does not charge.	Make sure there is enough open space around the mop-cleaning station and its charging contacts are free of dust and other debris. The ambient temperature is too low or too high. Make sure the temperature is at 0°C to 40°C and then charge again.
The robot vacuum could not return to the mop-cleaning station to charge.	There are too many obstructions around the mop-cleaning station. Place the mop-cleaning station in a more open area. The robot vacuum is too far away from the mop-cleaning station. Move it closer to the mop-cleaning station and try again.	The robot vacuum does not perform scheduled cleanups.	Make sure the robot vacuum is connected to the network; otherwise, it cannot synchronize time and perform the scheduled cleanups. Make sure the robot vacuum is not set to DND mode. The DND mode will prevent the robot vacuum from performing scheduled cleanups.
The robot vacuum has an abnormal behavior.	Turn the robot vacuum off and then restart it.	The robot vacuum cannot connect to the Mi Home/Xiaomi Home app.	Make sure the mop-cleaning station and robot vacuum are within the Wi-Fi coverage area and the signal is good. Follow the instructions in the user manual to reset the Wi-Fi connection and pair the robot vacuum again.
The robot vacuum makes strange noises while cleaning.	A foreign object might have been caught in the brush, side brush, or the left/right main wheel. Turn off the robot vacuum and remove any debris if any.	The mop-cleaning station does not perform the mop pad cleaning.	There is insufficient water in the clean water tank. Fill it up with clean water and then try again. The dirty water tank is full. Pour out the dirty water, clean the dirty water tank, and then try again. The washboard base is full of water. Clean the dirty water filtering area and then try again.
The robot vacuum no longer cleans efficiently or leaves dust behind.	The dust compartment is full. Please clean it. The filter is blocked, please clean the filter. A foreign object has been caught in the brush. Please clean the brush.		
The robot vacuum is offline.	The Wi-Fi signal is weak. Make sure the robot vacuum is in an area with good Wi-Fi coverage. There is something wrong with the Wi-Fi connection. Reset the Wi-Fi and download the latest version of the Mi Home/Xiaomi Home app, then try reconnecting.		
The robot vacuum does not resume cleanup.	Make sure the robot vacuum is not set to DND mode, which will prevent the robot vacuum from resuming cleanup. In case you press the button  on the robot vacuum or tap  in the app, or manually place the robot vacuum onto the mop-cleaning station, the cleanup will not resume.		

Troubleshooting

Error Messages	Possible Causes and Solutions	Error Messages	Possible Causes and Solutions
Make sure the laser distance sensor is not blocked before starting the robot vacuum.	Clear any foreign objects which may block or obstruct the laser distance sensor, or move the robot vacuum to a new location and reactivate it.	The washboard is not installed.	Install the washboard properly in place.
Wipe the cliff sensor clean and move the robot vacuum to a new location to start.	Part of the robot vacuum may be off the ground. Re-position the robot vacuum and restart it. This error may also occur if the cliff sensor is dirty. Wipe off the dirt from the cliff sensor.	The clean water tank is empty. Please add clean water in time.	Please check the water level in the clean water tank and refill it if necessary.
Check and remove any foreign objects from the collision sensor.	The collision sensor may be stuck. Gently tap it several times to remove any foreign objects. If nothing falls out, move the robot vacuum to a different location to start.	The dirty water tank is full. Please clean it in time.	Pour out dirty water from the dirty water tank and clean the dirty water tank.
Place the robot vacuum on a horizontally flat floor surface and start it.	A wheel may be off the ground. Re-position the robot vacuum and reactivate it.	The water level of the washboard base is too high. Please remove the water in time.	Check and clean the washboard base.
Remove any obstacles around the robot vacuum and try again.	The robot vacuum may be caught or stuck. Clear away any obstructions around it.	Couldn't return to the station to charge. Manually place the robot vacuum onto the mop-cleaning station.	The robot vacuum could not sense the position of the mop-cleaning station. Put the robot vacuum back to the mop-cleaning station to charge.
Dust compartment is not installed.	Install the dust compartment and the filter, and make sure they are secured in place.	Low battery, please charge.	The robot vacuum cannot be turned on normally due to a low battery. Put the robot vacuum back to the mop-cleaning station to charge.
The clean water tank is not installed.	Install the clean water tank properly in place.		
The dirty water tank is not installed.	Install the dirty water tank properly in place.		

Specifications

Robot Vacuum

Name	Robotic Vacuum Cleaner
Model	C101
Item Dimensions	350 × 350 × 103.5 mm
Net Weight	3.85 kg
Net Weight (with Accessories)	10.7 kg
Rated Power	55 W
Rated Voltage	14.4 V---
Charging Voltage	20 V---
Battery Capacity	4800 mAh (rated capacity) 5200 mAh (nominal capacity)
Wireless Connectivity	Wi-Fi IEEE 802.11b/g/n 2.4 GHz Bluetooth 4.2
Operation Frequency	2412–2472 MHz
Maximum Output Power	< 20 dBm

Under normal use of condition, this equipment should be kept a separation distance of at least 20 cm between the antenna and the body of the user.

