

Catalogue

1. How to connect the printer to Macbook	2
2. How to connect the printer to Windows computer	21
3. How to connect the printer to iPhone	35
4. How to connect the printer to Android phone	54
5. How to find the replacement ribbon and paper	72
6. Introduction for Remote printing	73
7. How to connect the printer to Android phone via personal hotspot	79
8. How to connect the printer to iPhone via personal hotspot	84
9. LED Indicator and Buzzer Definitions	89
10. Precautions	90

How to connect the printer to Macbook

1. Plug one of the power cord into the adapter.



Plug one end of the power cord into the adapter

2. Plug the other end of the adapter into the printer.



Plug the other end of the adapter into the printer,

And then insert the plug into a power outlet.



and then insert the plug into a power outlet

3. Plug one end of the USB cable to the printer.



Plug one end of the USB cable to the printer

And the other end to the computer.



and the other end to the computer

4. Open the upper cover.



Open the upper cover

5. Press the buttons on both sides.



Press the buttons on both sides

- Lift gently the printer cover upward.



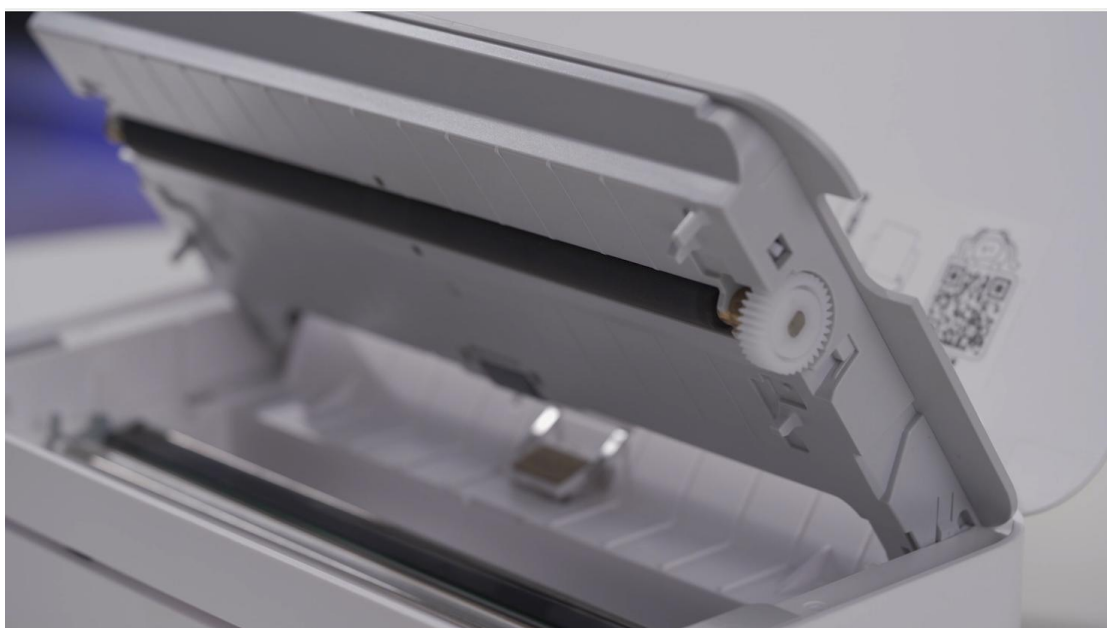
Lift gently the printer cover upward

When opened to this angle, the cover will hold still.



When opened to this angle, the cover will hold still.

Don't continue to lift it with force.



Don't continue to lift it with force.

6. Hold the bracket of the ribbon and load it into the printer.



Hold the bracket of the ribbon and load it into the printer

7. Press down the cover until hear a “snap” sound.



Press down the cover until hear a “snap” sound

8. Hold down the power button for 3 seconds to turn on it.



Hold down the power button for 3 s to turn on it



Hold down the power button for 3 s to turn on it

9. Install the paper tray as needed.



Install the paper tray as needed

10. Load paper(less than 20 sheets at a time)

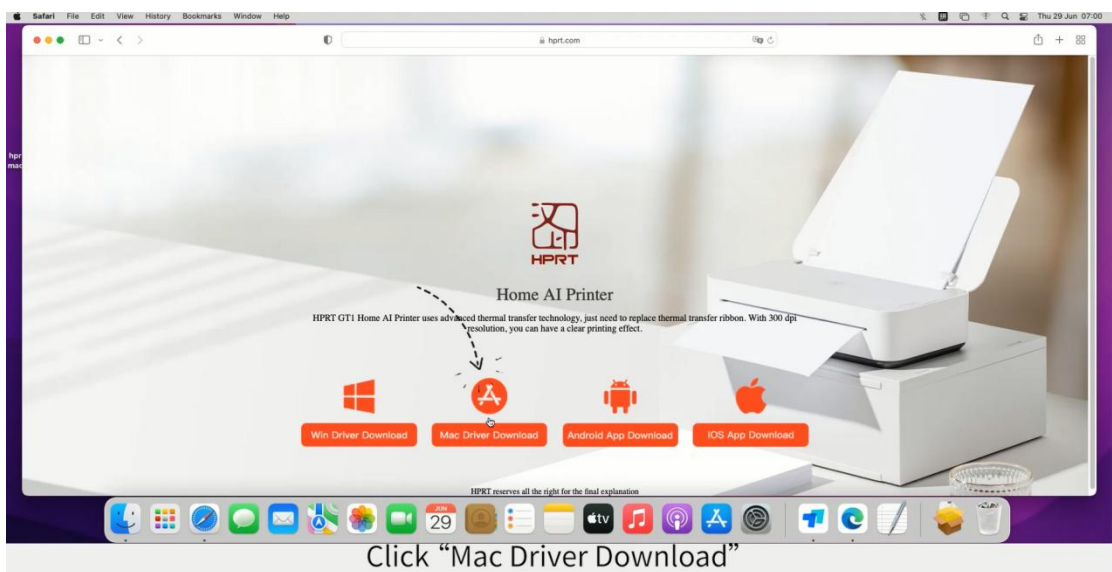


Load paper(less than 20 sheets at a time)

11. Open the “Browser”, enter “www.hpert.com/HPRT-GT1” and search it.



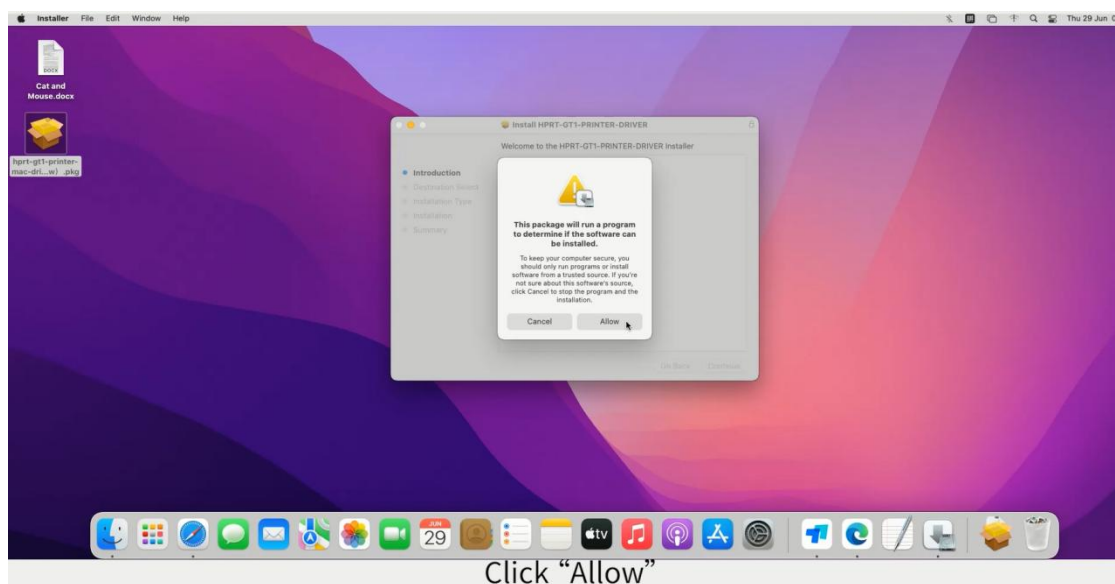
12. Click “Mac Driver Download”.



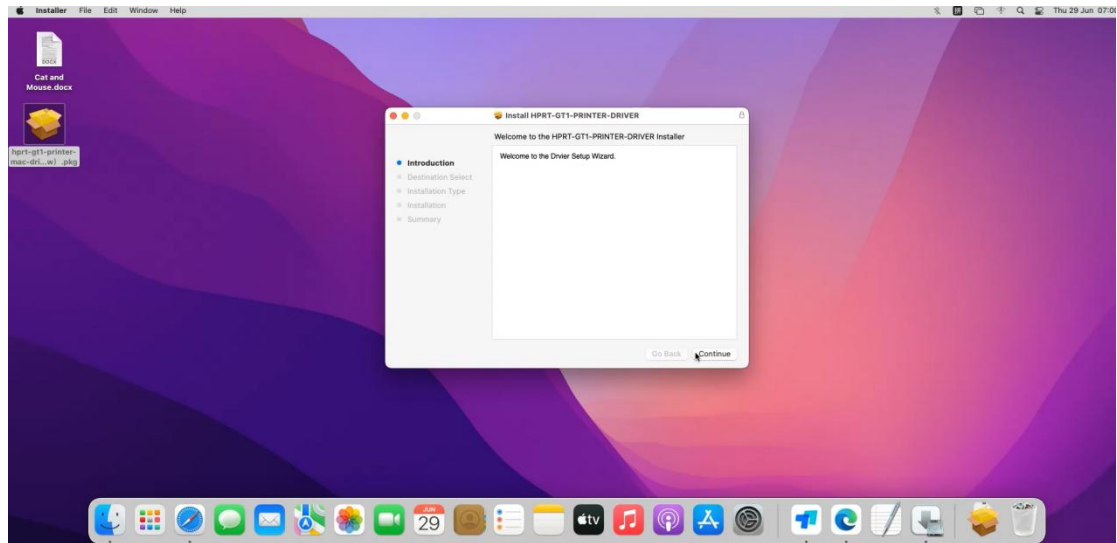
13. Open the driver after downloading it.



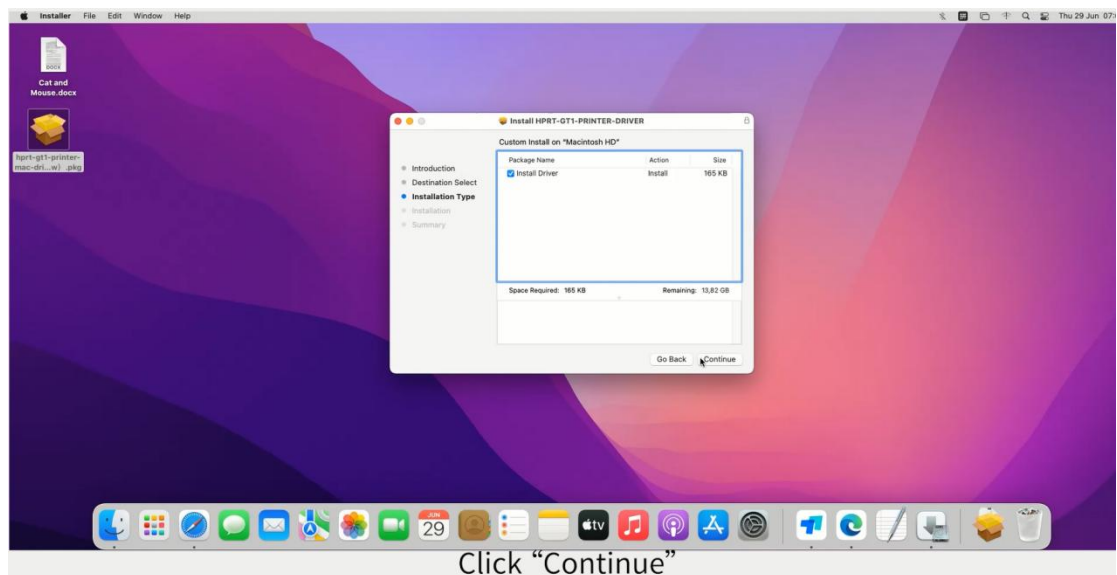
Click "Allow"



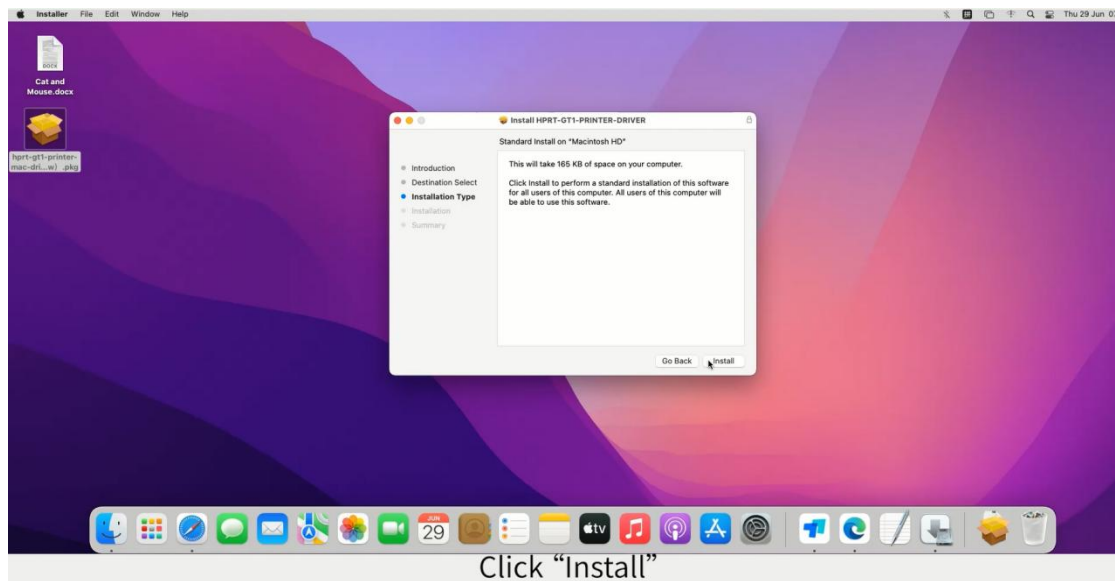
Click "Continue"



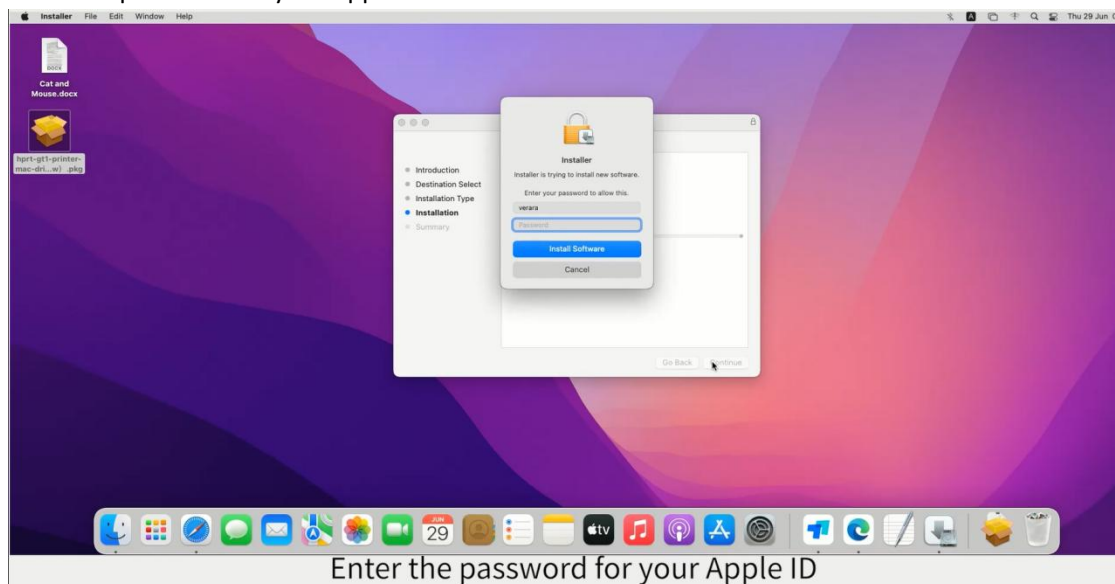
Click "Continue" again.



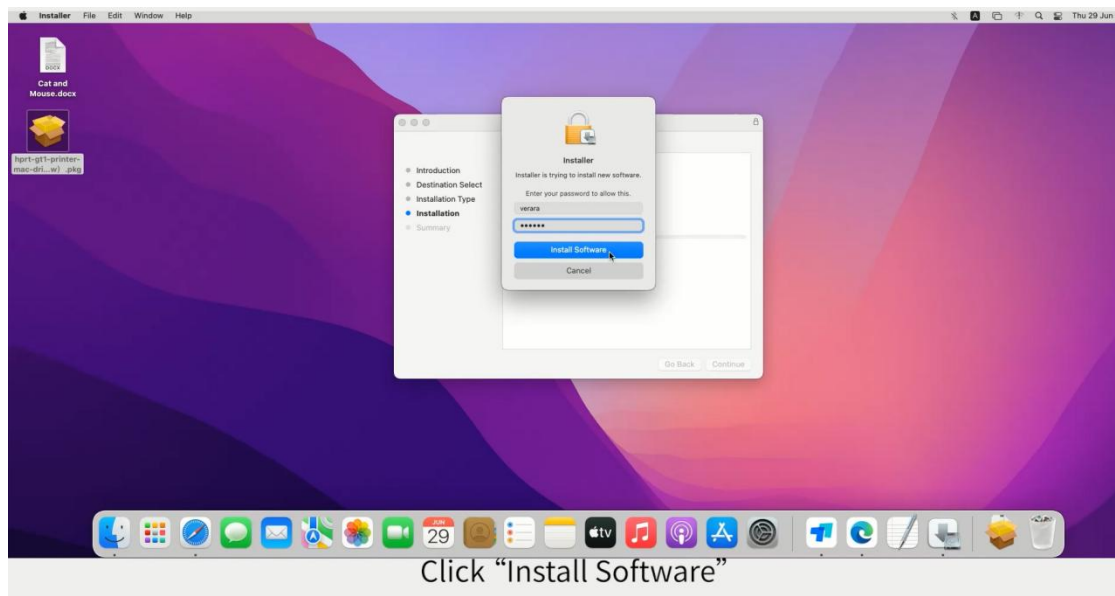
Click "Install"



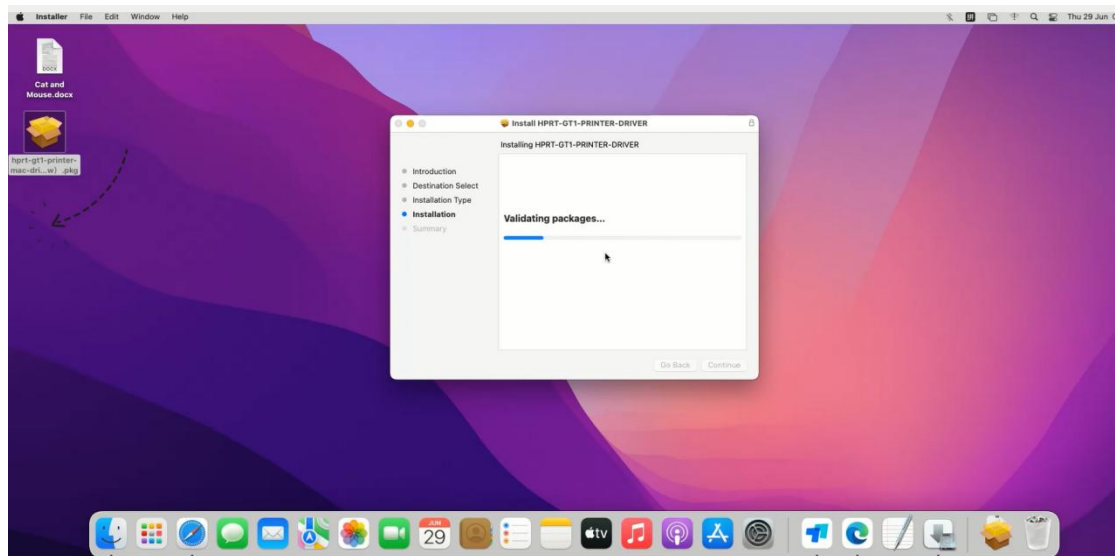
14. Enter the password for your Apple ID

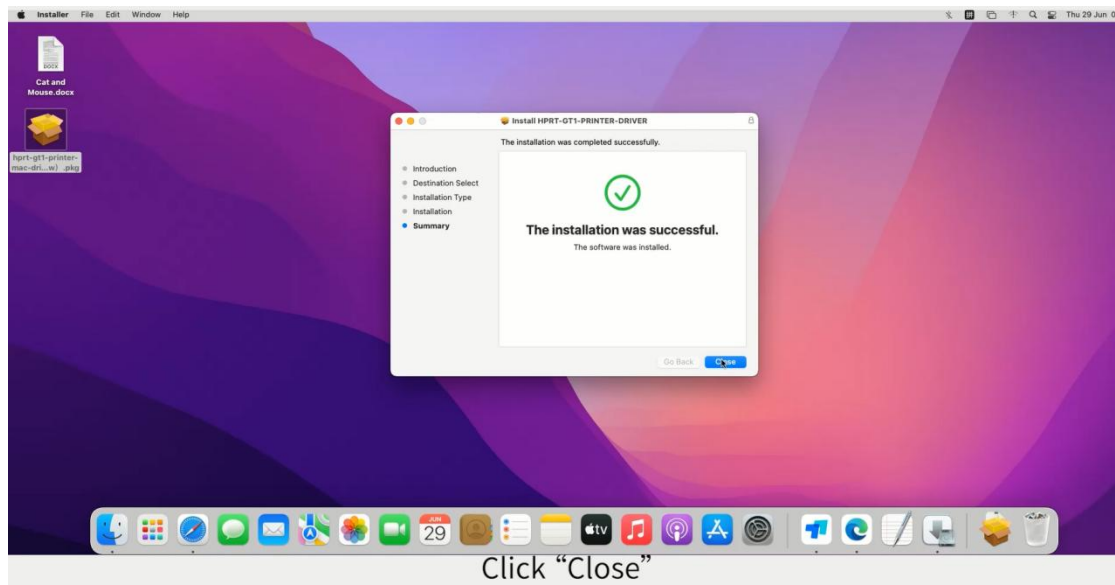


Click “Install Software”



15. Waiting for the driver to download until finished, then click “Close”.

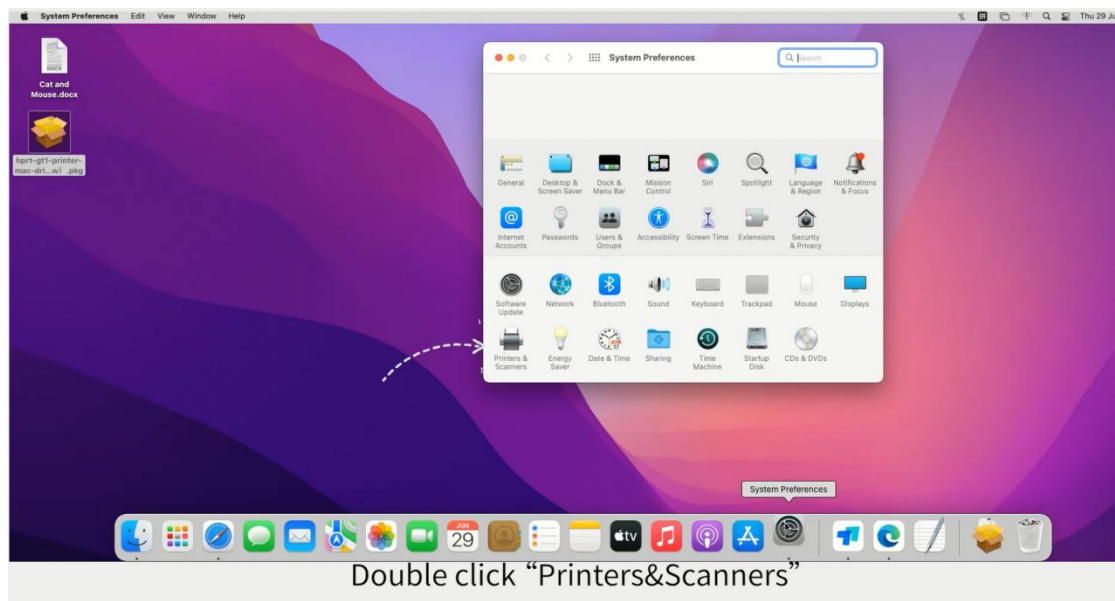




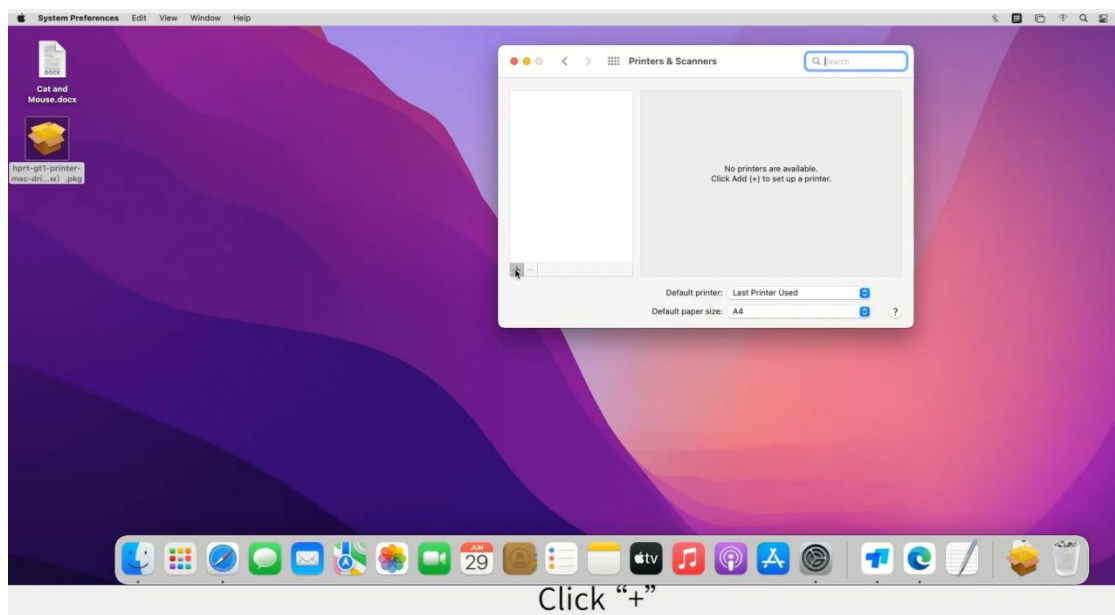
16. Open "System Preferences"



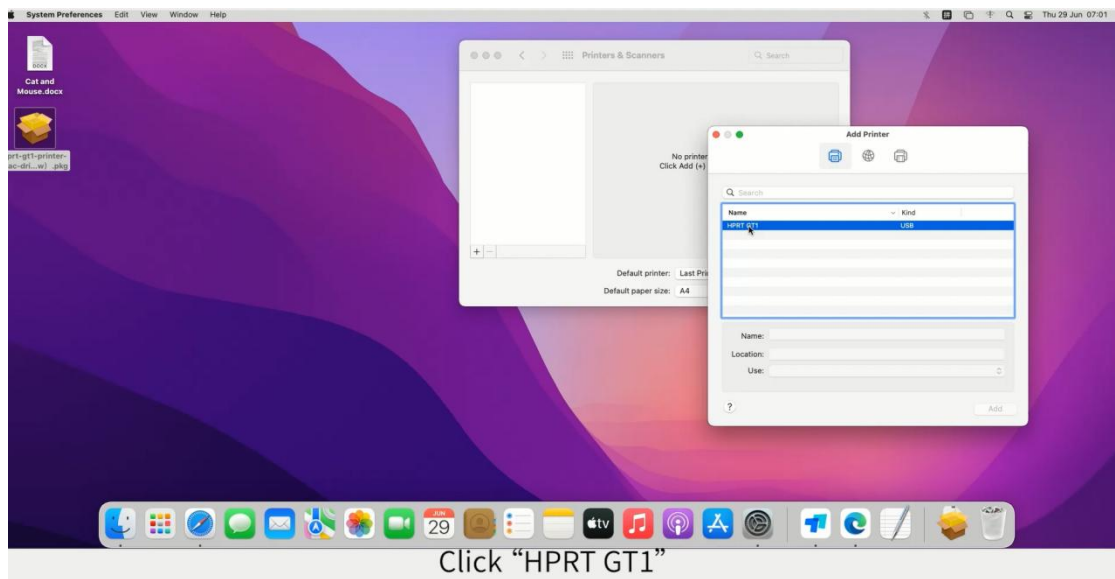
Double click “Printers&Scanners”



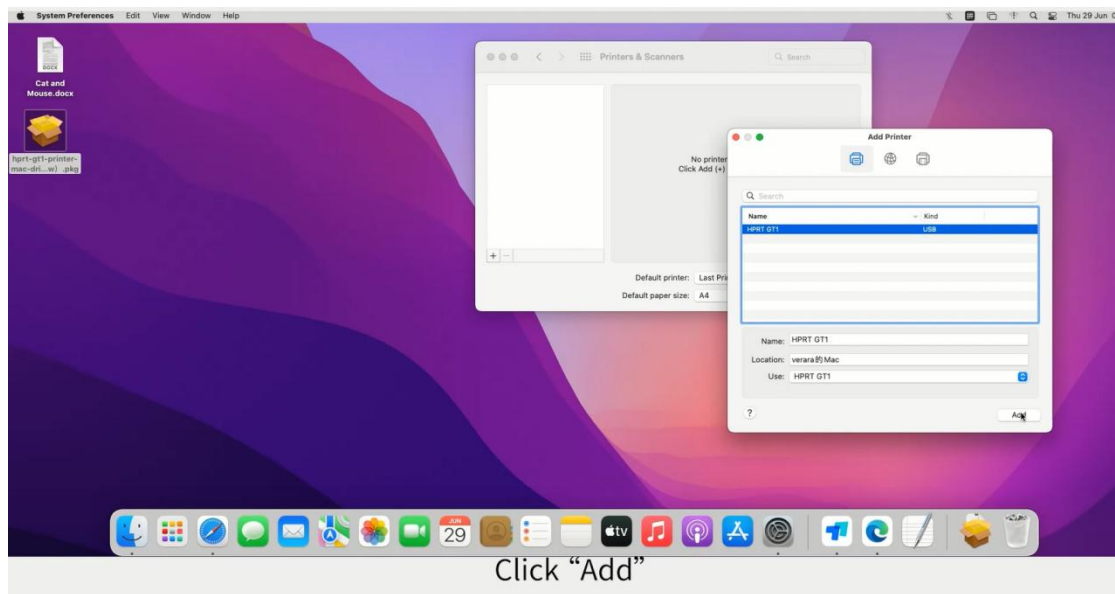
Click “+”

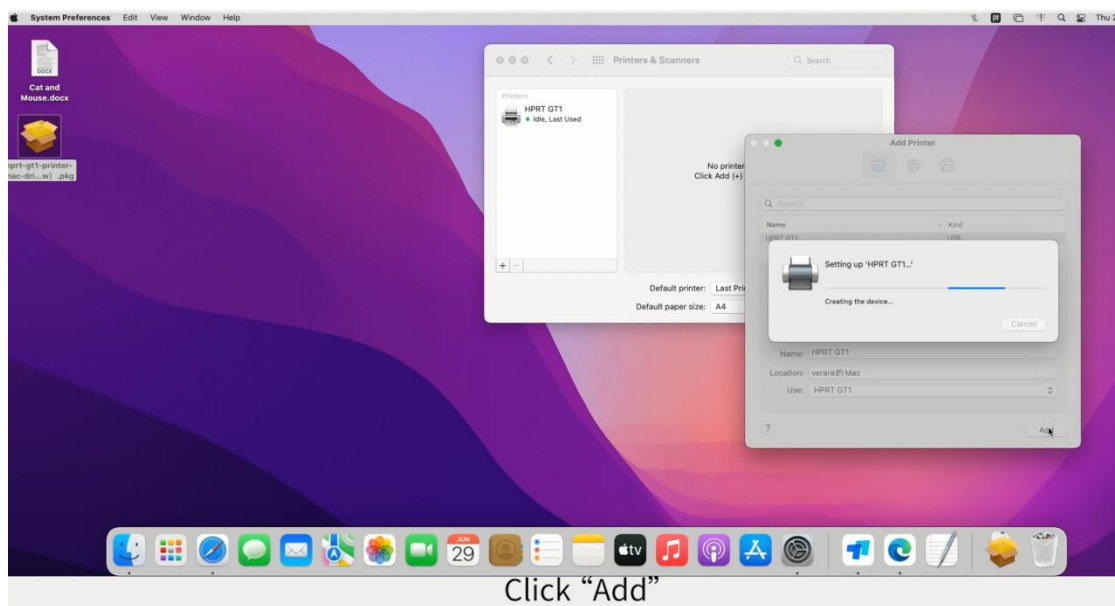


Click “HPRT GT1”

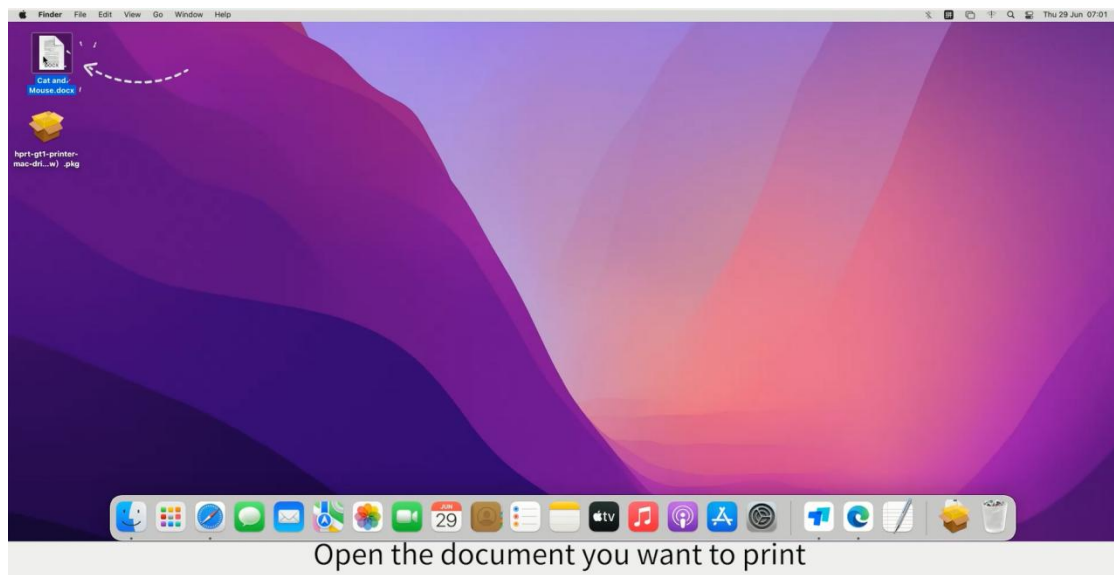


Click “Add”