Mop-cleaning Station

Model	C101JZ
Rated Input	100 V–240 V~ 50/60 Hz
Power (charging + air-drying)	31 W
Power (during cleaning)	22 W
Rated Output	20 V --- 1.3 A
Item Dimensions	402 × 428 × 420 mm

WARRANTY NOTICE

THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY HAVE OTHER RIGHTS CONVEYED BY LAWS OF YOUR COUNTRY, PROVINCE OR STATE. INDEED, IN SOME COUNTRIES, PROVINCES OR STATES, CONSUMER LAW MAY IMPOSE A MINIMUM WARRANTY PERIOD. OTHER THAN AS PERMITTED BY LAW, XIAOMI DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE. FOR A FULL UNDERSTANDING OF YOUR RIGHTS WE INVITE YOU TO CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

1. LIMITED PRODUCT WARRANTY

XIAOMI warrants that the Products are free from defects in materials and workmanship under normal use and use in accordance with the respective Product user manual, during the Warranty Period.

The duration and conditions related to the legal warranties are provided by respective local laws. For more information about the consumer warranty benefits, please refer to Xiaomi's official website <https://www.mi.com/global/support/warranty>

Xiaomi warrants to the original purchaser that its Xiaomi Product will be free from defects in materials and workmanship under normal use in the period mentioned above.

Xiaomi does not guarantee that the operation of the Product will be uninterrupted or error free.

Xiaomi is not liable for damages arising from non-compliance with the instructions related to the use of the Product.

2. REMEDIES

If a hardware defect is found and a valid claim is received by Xiaomi within the Warranty Period, Xiaomi will either (1) repair the product at no charge, (2) replace the product, or (3) refund the Product, excluding potential shipping costs.

3. HOW TO OBTAIN WARRANTY SERVICE

To obtain warranty service, you must deliver the Product, in its original packaging or similar packaging providing an equal degree of Product protection, to the address specified by Xiaomi. Except to the extent prohibited by applicable law, Xiaomi may require you to present proofs or proof of purchase and / or comply with registration requirements before receiving warranty service.

4. EXCLUSIONS AND LIMITATIONS

Unless otherwise stipulated by Xiaomi, this Limited Warranty applies only to the Product manufactured by or for Xiaomi and identifiable by the trademarks, trade name or "Xiaomi" or "Mi" logo.

The Limited Warranty does not apply to any (a) Damage due to acts of nature or God, for example, lightning strikes, tornadoes, flood, fire, earthquake or other external causes; (b) Negligence; (c) Commercial use; (d) Alterations or modifications to any part of the Product; (e) Damage caused by use with non-Xiaomi products; (f) Damage caused by accident, abuse or misuse; (g) Damage caused by operating the Product outside the permitted or intended uses described by Xiaomi or with improper voltage or power supply; or (h) Damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Xiaomi.

It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the product. It is likely that the data, software or other materials in the equipment will be lost or reformatted during the service process, Xiaomi is not responsible for such damage or loss. No Xiaomi reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

Except as prohibited by laws or otherwise promised by Xiaomi, the after-sales services shall be limited to the country or region of the original purchase. Products which were not duly imported and/or were not duly manufactured by Xiaomi and/or were not duly acquired from Xiaomi or a Xiaomi's official

seller are not covered by the present warranties. As per applicable law you may benefit from warranties from the non-official retailer who sold the product. Therefore, Xiaomi invites you to contact the retailer from whom you purchased the product.

The present warranties do not apply in Hong Kong and Taiwan.

5. IMPLIED WARRANTIES

Except to the extent prohibited by applicable law, all implied warranties (including warranties of merchantability and fitness for a particular purpose) will have a limited duration up to a maximum duration of this limited warranty. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation will not be applied in these cases.

6. DAMAGE LIMITATION

Except to the extent prohibited by applicable law, Xiaomi shall not be liable for any damages caused by accidents, indirect, special or consequential damages, including but not limited to loss of profits, revenue or data, damages resulting from any breach of express or implied warranty or condition, or under any other legal theory, even if Xiaomi has been informed of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of special, indirect, or consequential damages, so the above limitation or exclusion may not apply to you.

7. XIAOMI CONTACTS

For customers, please visit the website:

<https://www.mi.com/global/support/warranty>

The contact person for the after-sale service may be any person in Xiaomi's authorized service network, Xiaomi's authorized distributors or the final vendor who sold the products to you. If in doubt please contact the relevant person as Xiaomi may identify.