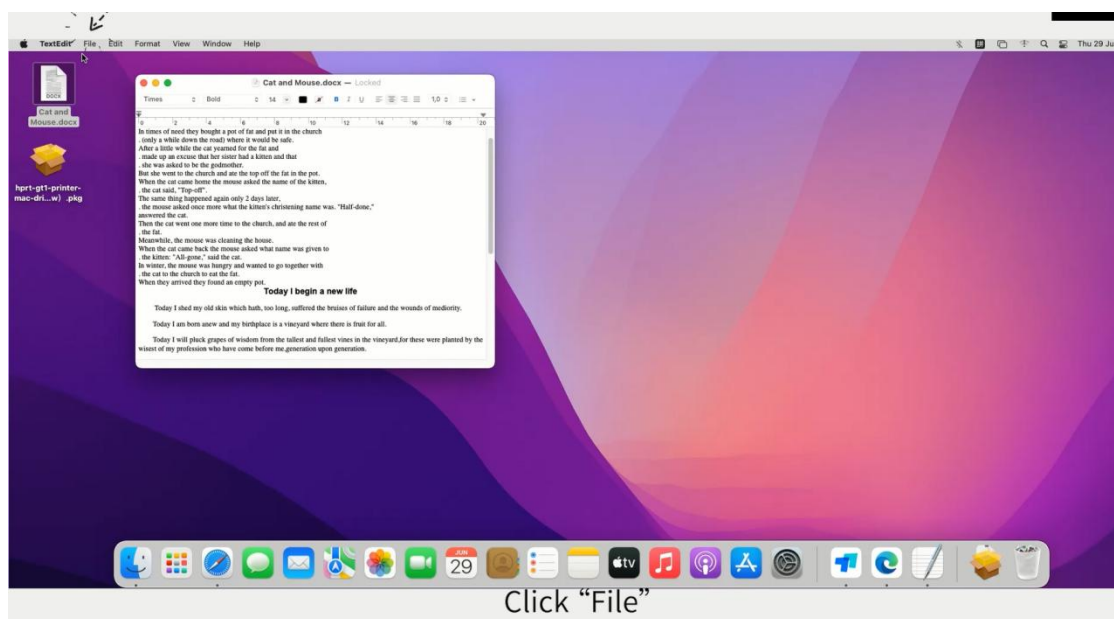




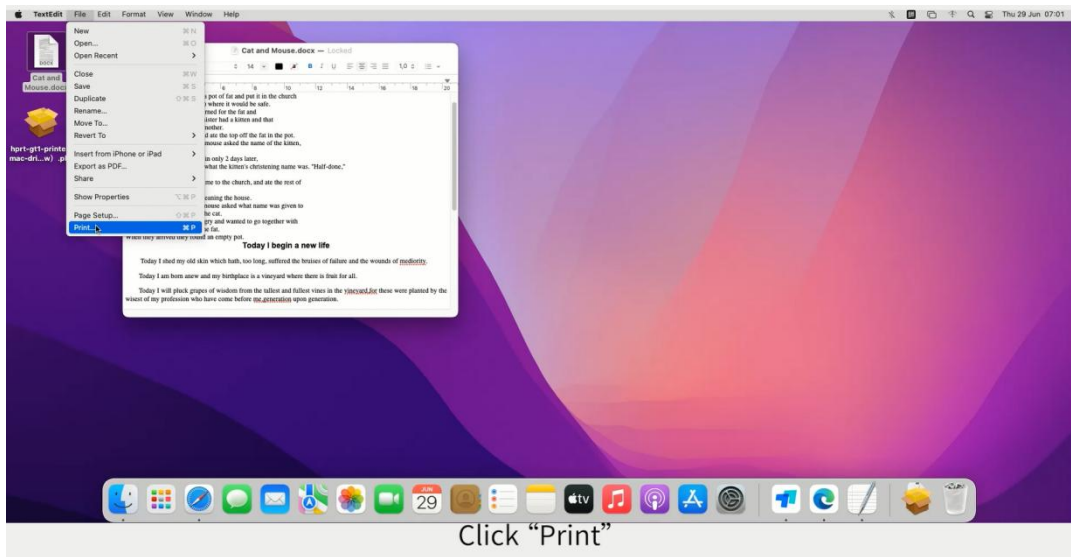
17. Open the document you want to print.



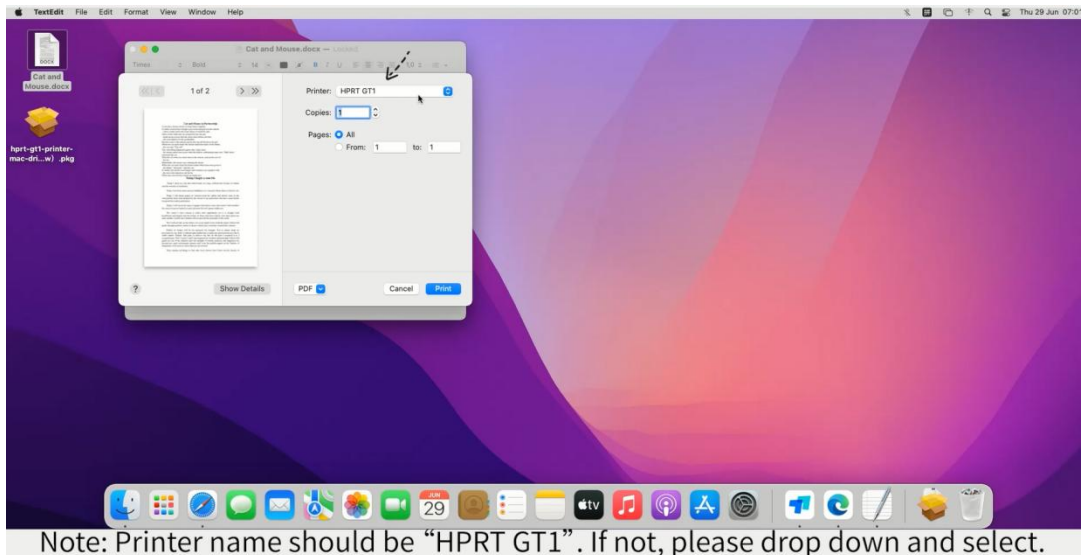
Click "File"



Click "Print"

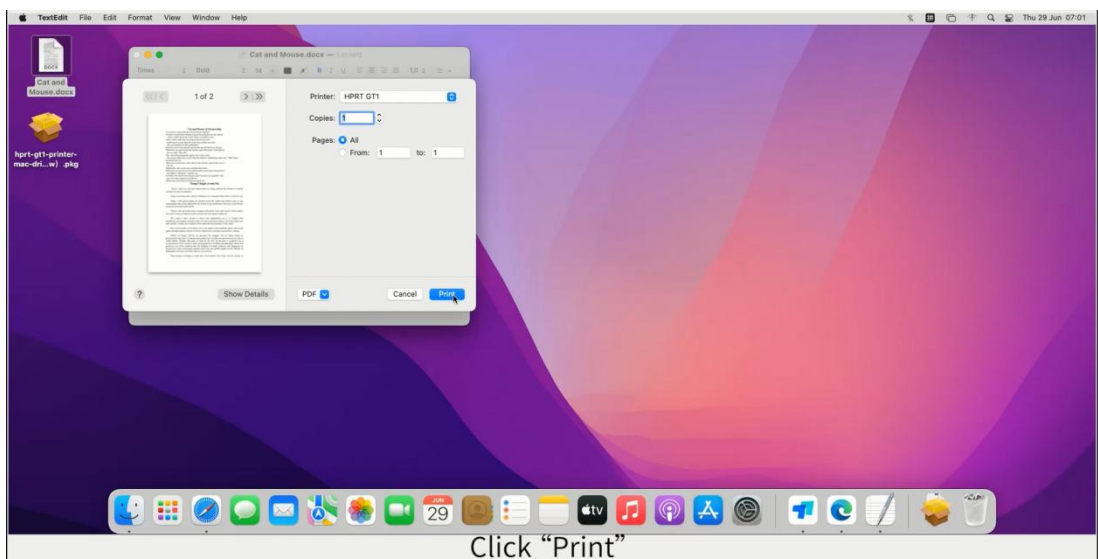


Note: Printer name should be "HPRT GT1". If not, please drop down and select.



Note: Printer name should be "HPRT GT1". If not, please drop down and select.

Click "Print"



Click "Print"

How to connect the printer to Windows computer

1. Plug one of the power cord into the adapter.



Plug one end of the power cord into the adapter

2. Plug the other end of the adapter into the printer.



Plug the other end of the adapter into the printer,

And then insert the plug into a power outlet.



and then insert the plug into a power outlet

3. Plug one end of the USB cable to the printer.



Plug one end of the USB cable to the printer

And the other end to the computer.



and the other end to the computer

4. Open the upper cover.



Open the upper cover

5. Press the buttons on both sides.



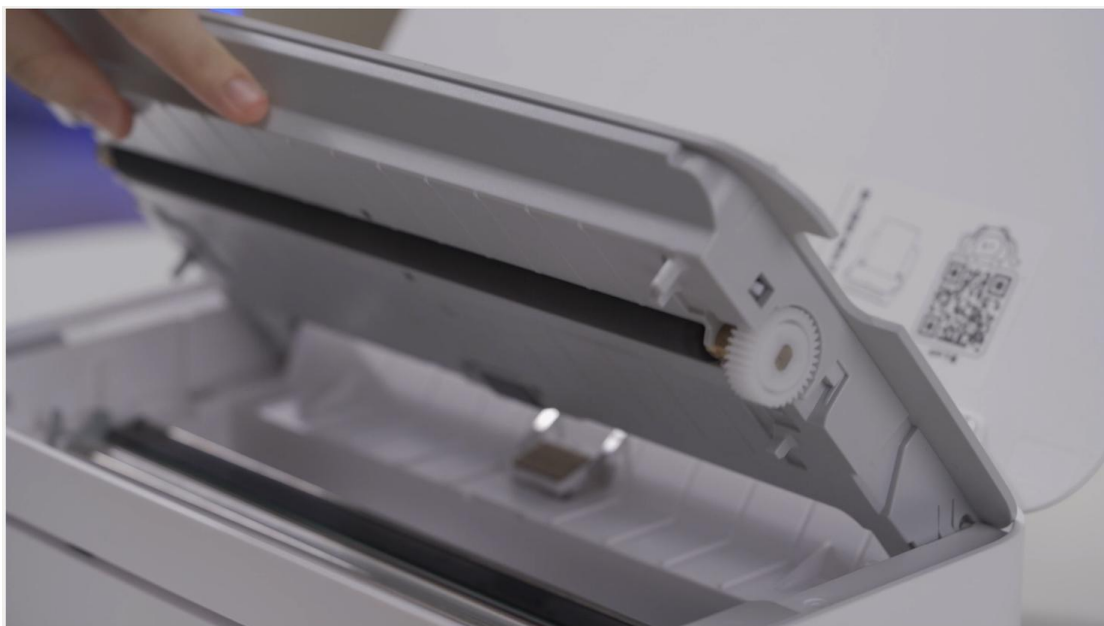
Press the buttons on both sides

- Lift gently the printer cover upward.



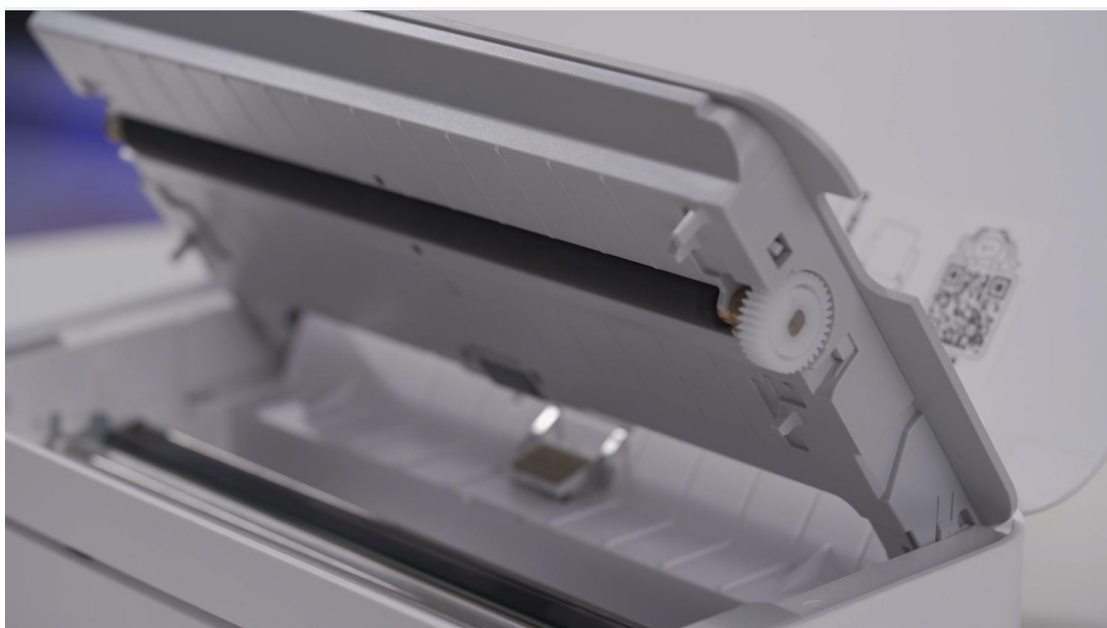
Lift gently the printer cover upward

When opened to this angle, the cover will hold still.



When opened to this angle, the cover will hold still.

Don't continue to lift it with force.



Don't continue to lift it with force.

6. Hold the bracket of the ribbon and load it into the printer.



Hold the bracket of the ribbon and load it into the printer

7. Press down the cover until hear a “snap” sound.



Press down the cover until hear a “snap” sound

8. Hold down the power button for 3 seconds to turn on it.



Hold down the power button for 3 s to turn on it



Hold down the power button for 3 s to turn on it

9. Install the paper tray as needed.



Install the paper tray as needed

10. Load paper(less than 20 sheets at a time)

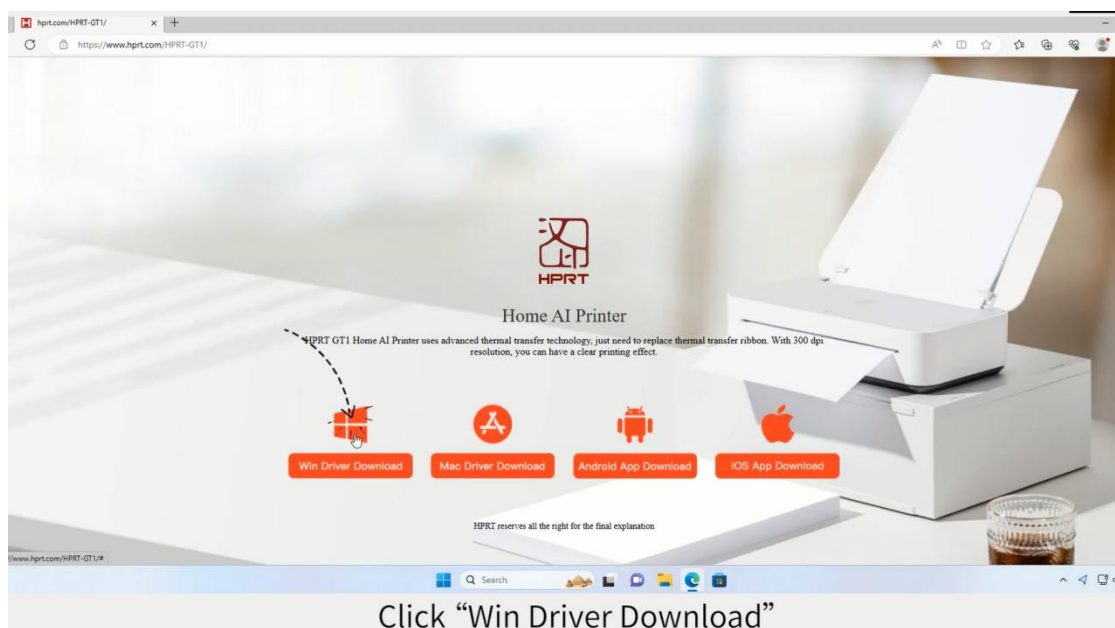


Load paper(less than 20 sheets at a time)

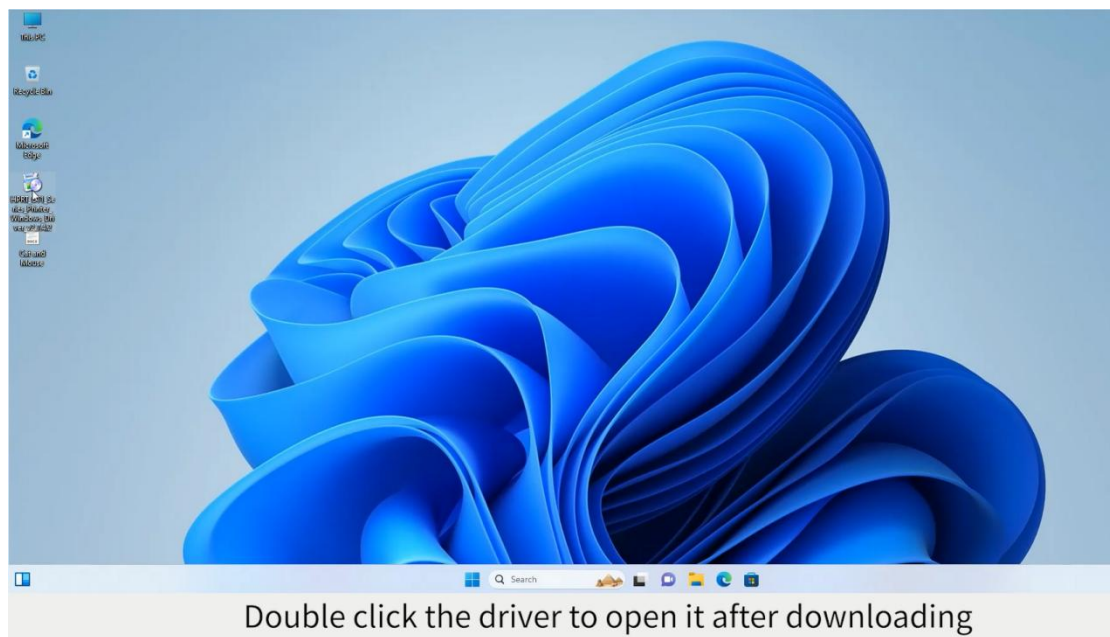
11. Open the “Browser”, enter “www.hpert.com/HPRT-GT1” and search it.



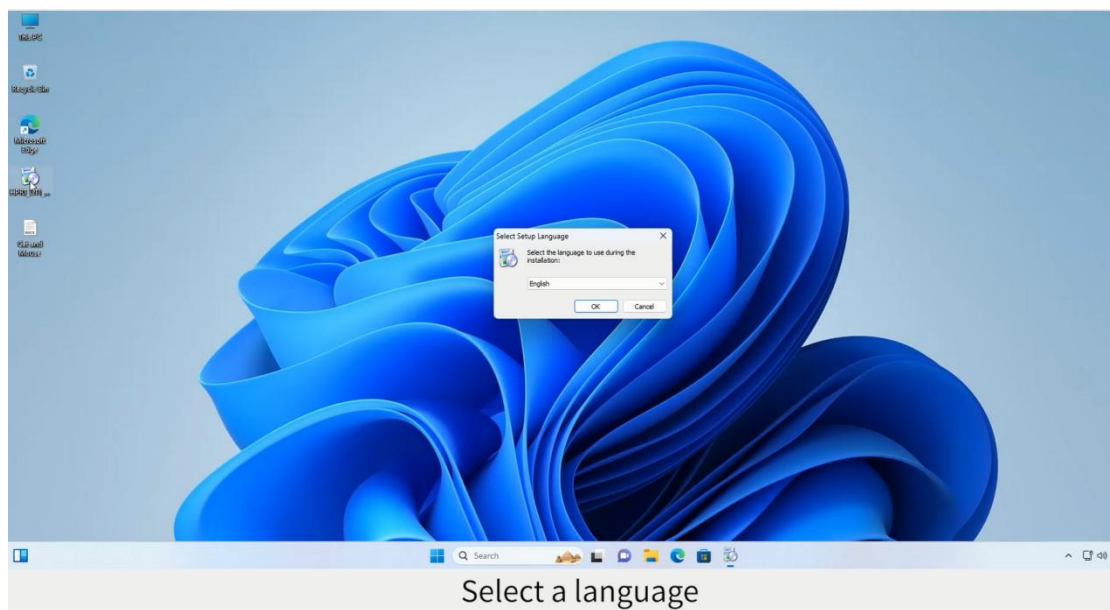
12. Click “Win Driver Download”



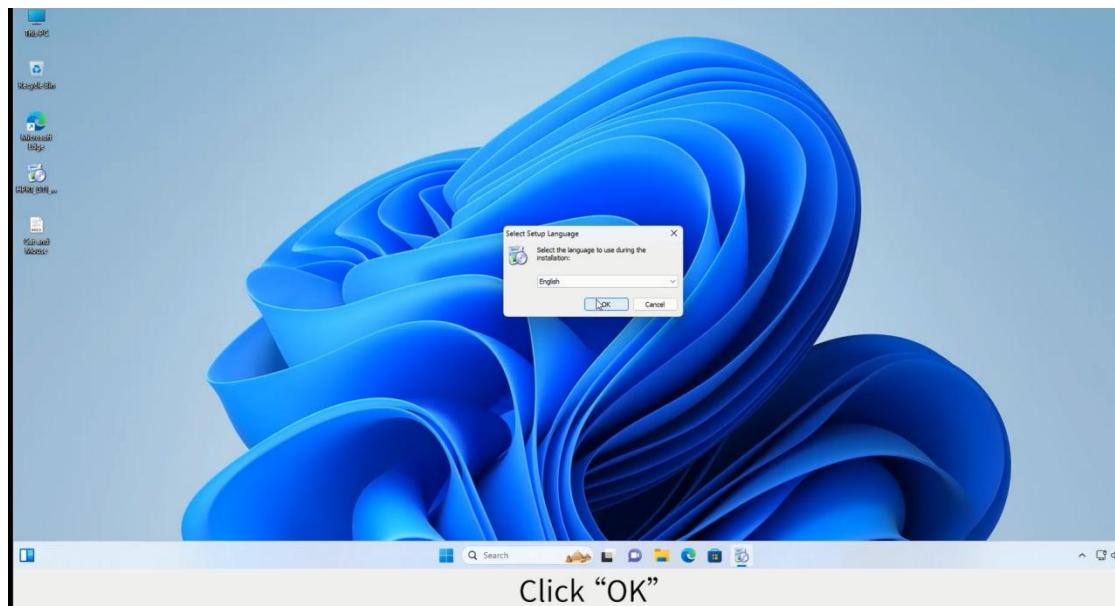
13. Double click the driver to open it after downloading.



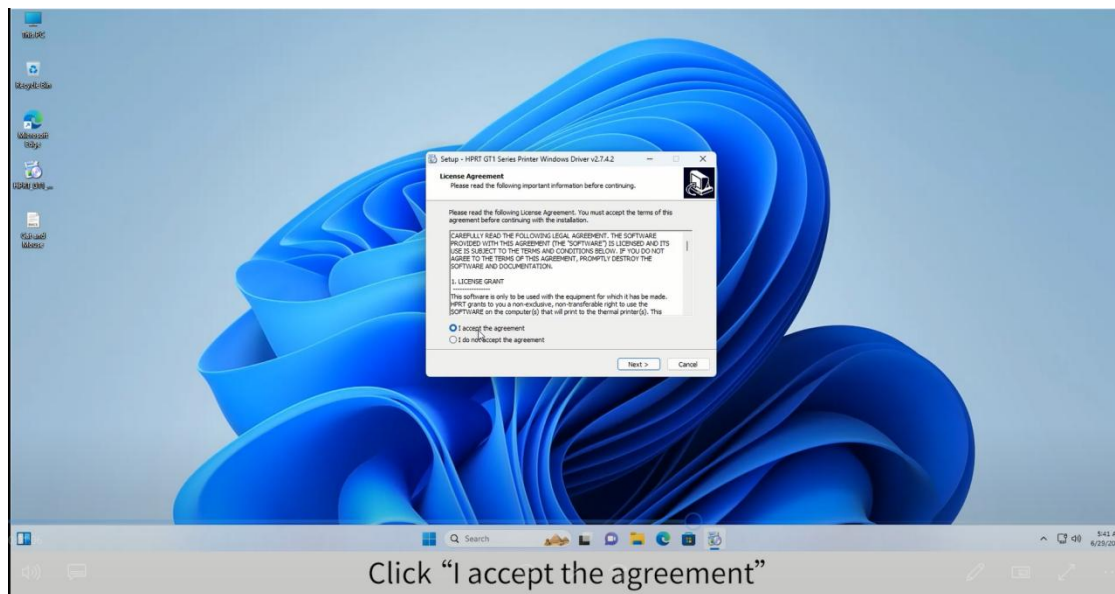
Select a language



Click “OK”



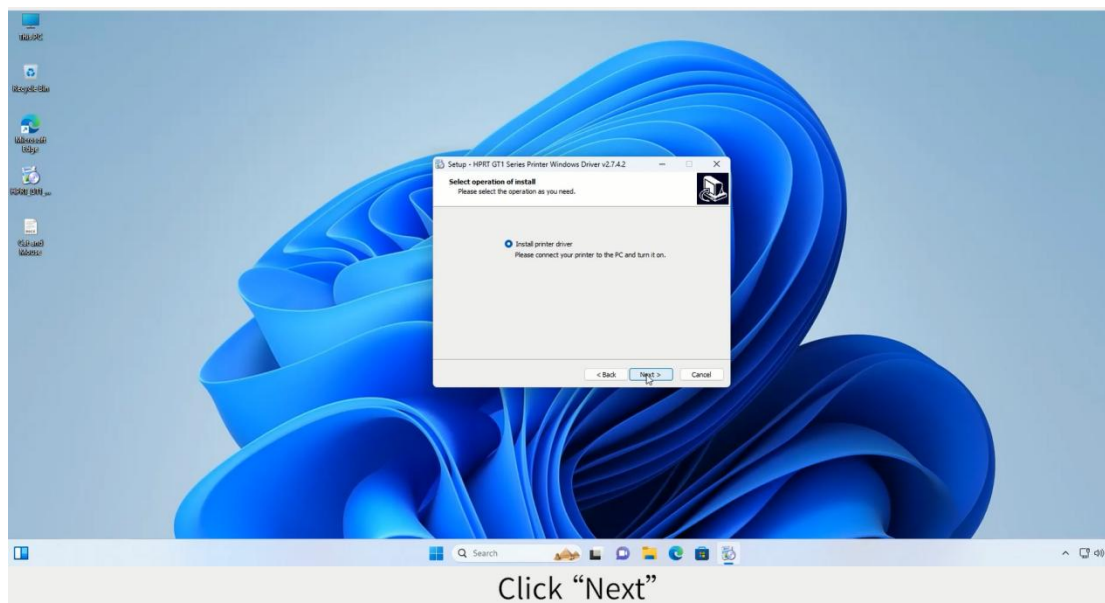
Click “I accept the agreement”



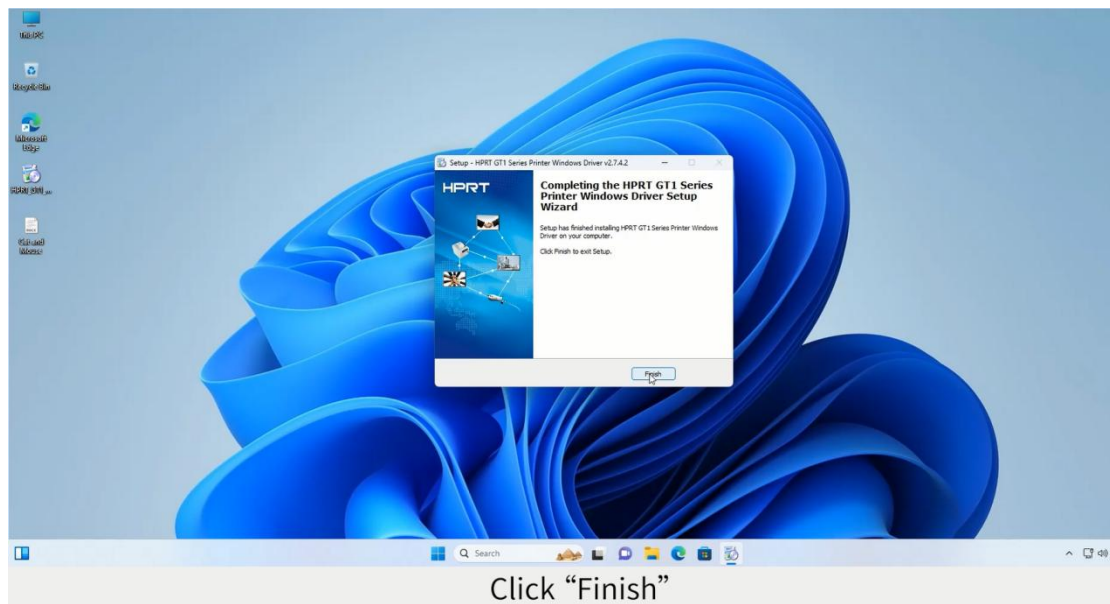
Click "Next"



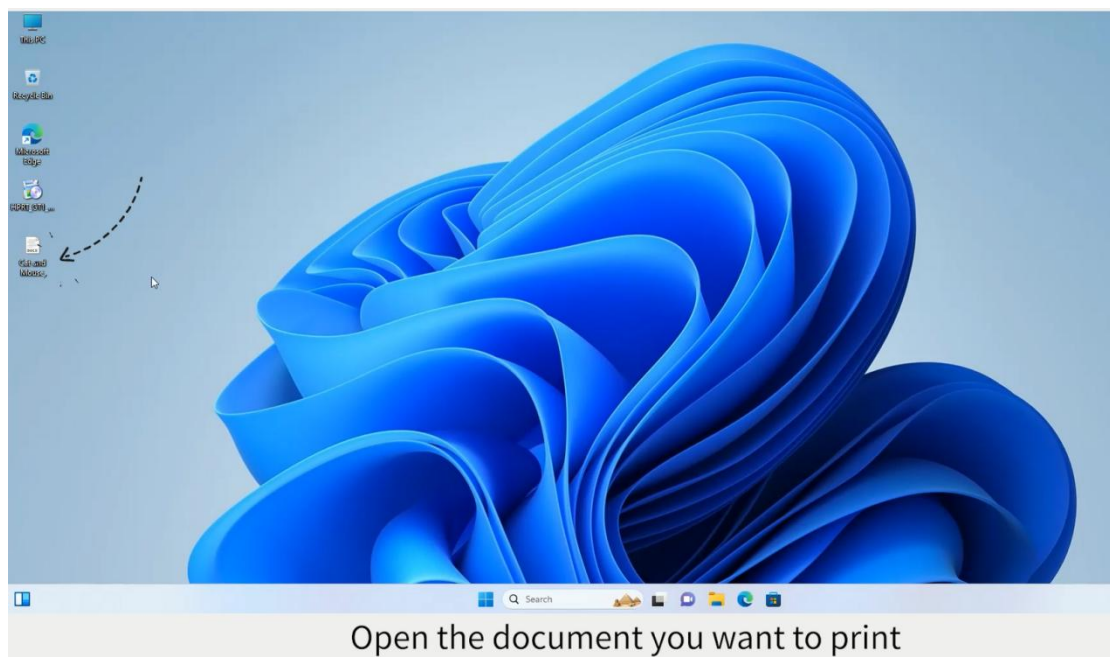
Click "Next"



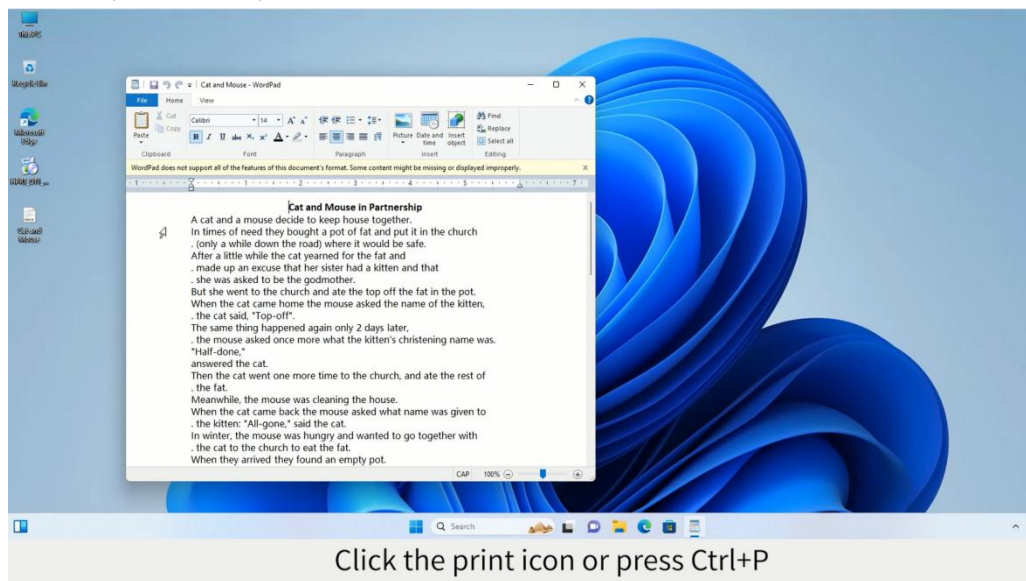
Click “Finish”



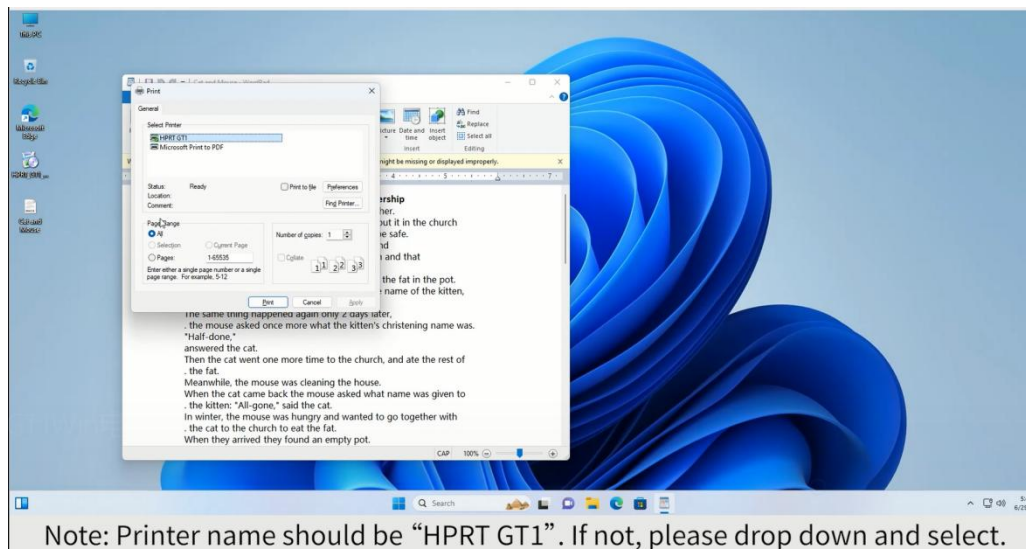
14. Open the document you want to print.