安全須知

使用產品前請仔細閱讀本說明書，並妥善保管。

使用限制

- 本產品僅用於家居環境的地面清潔，請勿用於室外、非地面、商用或工業環境。
- 8歲及以上兒童，以及上述生理、感知或智力能力不足，或缺乏經驗和知識的人士可以在接受有關安全使用本裝置的監督和指導，並理解本裝置所含風險的情況下使用本裝置。兒童不得將本裝置當作玩具使用。除非兒童已超過8歲且有人監督，否則不得進行清潔和維護。
- 請勿讓兒童將掃拖機器人當玩具玩。主機工作時，請監督兒童及寵物，盡量遠離掃拖機器人。
- 若電源線組受損，必須使用由製造商或其服務代理商提供的特殊電源線組進行更換。
- 請勿將兒童或寵物以及任何物品放置在靜止或運行中的主機上。
- 請勿在懸空環境（如複式樓層、開放式陽台、傢俱頂端）沒有防護欄的情況下使用。
- 請勿在高於 40°C、低於 0°C 或地面有任何液體及粘稠物的環境下使用。
- 請勿用於清掃任何燃燒中的物體。
- 使用前，請先將家中地面線材整理收起，如果在電源線組上使用會發生危險。
- 請收起地面易碎品和雜物（如花瓶、塑膠袋等），避免主機在運行時受阻或輕微碰撞，導致家中貴重物品損壞。
- 請勿讓主機吸取硬物或尖銳物體（如裝修廢料、玻璃、鐵釘等）。
- 請勿在地毯上使用拖地模式。拖地時，請在地毯區域設定虛擬牆或禁區。
- 清潔和維護主機及底座前，請關機，並拔掉電源插頭。
- 請勿長時間將主機倒置在地面。
- 請勿將鐳射測距感應器作為提手搬運主機。
- 請依照說明書指示使用本產品，如因使用不當造成任何損失，由用戶自行承擔。
- 如需要運送產品，請確保主機處於關機狀態，並建議使用原有包裝盒作包裝防護。
- 請勿使用濕布擦拭，或以任何液體沖洗主機或底座。日常清潔可水洗部件後，請充分乾燥，再安裝使用。
- 主機在底座清洗拖布時，請勿將主機拖出底座外，以免造成損壞。
- 用戶無需採取任何動作，在 50 Hz 和 60 Hz 之間切換拖掃清潔底座，產品可自行適應 50 Hz 和 60 Hz。
- 本產品鐳射測距感應器符合 IEC 60825-1:2014 的 1 類雷射產品標準，請使用中避免人眼直視。
- 儷具要配置一個額定剩餘電流不超過 30 mA 的剩餘電流裝置(RCD)。
- 本器具適合在濕熱氣候的國家和地區中使用，同時也可在其他國家和地區使用。

電池及充電

- 請勿使用任何第三方電池、電源線組或底座，僅可與型號C101JZ 的底座配合使用。
- 本設備內含電池，僅能由技術人員進行更換。
- 請勿私自拆卸、修理、改裝電池或底座。
- 請勿用濕布或濕手，以擦拭或清理底座的充電彈片。
- 請勿將底座靠近熱源（例如暖爐等）。
- 請勿隨意丟棄廢棄電池，應交由專業回收機構處理。
- 如長時間不使用，請充滿電後關閉主機並放於陰涼乾燥處。建議至少每 3 個月充電一次以避免電池出現損壞。
- 請勿將設備或電池暴露在過高溫度環境下。
- 請注意電池供電設備或電池的端子會有金屬物體導致短路的風險。
- 取出電池時請勿損壞電池，以避免短路或液體外漏。若電池出現液體外漏，請勿讓液體接觸到皮膚或衣物，然後立即使用乾布擦拭。然後將電池送至適當的回收處理機構或指定的售後服務團隊以進行適當處置。

環保說明

本產品內置鋰離子電池所含的化學物質，會對環境造成污染。
報廢前，請安排專業人員拆卸，並交由專業電池回收站集中處理。

- 在廢棄器具前，必須將電池從器具中取出。
- 在取出電池時，必須中斷器具電源。
- 電池應安全地處置。

拆卸電池步驟

下述資訊僅在丟棄本掃拖機器人時適用，並非日常操作說明：

1. 掃拖機器人在不接觸底座的情況下運行，直至低電量和無法清掃；
2. 將掃拖機器人關機；
3. 將掃拖機器人底盤拆下；
4. 按下卡扣和拔掉電池的連接器插頭，然後取出電池。

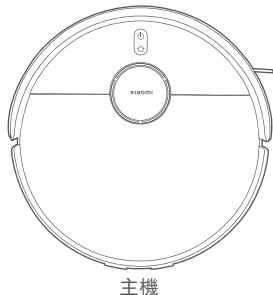
注意：

- 拆卸電池時，請確保電量用盡，並在遠離底座的情況下操作。
- 請拆卸整個電池組。請勿損壞電池組外殼，以免造成短路或危險物質洩露。
- 如果電池有滲出物而不慎接觸到，請大量用水沖洗並及時就醫。

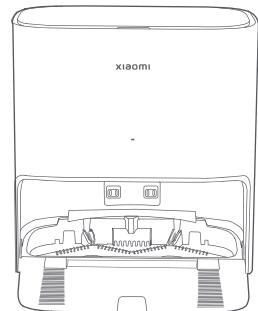


僅限室內使用

產品介紹



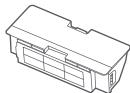
主機



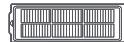
底座

配件清單

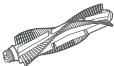
安裝在主機上的配件：



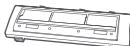
塵盒



濾網



主刷



主刷罩

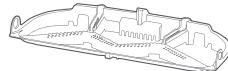
安裝在底座上的配件：



清水箱



污水箱



清洗架

其他：



拖布組件 × 2
(拖布支架 × 2 + 拖布 × 2)