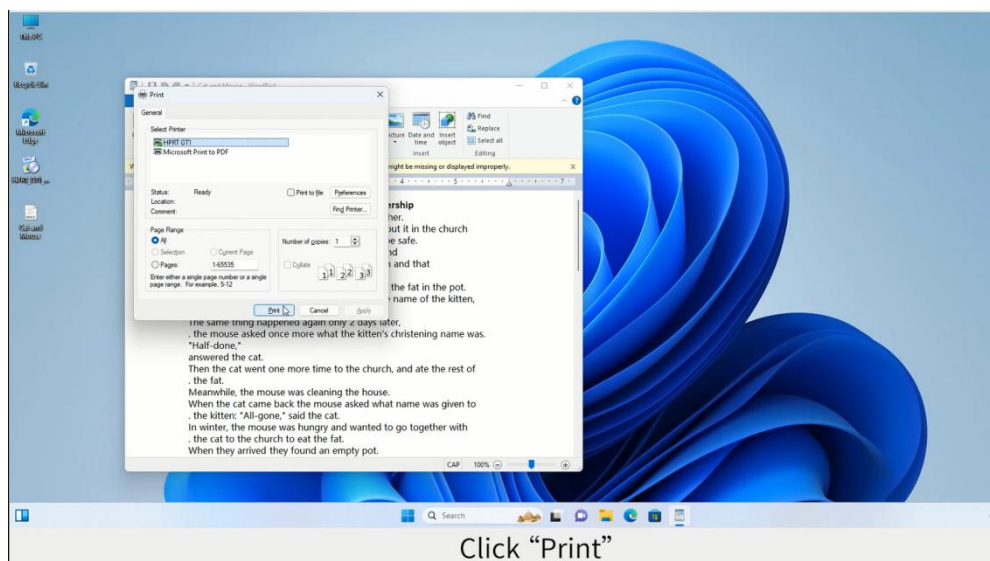
Click the print icon or press Ctrl+P



Note: Printer name should be “HPRT GT1”. If not, please drop down and select.



Click “Print”



How to connect the printer to iPhone

1. Plug one end of the power cord into the adapter.



Plug one end of the power cord into the adapter

2. Plug the other end of the adapter into the printer



Plug the other end of the adapter into the printer,

And then insert the plug into a power outlet.



and then insert the plug into a power outlet

3. Open the upper cover.



Open the upper cover

Press the buttons on both sides.



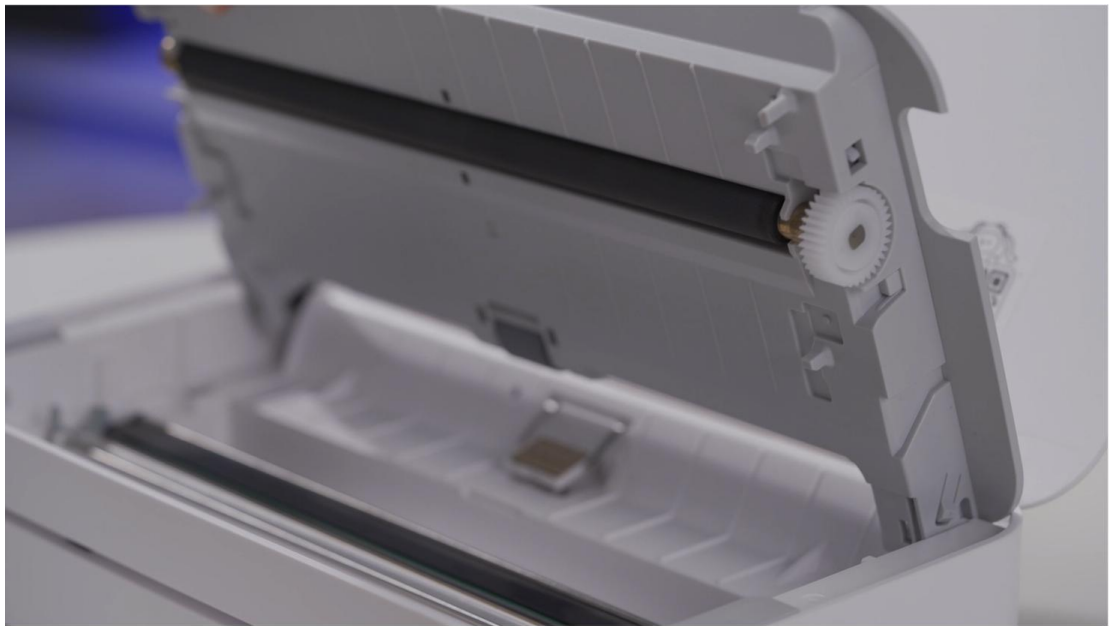
Press the buttons on both sides

Lift gently the printer cover upward



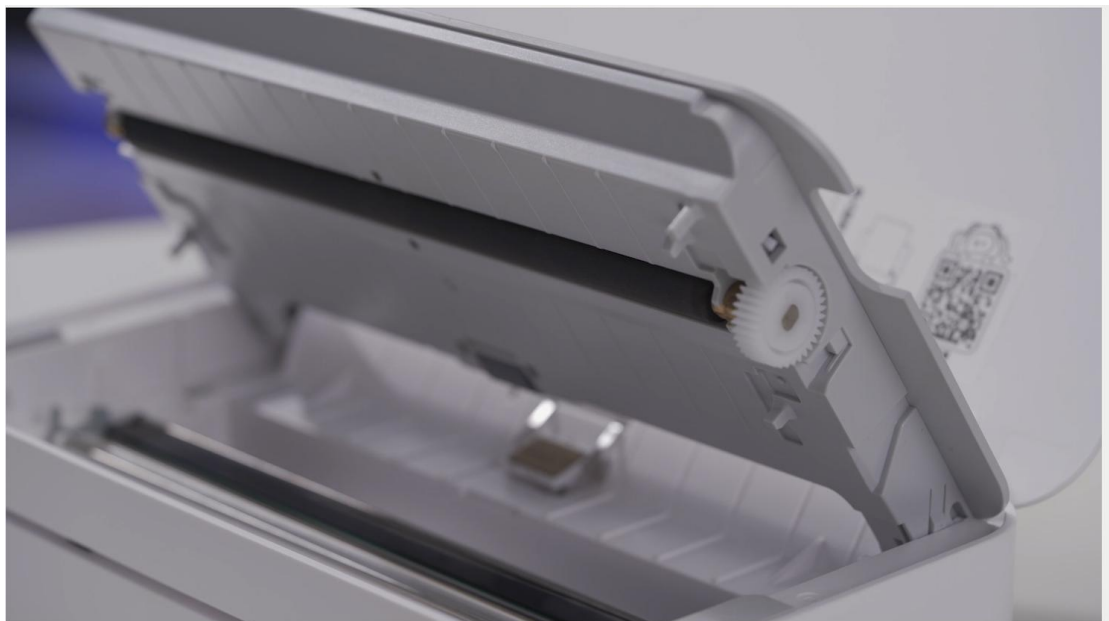
Lift gently the printer cover upward

When opened to this angle, the cover will hold still.



When opened to this angle, the cover will hold still.

Don't continue to lift it with force.



Don't continue to lift it with force.

4. Hold the bracket of the ribbon and load it into the printer.



Hold the bracket of the ribbon and load it into the printer

5. Press down the cover until hear a “snap” sound.



Press down the cover until hear a “snap” sound

6. Hold down the power button for 3 s to turn on it.



Hold down the power button for 3 s to turn on it

7. Install the paper tray as needed.



Install the paper tray as needed

8. Load paper(less than 20 sheets at a time)



Load paper(less than 20 sheets at a time)

9. Scan the QR code to download the "HerePrint" APP

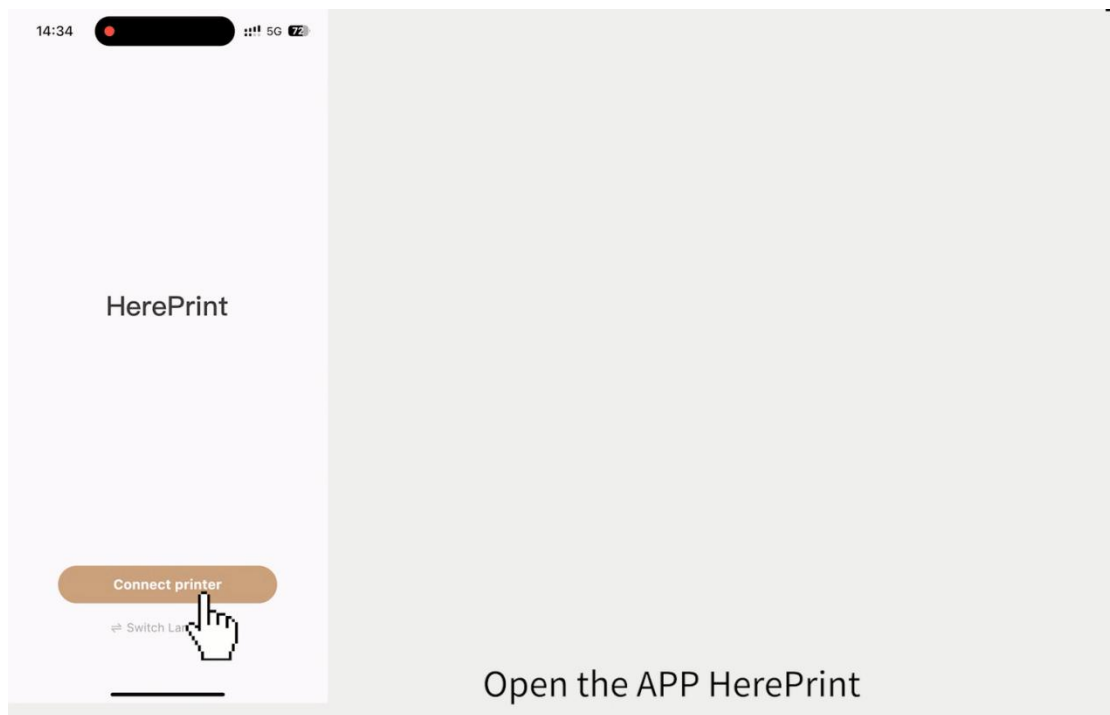


Scan the QR code to download the APP

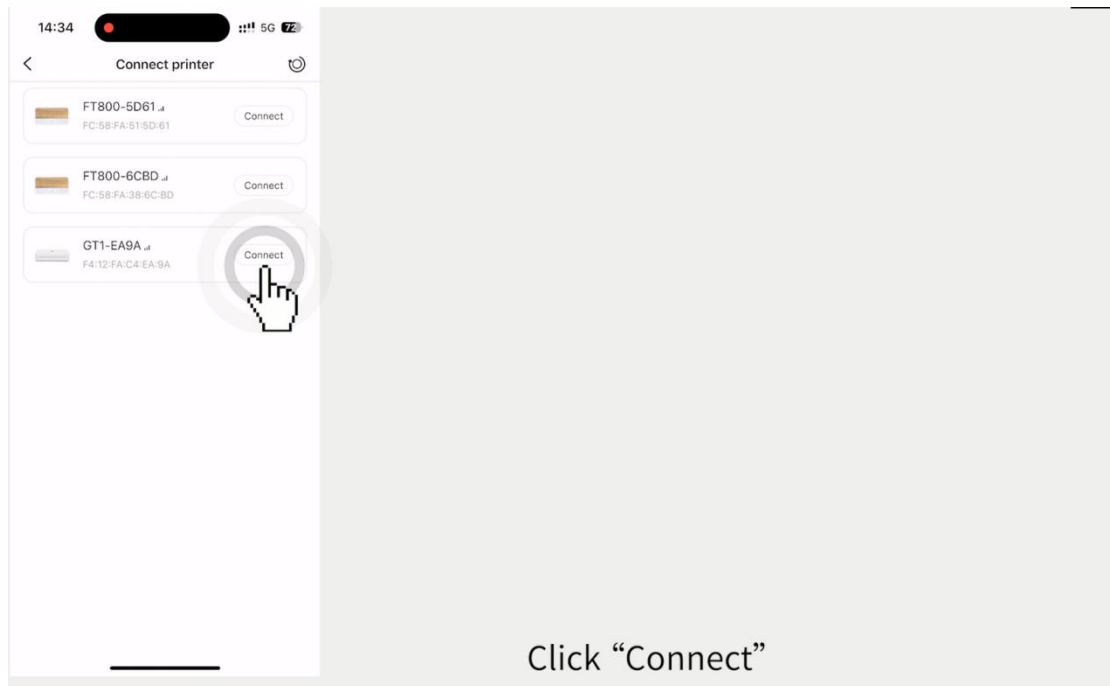


Search for "**HerePrint**"
in APP Store or Google Play to download the APP

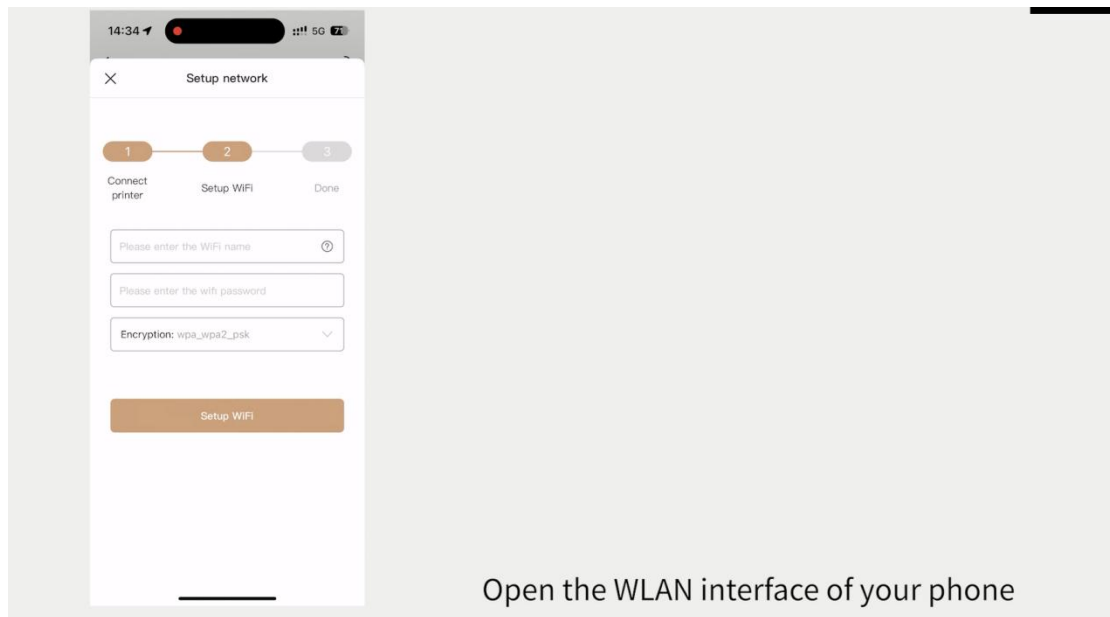
10. Open the “HerePrint” APP, click “Connect Printer”.