提示：拖布已安装在拖布支架上。



邊刷



說明書

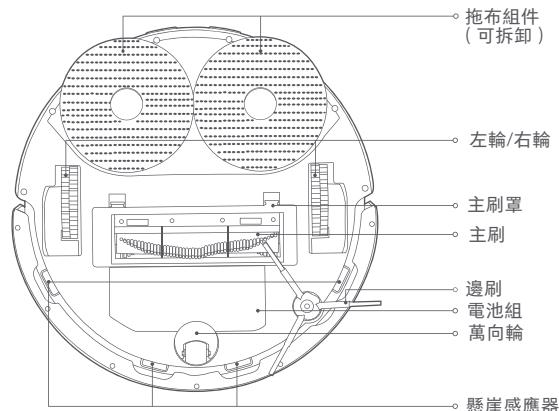
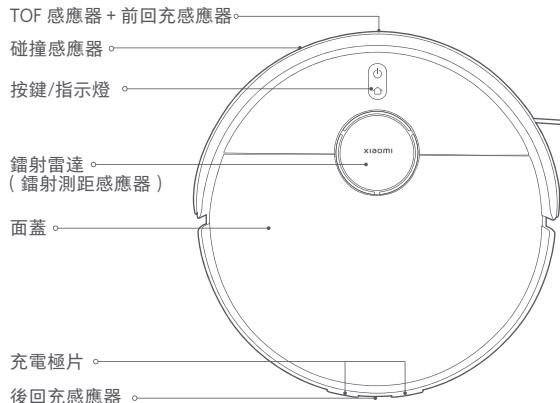


電源適配器

提示：說明書中的產品、配件、使用者介面等插圖均為示意圖，僅供參考。由於產品的更新與升級，產品實物與示意圖可能略有差異，請以實物為準。

產品介紹

主機



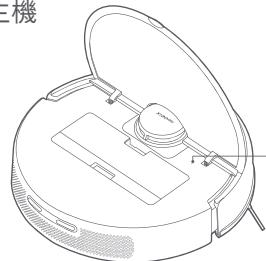
- 長按 3 秒，開機或關機
- 短按、清掃或暫停
- 運行時輕按，進入暫停狀態
- 暫停時輕按，繼續回充
- 回充時輕按，停止回充
- 長按 3 秒，開啟或關閉兒童鎖

主機指示燈狀態說明

白色長亮	主機狀態正常	黃色長亮	主機 Wi-Fi 離線
白色呼吸	正在充電	黃色呼吸	低電量充電中
白色閃爍	正在回充/升級韌體和 系統重設/連接網絡	黃色閃爍	主機狀態異常

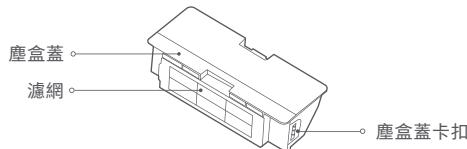
產品介紹

主機



重置鍵
使用工具長按 3 秒，重設系統

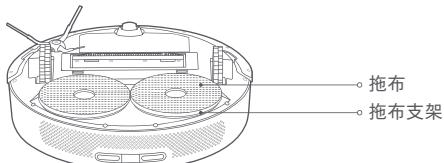
塵盒



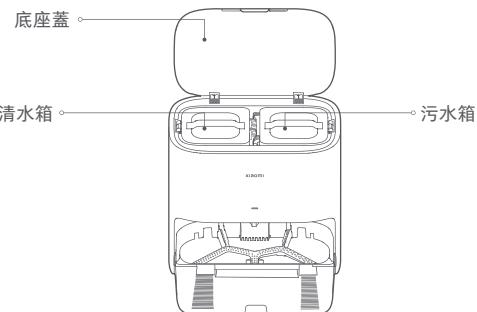
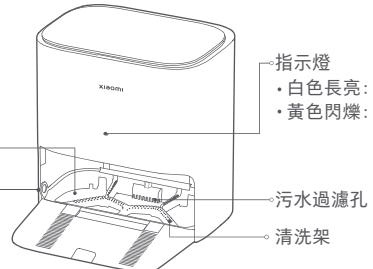
塵盒蓋
濾網
塵盒蓋卡扣

注意：所有清潔模式都要安裝塵盒，否則無法啟動主機。

拖布組件（拖布支架 + 拖布）



底座（靠牆放置）

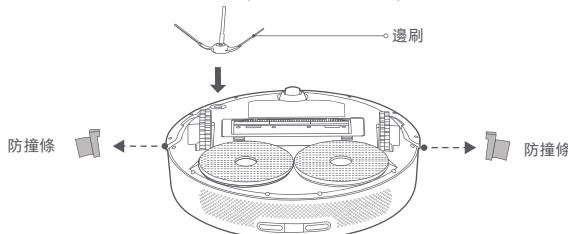


安裝

移除及安裝

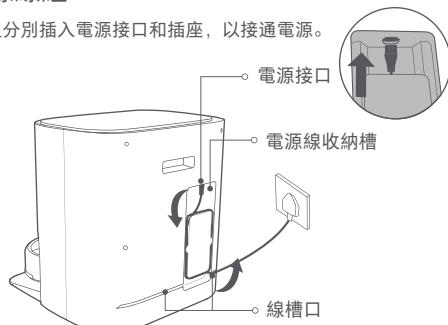
請移除主機兩側防撞條。

在圖示位置的扣位處安裝邊刷，聽到「嗒」一聲，即已妥善安裝。



連接電源線組

將電源線組分別插入電源接口和插座，以接通電源。



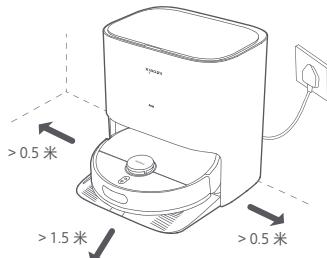
提示：

- 多餘的電源線可繞在收納槽，貼地部分的電源線可卡入底部線槽口。
- 為了保護電池，首次充電時，請充滿電後再使用。
- 電量不足時，可能無法開機。請將主機放置於底座來充電。
- 主機連接底座後，將自動開機。充電過程中，無法關機。

靠牆放置底座

初次使用時，請將主機充電極片對準底座充電彈片放置，以進行充電。

日常使用時，可直接輕按「」鍵，啟動智能回充。



提示：

- 請勿將底座放置於陽光直射的地方。
- 確保底座前方有 1.5 米以上，兩側有 0.5 米以上的空間。
- 請注意收好電源線，否則可能被掃拖機器人拖拽，導致底座位置移動或斷電。
- 須妥善安裝清水管、污水管和清潔架。
- 首次使用時，請先根據 App 提示完成快速建圖，建議全程跟隨主機，協助清理可能影響主機工作的物品。
- 請確保主機從底座出發，同時移除地面障礙物，以保證建圖準確。
- 若某些區域可能卡住主機或主機運行時會刮傷家具表面，可在手機 App 中設定禁區，阻止主機進入上述區域。
- 主機暫停或待機 10 分鐘後，進入睡眠狀態，可輕按任何按鍵喚醒。

連接米家App

本產品已連接米家，可透過米家App操控。

掃描QR Code，下載並安裝米家App，已安裝米家App的用戶將直接進入裝置連接頁面。或在Google Play商店及Apple App Store搜尋「米家」，下載並安裝米家App。打開米家App首頁，在頁面右上角點擊「+」，根據App提示方式新增裝置。



967C7125

提示:

- 連接米家應用程式時，iOS 系統裝置需要根據應用程式提示連接掃拖機熱點：
「xiaomi-vacuum-c101eu_mibtxxxx」。
- 產品QR Code無法掃描時，您可搜尋產品名稱，然後完成新增裝置。
- 由於米家App的升級與更新，實際操作可能與本產品描述略有差異，請按照目前最新米家App版本指引進行操作。

常見問題

無法連接 Wi-Fi

可能原因及解決方法

- 請確認 Wi-Fi 密碼是否正確。
- 主機不支援 5 GHz 網絡頻段，請使用 2.4 GHz 網絡。
- Wi-Fi 訊號不良，請確保主機在 Wi-Fi 覆蓋範圍內且訊號良好。
- Wi-Fi 連接異常，請重設 Wi-Fi 並下載最新版米家應用程式後嘗試再次連接。

iOS 裝置無法成功連接掃拖機熱點

「xiaomi-vacuum-c101eu_mibtxxxx」

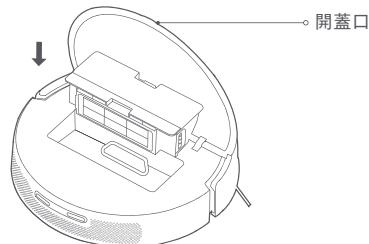
請確保主機在 Wi-Fi 覆蓋範圍內且訊號良好，然後重設主機 Wi-Fi，重新連接網絡。

使用

根據所需的清潔模式安裝配件

清掃模式（確保主機已安裝塵盒）：

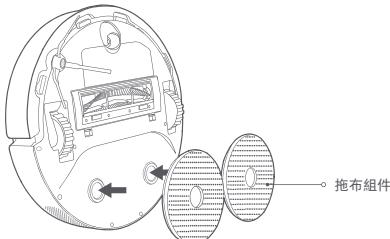
所有清潔模式都要安裝塵盒，否則無法啟動主機。從開蓋口處打開面蓋，將塵盒裝入主機，確認卡扣扣好。



提示：請定期清潔塵盒，以免髒物影響清潔效果。

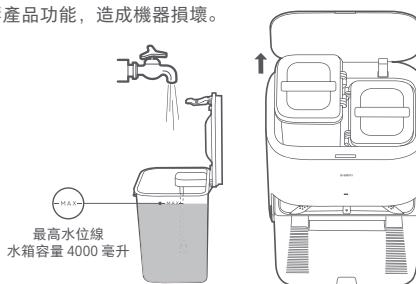
掃拖模式（安裝塵盒、拖布組件、清水箱和污水箱）：

1. 在圖示位置的扣位處安裝拖布組件，聽到「嗒」一聲，即已妥善安裝。



2. 清水箱注入清水至最高水位線，請勿在水箱中注入任何清潔劑或消毒劑。

注意：注入清潔劑或消毒劑，可能會影響產品功能，造成機器損壞。

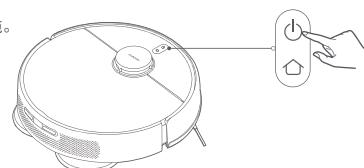


注意：

- 請勿將熱水注入清水箱或污水箱，以免造成清水箱或污水箱變形。
- 拖地時，請在地毯區域設定虛擬牆或禁區。
- 積水環境下，請清理積水，然後再使用清掃或拖地功能。
- 拖地完成後，請及時取出並清洗污水箱和清洗架，並清理清洗盤，避免產生異味或發霉。