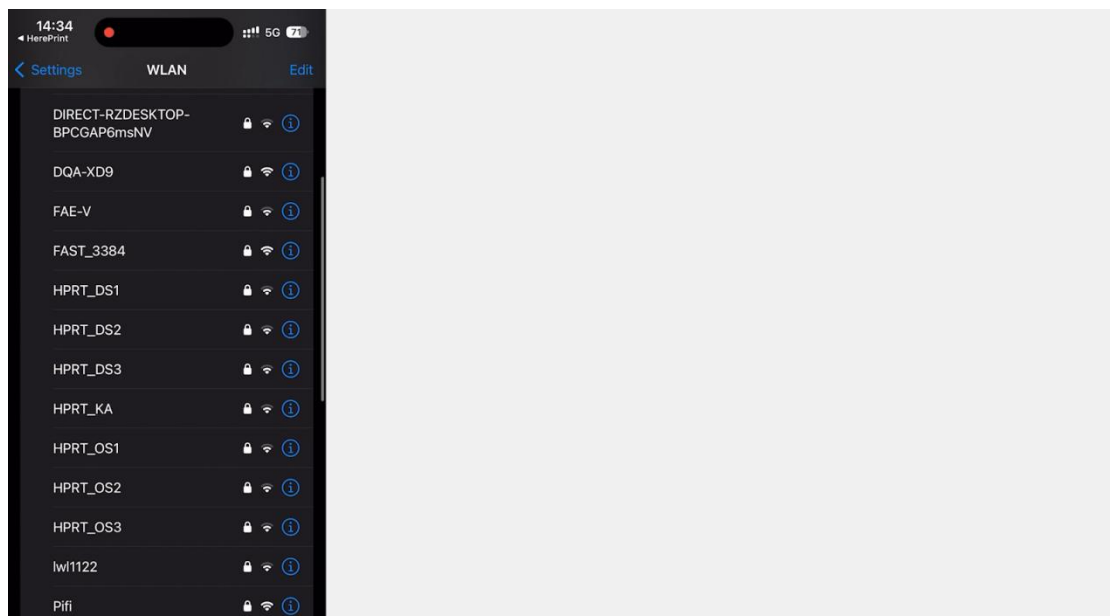
11. Click “Connect”



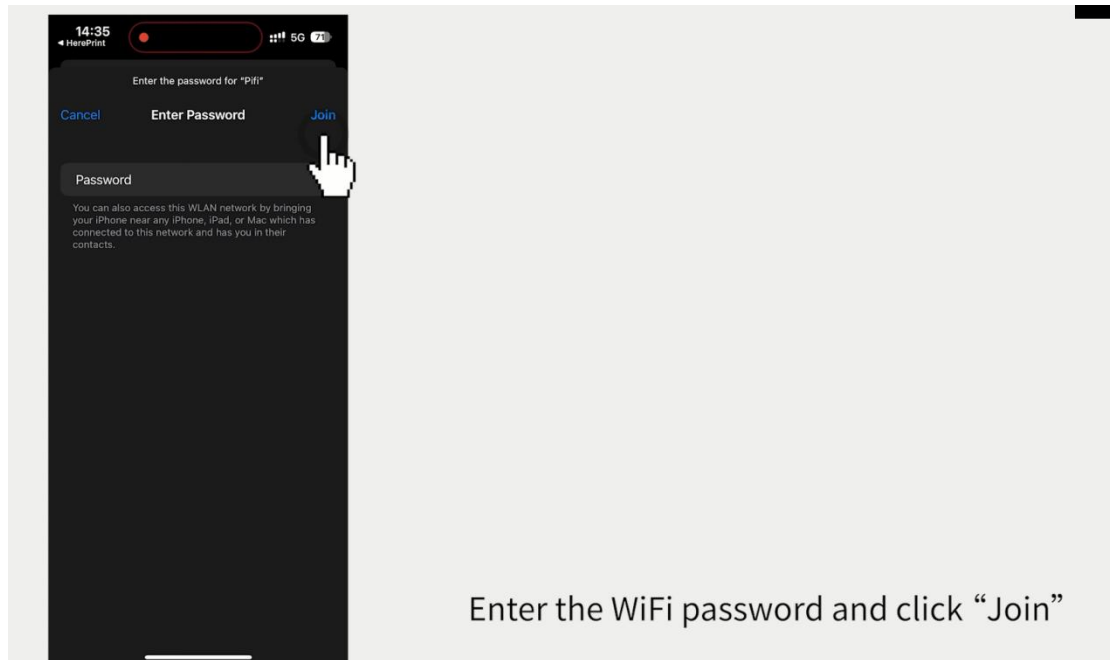
12. Open the WLAN interface of your phone.



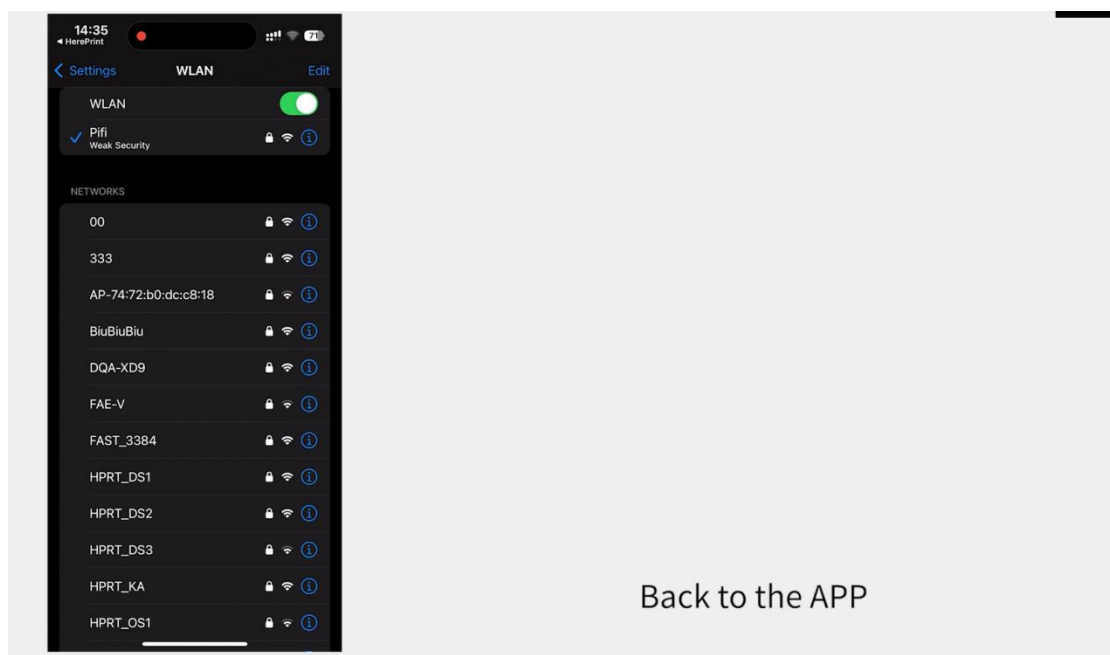
Choose an available network on the list (must be 2.4GHz, 5G is not supported)



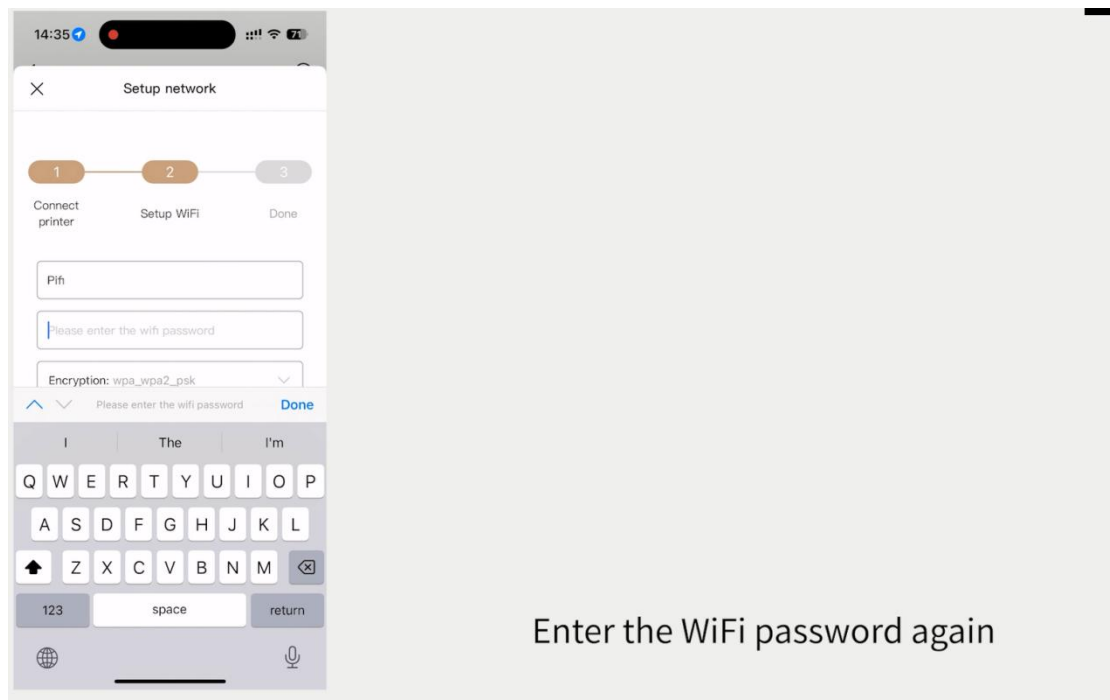
Enter the WiFi password and click “Join”



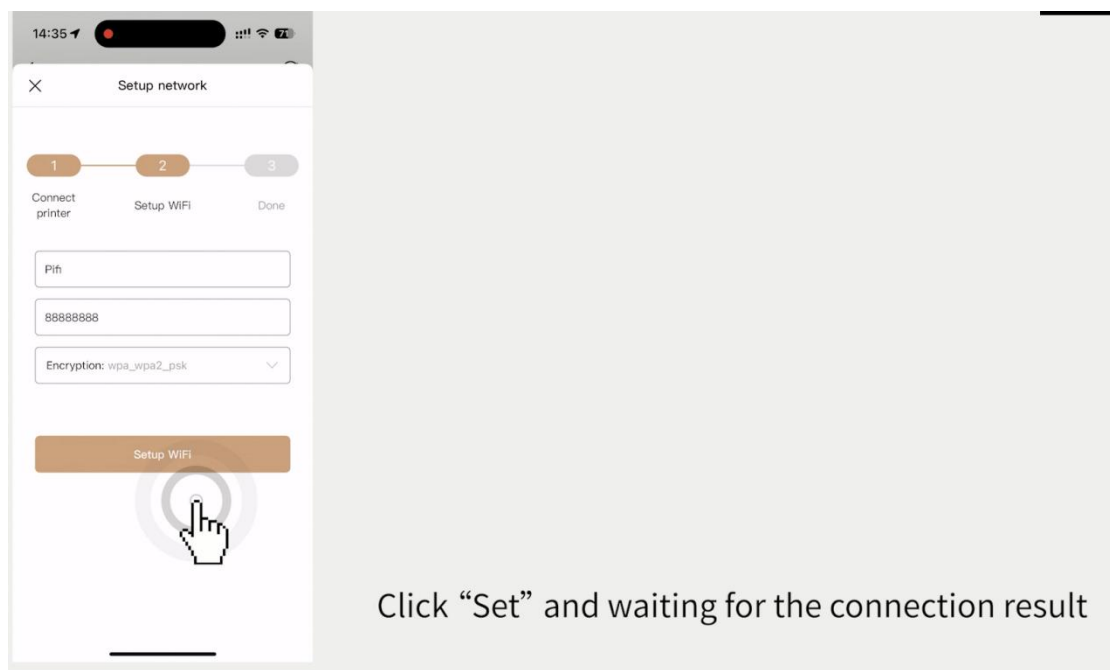
After the WLAN has been connected, then Back to the APP

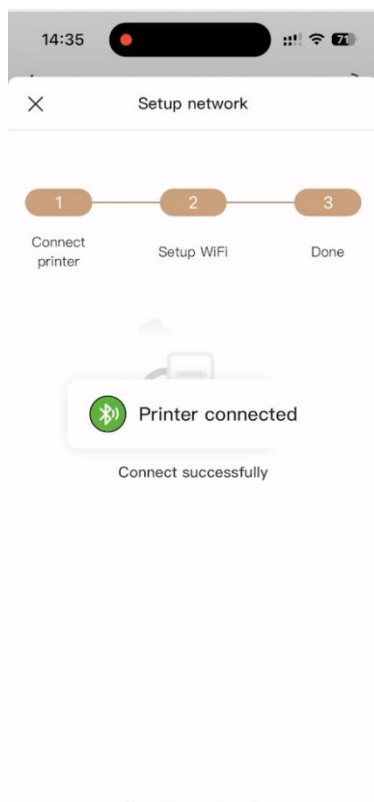
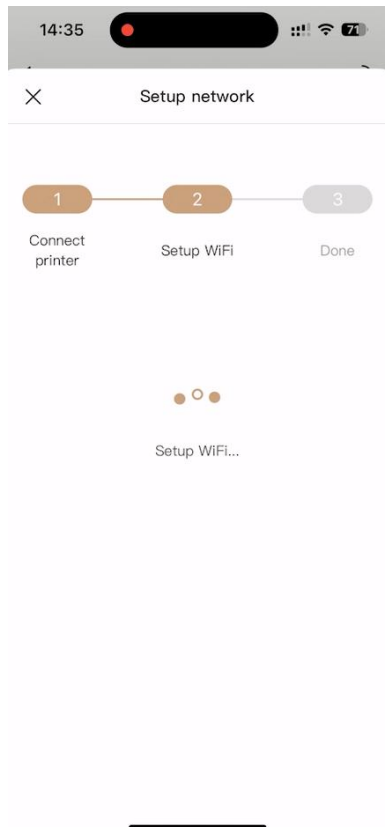


13. Enter the WiFi password again

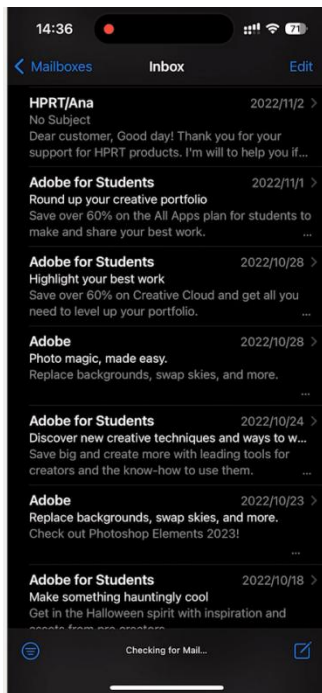


Click "Setup WiFi" and waiting for the connection result.