啟動主機

短按「」鍵啟動掃拖。



使用

開機/關機

長按主機「」鍵 3 秒，待指示燈亮起後主機便會開機。
當主機未充電並暫停時，長按「」鍵 3 秒即可關機。

暫停

主機運行中。可短按任何按鍵暫停，然後短按「」鍵繼續工作。

休眠

主機在非充電狀態下超過 10 分鐘不運行且無操作時，便會自動進入休眠狀態。
無預約時，休眠超過 6 小時將自動關機；休眠狀態下按鍵或使用 App 均可喚醒主機。

提示：主機在底座上時不會進入休眠。

回充

當主機正在清掃時電量過低，將自動回充。電量充足後，將自動返回中斷點繼續清掃；待機時，短按「」鍵，即啟動回充；清掃時，短按「」鍵，即暫停清掃，再次短按「」鍵，主機將啟動回充。

兒童鎖

充電或暫停中長按「」鍵 3 秒，可開啟或關閉兒童鎖功能。

模式/檔位選擇

在米家 App 中，可以選擇多種清潔模式和吸力檔位。

清洗拖布

掃拖過程中，主機中途會自動返回底座清洗拖布，清洗完成後繼續掃拖。掃拖完成後，主機會自動返回底座清洗拖布。清洗完成後，將開始風乾拖布和充電。主機在底座內待機時，在米家 App 中選擇清洗功能鍵，將啟動清洗拖布。清洗完成後，開始風乾拖布和充電。

提示：如底座斷電、清水箱空、主機離開底座、污水箱滿水或清洗架未安裝，均會無法進行清洗，請清洗前檢查。

記憶地圖

在米家 App 中，主機於快速建圖或清潔完成，並回充成功後，便會自動儲存更新地圖。地圖繪製成功後，即可在 App 中分割/合併區域，或者自訂房間名稱。

斷點續掃

本產品設有斷點續掃功能。清潔過程中，產品會在電量低時會自動尋找底座充電。充電結束後，便回到中斷點繼續完成清潔。如果回充或充電過程時，人為結束清潔、移動或操作主機，將取消本次斷點續掃。

預約清掃

可使用米家 App 來設定預約清掃時間，主機將於指定時間自動開始清掃，並在清掃結束後，自動返回底座。

提示：如果開啟勿擾模式，在勿擾時段內不會執行預約清掃。

使用

虛擬牆/禁區

可使用米家 App 來設定虛擬牆/禁區，禁止主機進入不需要清掃的區域。

提示：

- 使用此功能前，需在 App 中儲存地圖。
- 滾動主機或家中環境發生明顯變化時，可能會導致原地圖失效，虛擬牆/禁區遺失。

全域清掃

未儲存地圖時，選擇全域清掃，主機會以 6 米 × 6 米 的正方形區域逐區清掃。

在 App 儲存地圖後，選擇全域清掃，主機便會自動規劃路徑逐房間清掃，清掃完成後返回底座。

劃區清掃

可在米家 App 中設定劃區清掃，主機將按規劃的區域清掃地方。

提示：主機可能會在清掃中越出所劃區域，請注意清理所劃區域周圍地面的障礙物，此區域劃線並不能起到安全隔離的作用。

勿擾模式

主機在該模式下，不執行斷點續掃、預約清掃及主動語音讀出，指示燈在充電 10 秒後亦會熄滅。可在 App 中，打開或關閉該模式。

提示：如需了解更多功能，請參考 App。各功能具體情況，以 App 為準。

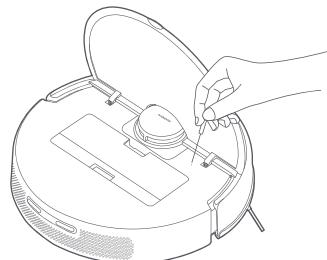
重設 Wi-Fi

當更換路由器或 Wi-Fi 密碼後，需重設 Wi-Fi 功能。請在開機狀態下，同時長按「」和「」鍵 7 秒。當聽到重設 Wi-Fi 和進入網絡配置後，即代表 Wi-Fi 重設成功，可重新連接。

提示：僅支援 2.4GHz 頻段的 Wi-Fi 網絡。

重設系統

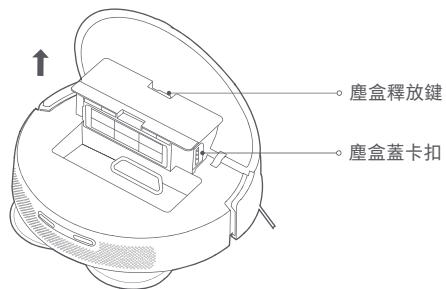
使用針狀物長按重置鍵 3 秒，聽到重設系統成功後，主機便會自動重新開啟，而預約清掃和 Wi-Fi 等相關設定，將回復原廠設定。



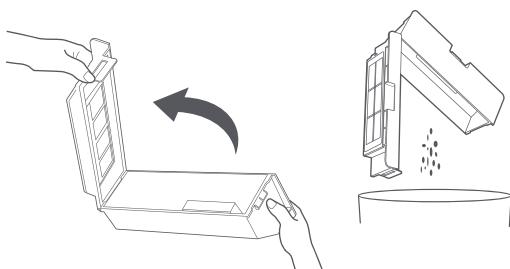
維護與保養

塵盒

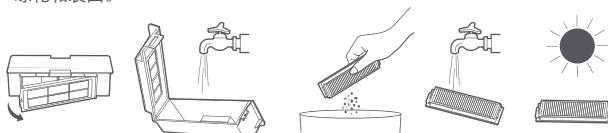
1. 打開主機面蓋，按住塵盒釋放鍵，取出塵盒。



2. 按圖示打開塵盒蓋，傾倒垃圾。



3. 按圖示取出濾網，清理塵盒和濾網的污垢，再用清水清洗塵盒和濾網，然後晾乾和裝回。

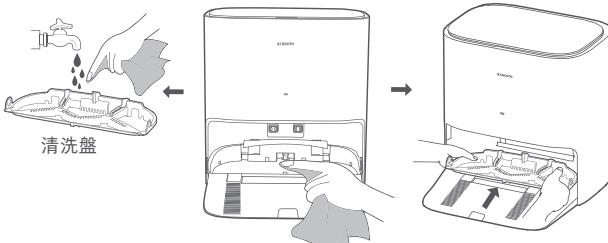


提示:

- 建議每週至少徹底清潔塵盒一次，請務必晾乾塵盒後，再使用。
- 如有需要，也可以用水清洗濾網。建議每兩週清洗一次，務必待完全晾乾後，再裝回。不建議頻密水洗。

清洗架/清洗盤

每次清洗拖布後，向上掀開取出，並清潔清洗架及清洗盤。清洗完成後，請即時裝回清洗架。

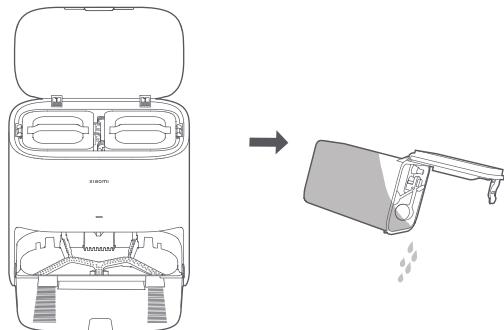


提示：新產品出廠前，會進行通水測試，可能殘留少量水漬，此乃正常現象。

維護與保養

污水箱

底座清洗完拖布後，請即時清理污水箱。

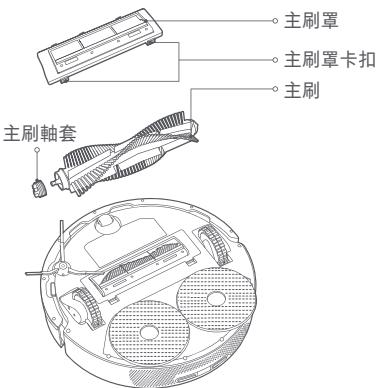


請參考表格來更換配件，以確保清掃效果。

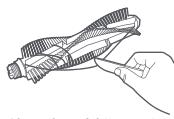
部件	維護頻率	更換頻率
邊刷	每 2 週	3-6 個月
主刷	每 2 週	6-12 個月
塵盒	每 2 週	3-6 個月
主刷罩	/	3-6 個月 (或有磨損時)
拖布	/	1-3 個月 (或有磨損時)

主刷

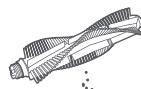
1. 翻轉主機，摑住兩個主刷罩卡扣，然後拆除主刷罩。
2. 取出主刷，然後拔掉主刷軸套。
3. 用剪刀或小刀割斷纏繞主刷上的毛髮，並徹底清理主刷。
4. 依次序裝回主刷軸套、主刷和主刷罩。安裝主刷罩時，聽到「嗒」一聲，即已妥善安裝。



主刷清潔方法



使用小刀割斷毛髮



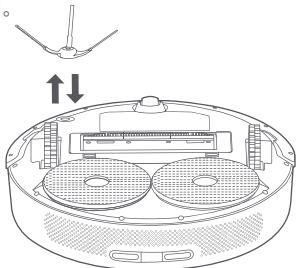
清理髒物

提示：毛髮纏繞過緊時，請勿用力拉扯，以免損壞主刷。

維護與保養

邊刷

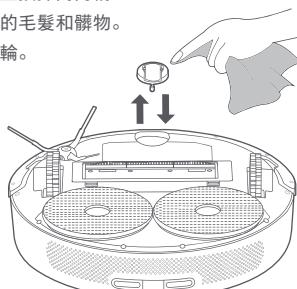
1. 翻轉主機，向上拔掉邊刷。
2. 清理邊刷上的毛髮和髒物。
3. 重新裝回邊刷。