14. Open “Mail” or other email APP



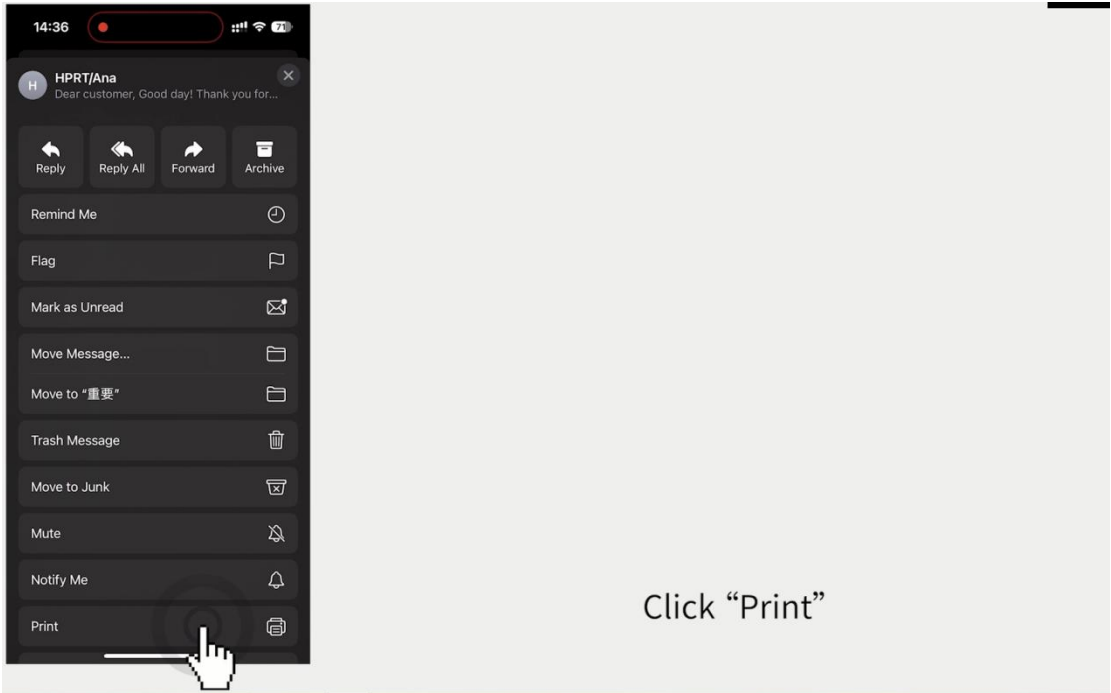
Open “Mail” or other email APP

Open the email you want to print, click “Arrow” icon

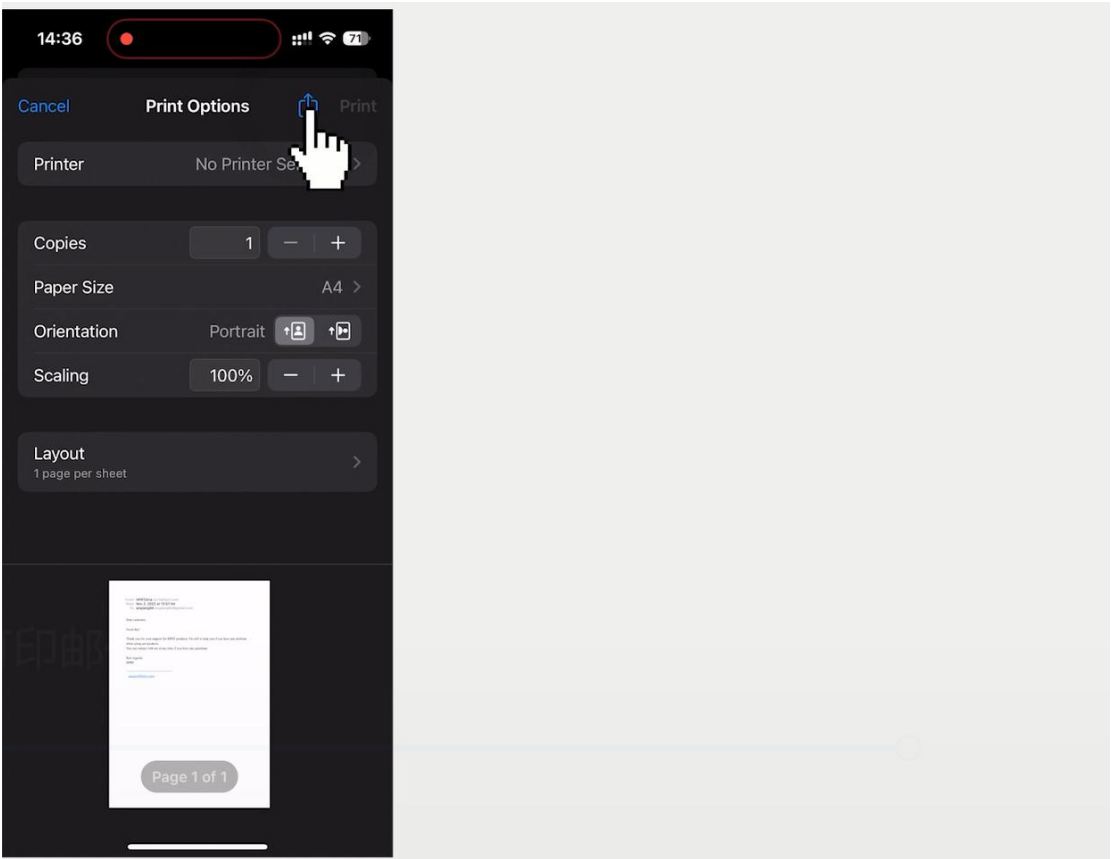


Open the email you want to print

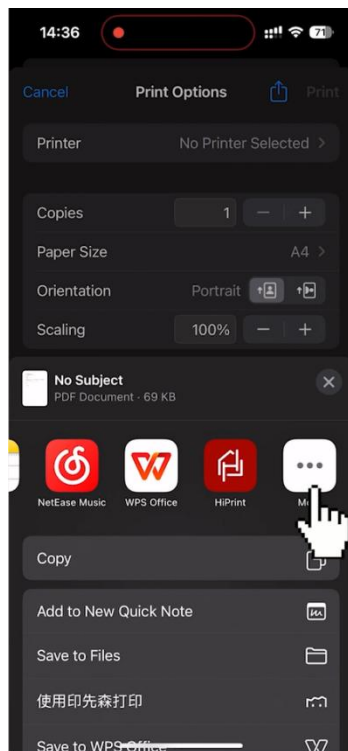
Click “Print”



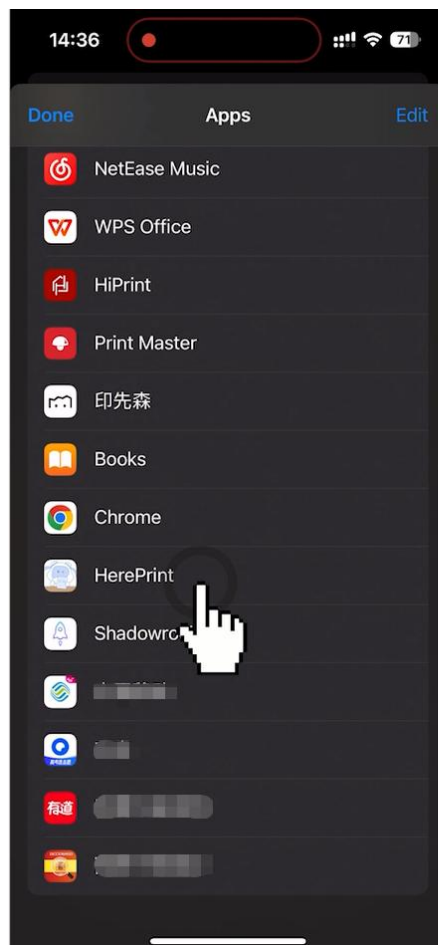
Click “Share” icon



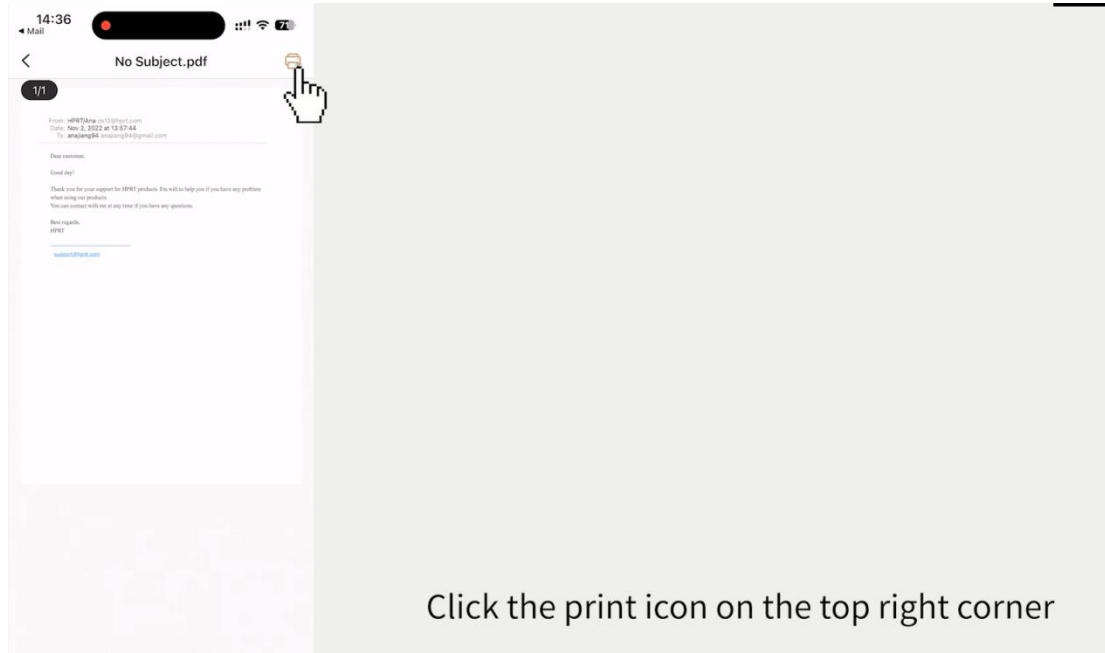
If you could not find the “HerePrint” APP, please click “More”



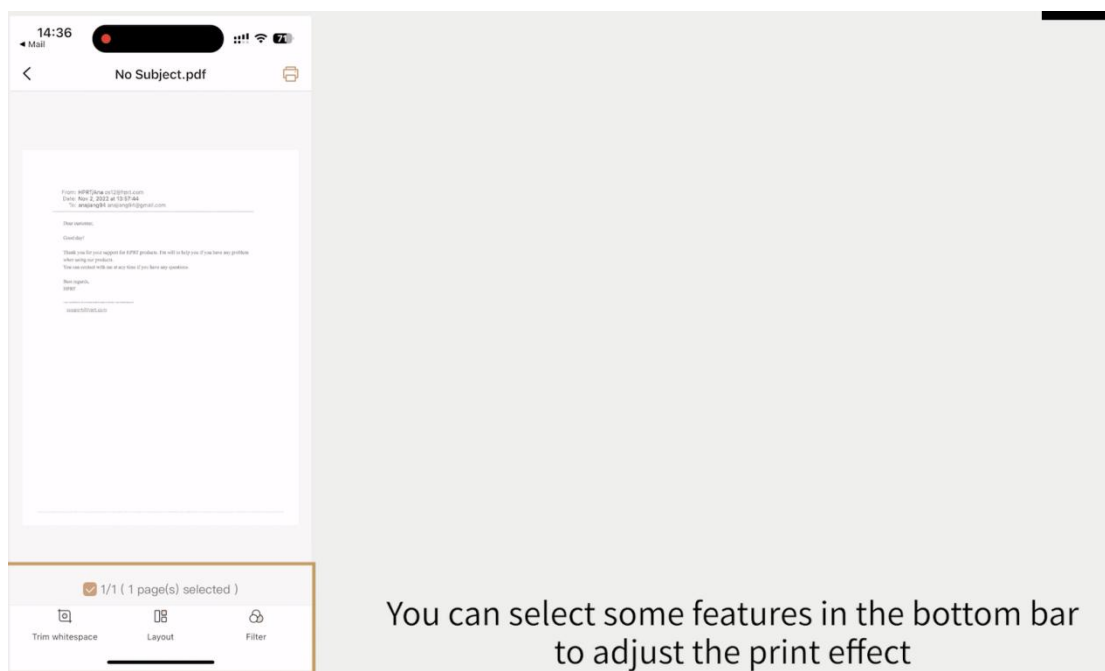
Find the “HerePrint” APP and then click it.



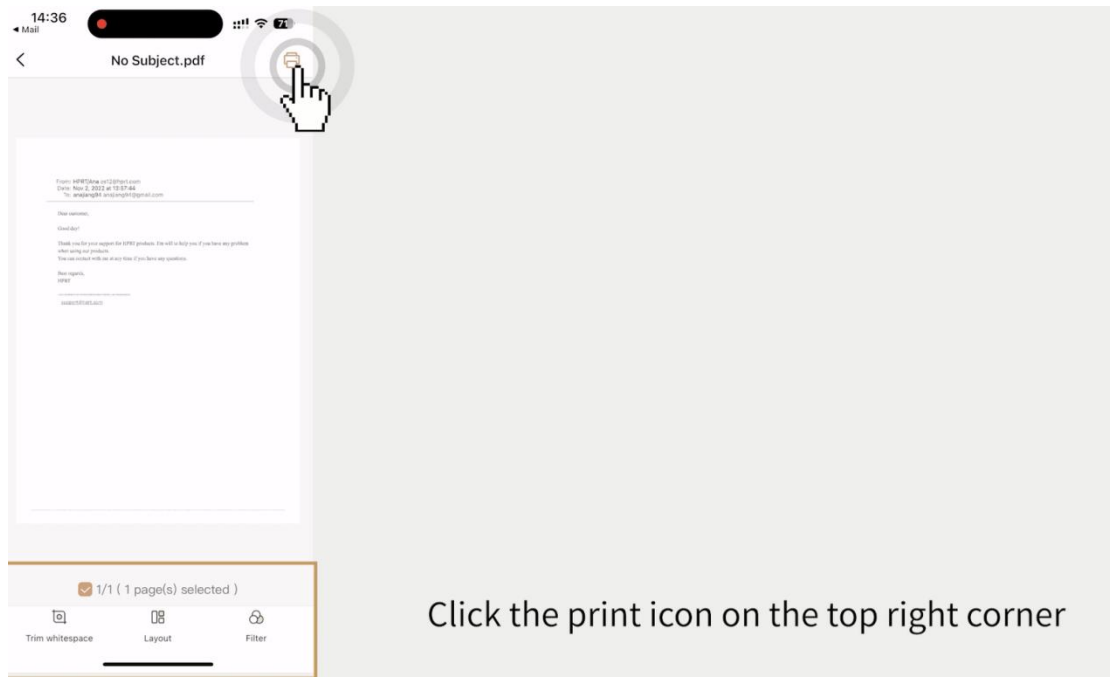
15. Click the print icon on the top right corner.



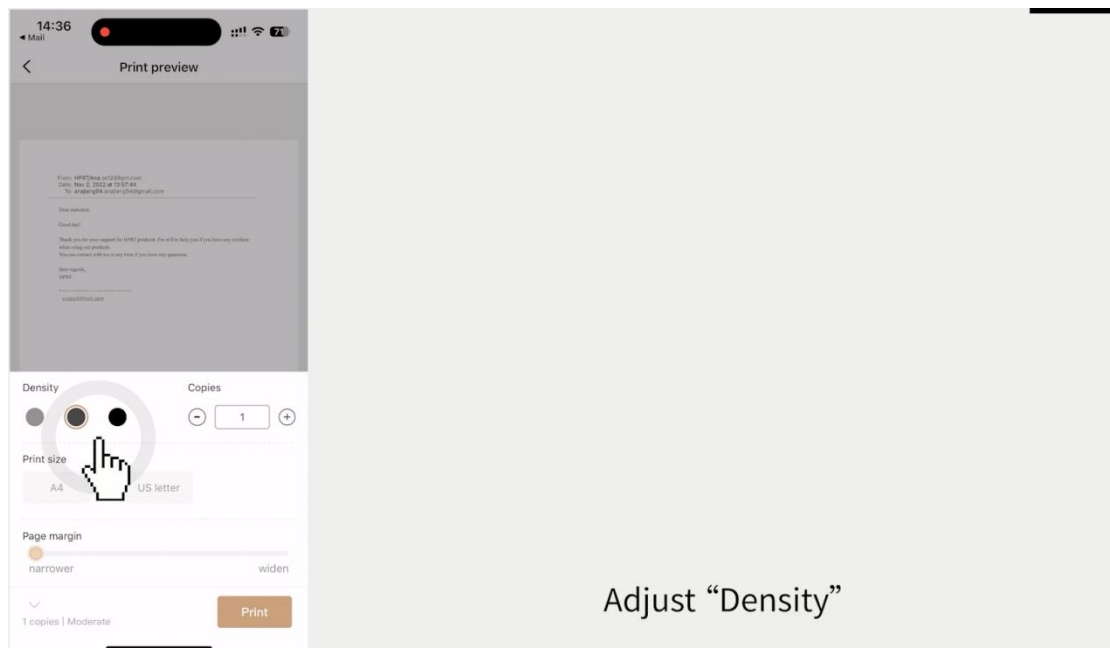
You can select some features in the bottom bar to adjust the print effect



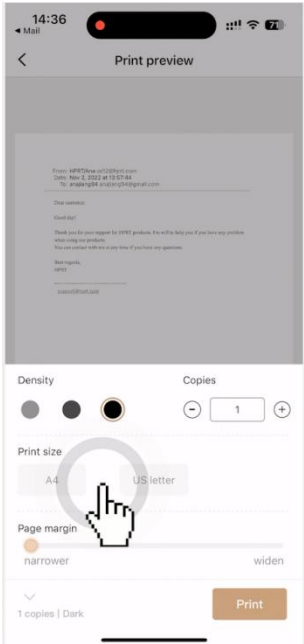
16. Click the print icon on the top right corner again.



Adjust “Density”



Choose “Print size” according to the loaded paper



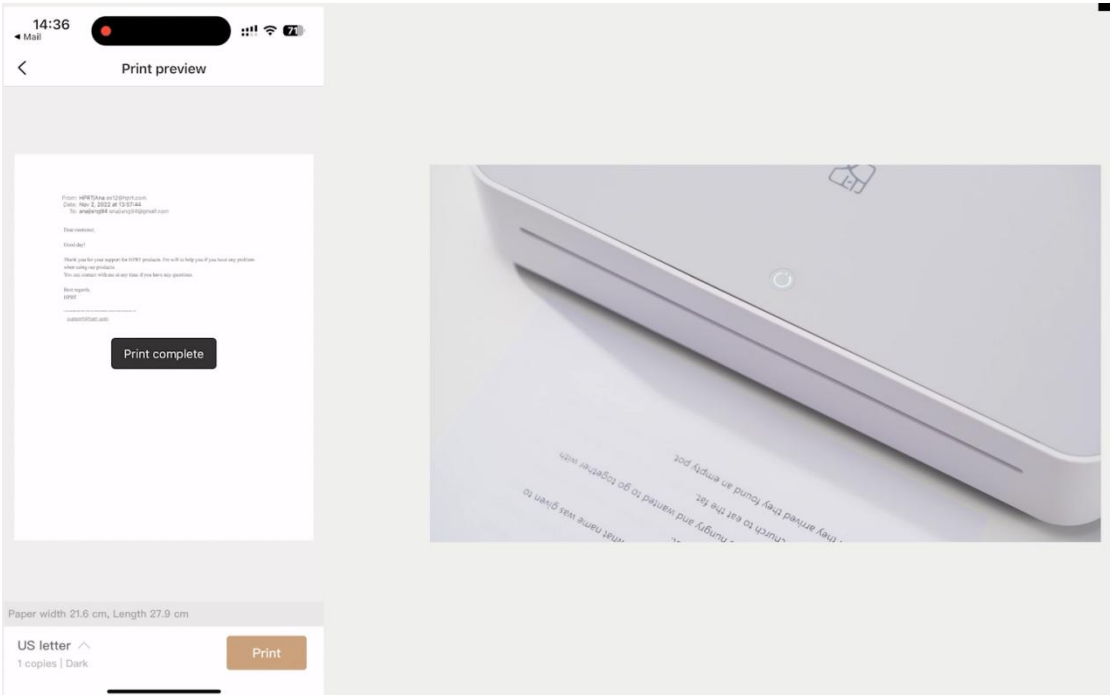
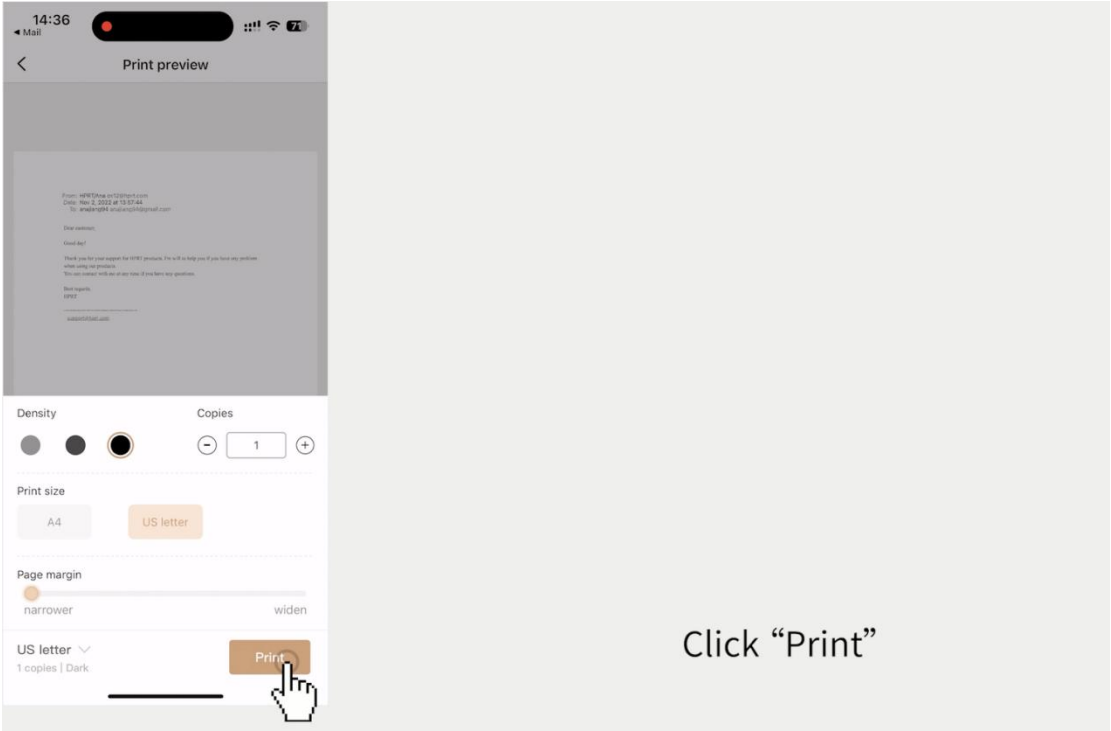
Choose “Print size” according to the loaded paper