提示：建議每 2 週清理邊刷一次，以確保清掃效果。清理邊刷後，請即時裝回。

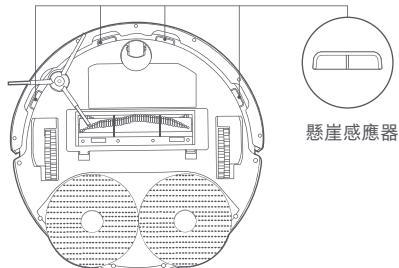
萬向輪

1. 翻轉主機，向上拔掉萬向輪。
2. 清理萬向輪上的毛髮和髒物。
3. 重新裝回萬向輪。

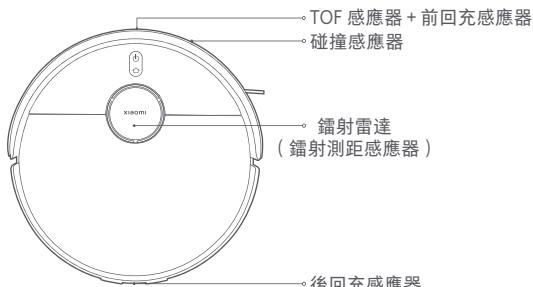


感應器

請定期使用柔軟乾布清潔感應器。



懸崖感應器



注意：請勿使用洗滌劑或噴霧劑等化學用品，清潔感應器。

常見問題

故障現象	解決方法
無法開機，無法啟動清掃	電量不足，請充滿電後再使用。
無法回充	底座附近太多障礙物，請將底座放在開揚區域。 主機距離底座太遠，請將主機放在底座附近，然後再試。
行為異常	關機後重新開機。
清掃時有異響	主刷、邊刷或左/右輪可能纏繞異物，請關機後清理。
清掃能力下降或掉出灰塵	塵盒已滿，請清理塵盒。 濾網堵塞，請清理濾網。 主刷纏繞着異物，請清理主刷。
掃拖機離線	請確保裝置網絡設定成功。 Wi-Fi 訊號欠佳，請確保主機處於良好 Wi-Fi 訊號覆蓋區內。 Wi-Fi 連線出現異常。請重設 Wi-Fi 和下載最新版米家 App，然後再連線。
無法斷點續掃	請確認主機未處於勿擾模式下，此模式下將不會續掃。 操作主機回充鍵、操作 App 回充鍵或將主機放回底座，均不會斷點續掃。
無法充電	確保底座周圍有足夠空間，底座充電彈片表面沒有灰塵或遮擋物。 環境溫度不可過低或過高，請在 0°C~40°C 室溫下充電。
預約清掃無法運作	若裝置未連線網絡，則無法同步時間，預約清掃將不會啟動。 請確認主機未處於勿擾模式下，此模式下將無法執行預約清掃。
無法連接米家 App	請確保底座和主機在 Wi-Fi 覆蓋範圍內，並且訊號良好，然後按照說明書指示重設 Wi-Fi 和再配對。
無法清洗拖布	清水箱無水，請加滿清水。污水箱已滿，請倒出污水和清理。 清洗盤水滿，請清理清洗盤的排水孔。

疑難排解

故障提示	解決方法
請確認鐳射測距感應器無被遮擋後，再啟動裝置	鐳射測距感應器被遮擋或者被異物卡住，請清除遮擋物或異物；如無法清除，請移動主機到新位置啟動。
請擦拭懸崖感應器並移到新位置啟動	主機懸空，請移動到新位置啟動；懸崖感應器太髒也可能導致此故障，請擦拭懸崖感應器來排除故障。
請檢查並清除碰撞感應器的異物	碰撞感應器被卡住，請多次輕拍以排除異物；如無異物，請移動到新位置啟動。
請將主機放置在水平地面並啟動裝置	輪子懸空，請將主機移動到新位置啟動。
請清除主機周圍的障礙後重試	主機可能被卡住或困住，請清除主機周圍障礙物。
塵盒未安裝	請裝回塵盒及濾網，並確認已妥善安裝濾網及塵盒。
清水箱尚未安裝	請裝回清水箱，並確認已妥善安裝。
污水箱尚未安裝	請裝回污水箱，並確認已妥善安裝。

故障提示	解決方法
清洗架未安裝	請裝回清洗架，並確認清洗架已妥善安裝。
清水箱已空，請及時加入清水	請檢查，並補充清水箱水量。
污水箱已滿，請即時清理	請即時將污水箱裡的水倒出和清理。
清洗盤水位過高，請即時清理	請檢查和清理清洗盤。
回充失敗，請將主機搬回底座	主機無法感應底座位置，請將主機放回底座充電。
電量過低，請充電	電量過低，主機無法正常啟動，請將主機放回底座充電。

基本規格

主機

產品名稱	智能吸塵器
產品型號	C101
主機尺寸	350 × 350 × 103.5mm
產品淨重	3.85kg
產品淨重 (含配件)	10.7kg
額定功率	55W
額定電壓	14.4V---
充電電壓	20V---
電池容量	4800mAh (額定容量), 5200mAh (標稱容量)
無線連接	Wi-Fi IEEE 802.11b/g/n 2.4GHz 藍牙4.2
運作頻率	2400~2483.5 MHz
最大輸出功率	<20 dBm

在正常使用條件下，本設備的天線與消費者的身體之間應保持至少20cm的距離。

底座

產品型號	C101JZ
額定輸入	100V~240V~ 50/60Hz
功率 (充電 + 風乾)	31W
功率 (清洗狀態)	22W
額定輸出	20V --- 1.3A
底座尺寸	402 × 428 × 420mm

For detailed e-manual, please go to www.mi.com/global/service/userguide

For further information, please go to www.mi.com

Manufactured by: Xiaomi Communications Co., Ltd.

Address: #019, 9th Floor, Building 6, 33 Xi'erqi Middle Road, Haidian
District, Beijing, China, 100085

製造商：小米通訊技術有限公司

製造商地址：北京市海淀區西二旗中路33號院6號樓9樓019號

產地：中國

服務電話：852-30773620

本產品售後服務請查詢官網：www.mi.com/hk/service