Adjust “Page margin”



Adjust “Page margin”

17. Click “Print”



How to connect the printer to Android phone

1. Plug one end of the power cord into the adapter.



Plug one end of the power cord into the adapter

2. Plug the other end of the adapter into the printer



Plug the other end of the adapter into the printer,

And then insert the plug into a power outlet.



and then insert the plug into a power outlet

3. Open the upper cover.



Open the upper cover

Press the buttons on both sides.



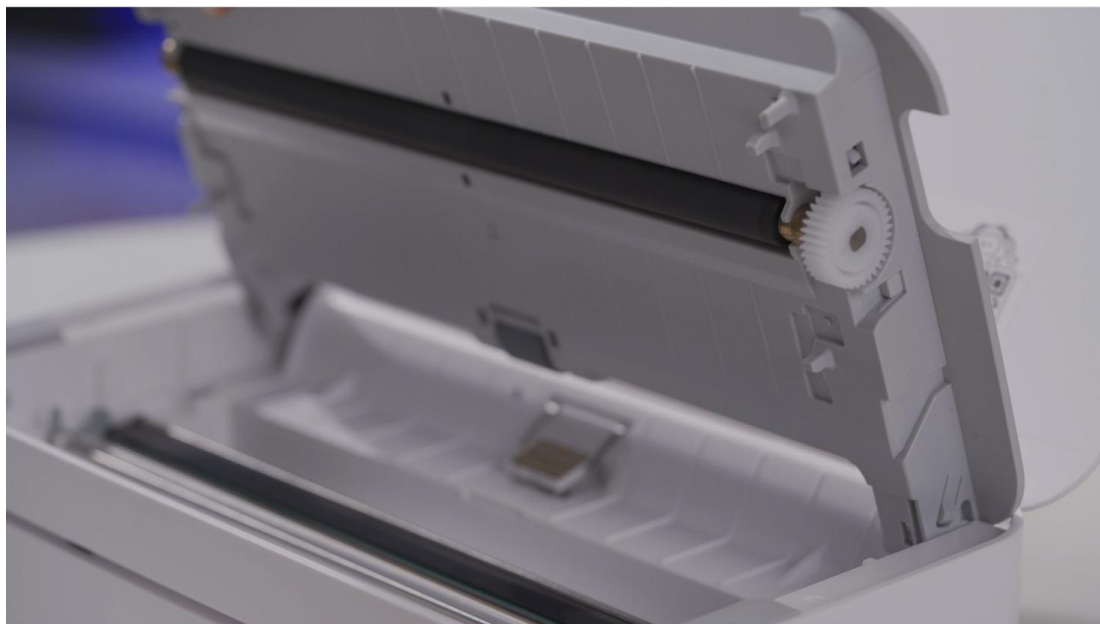
Press the buttons on both sides

Lift gently the printer cover upward



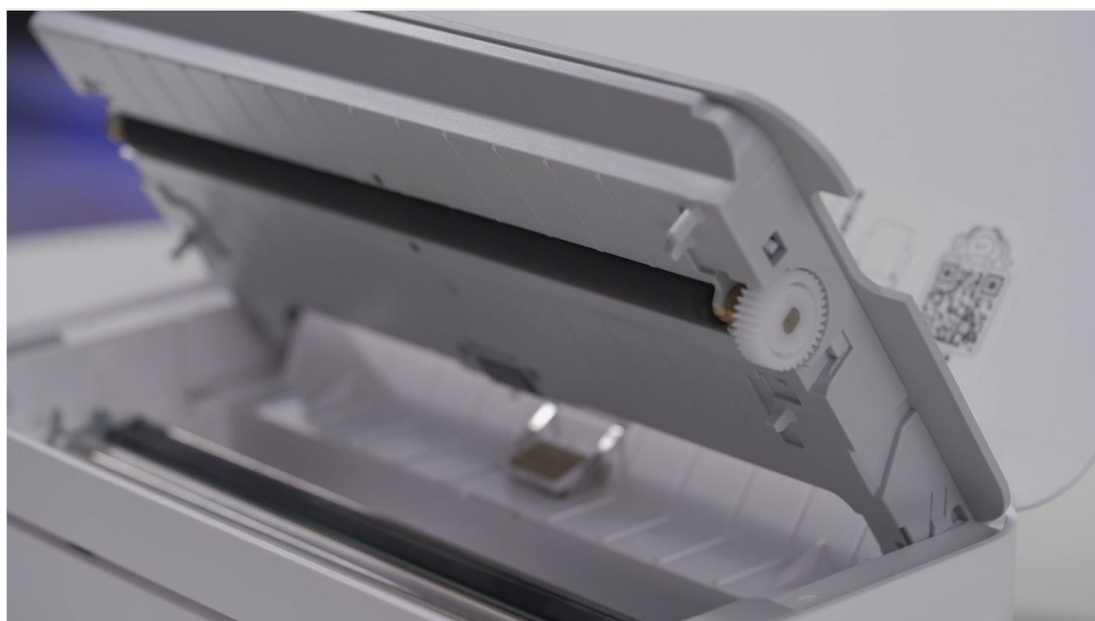
Lift gently the printer cover upward

When opened to this angle, the cover will hold still.



When opened to this angle, the cover will hold still.

Don't continue to lift it with force.



Don't continue to lift it with force.

4. Hold the bracket of the ribbon and load it into the printer.



Hold the bracket of the ribbon and load it into the printer

5. Press down the cover until hear a “snap” sound.



Press down the cover until hear a “snap” sound

6. Hold down the power button for 3 s to turn on it.



Hold down the power button for 3 s to turn on it

7. Install the paper tray as needed.



Install the paper tray as needed

8. Load paper(less than 20 sheets at a time)



Load paper(less than 20 sheets at a time)

9. Scan the QR code to download the "HerePrint" APP

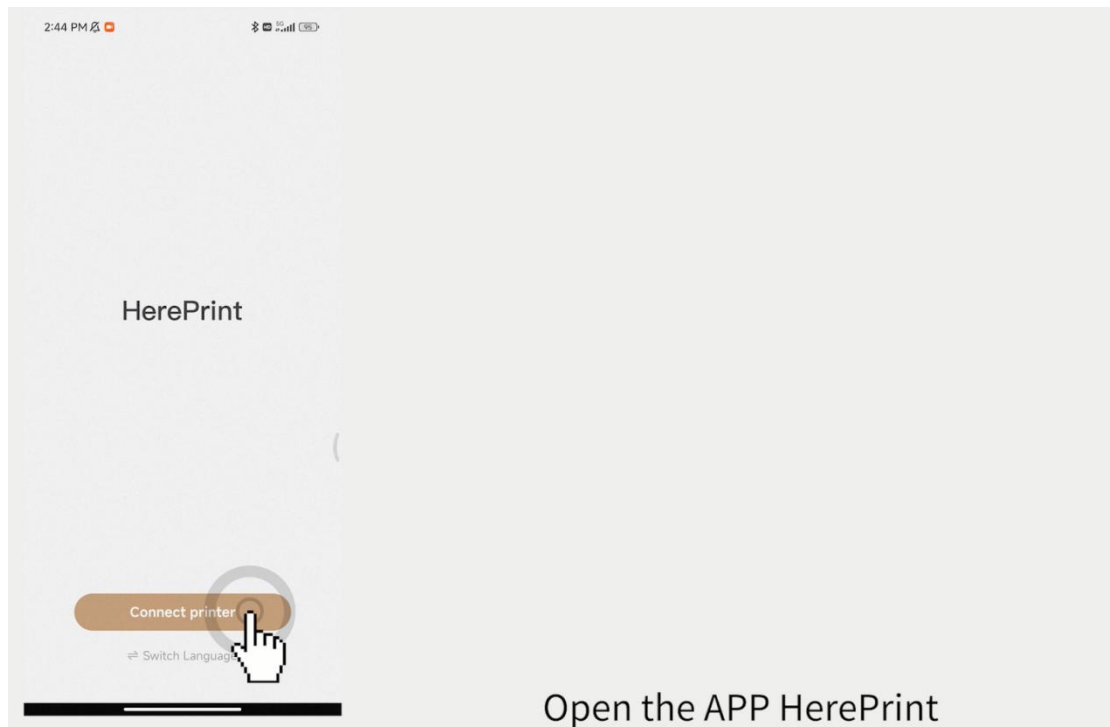


Scan the QR code to download the APP

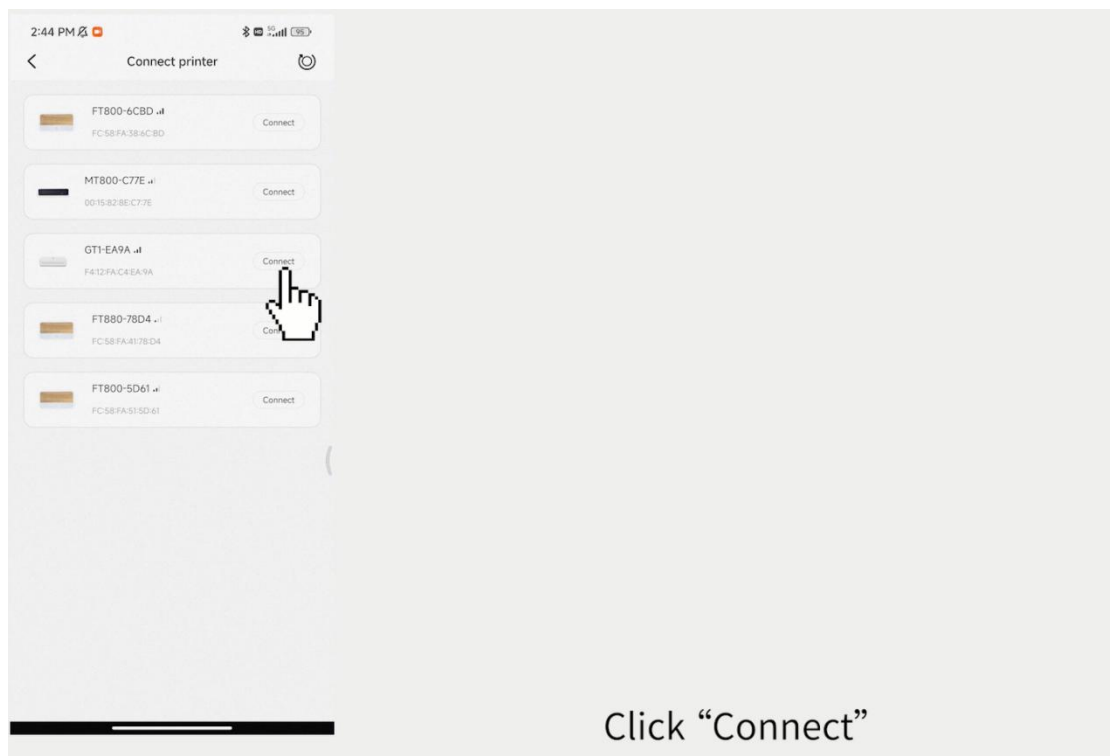


Search for "**HerePrint**"
in APP Store or Google Play to download the APP

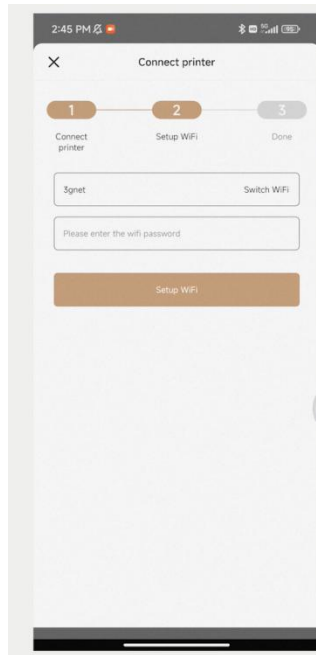
10. Open the “HerePrint” APP, click “Connect Printer”.



11. Click “Connect”

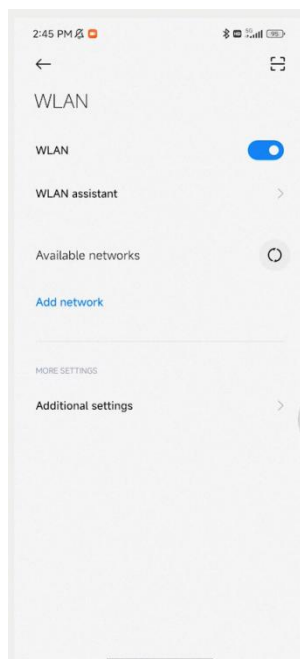


12. Click “Switch WiFi” or open the WLAN interface of your phone.

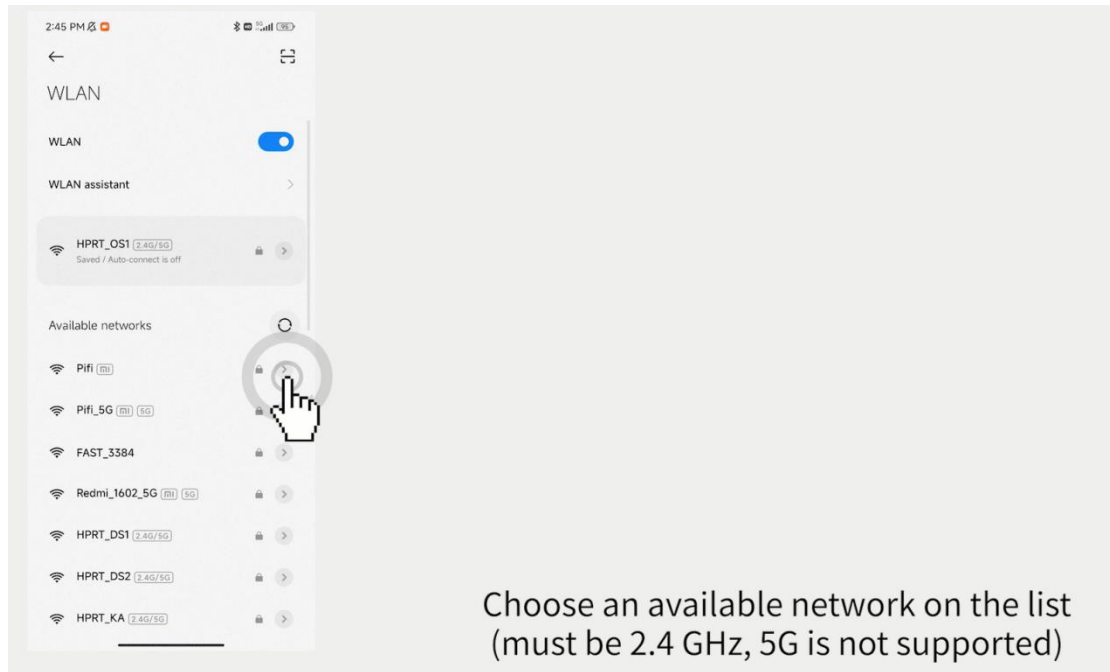


Click “Switch WiFi” or
open the WLAN interface of your phone

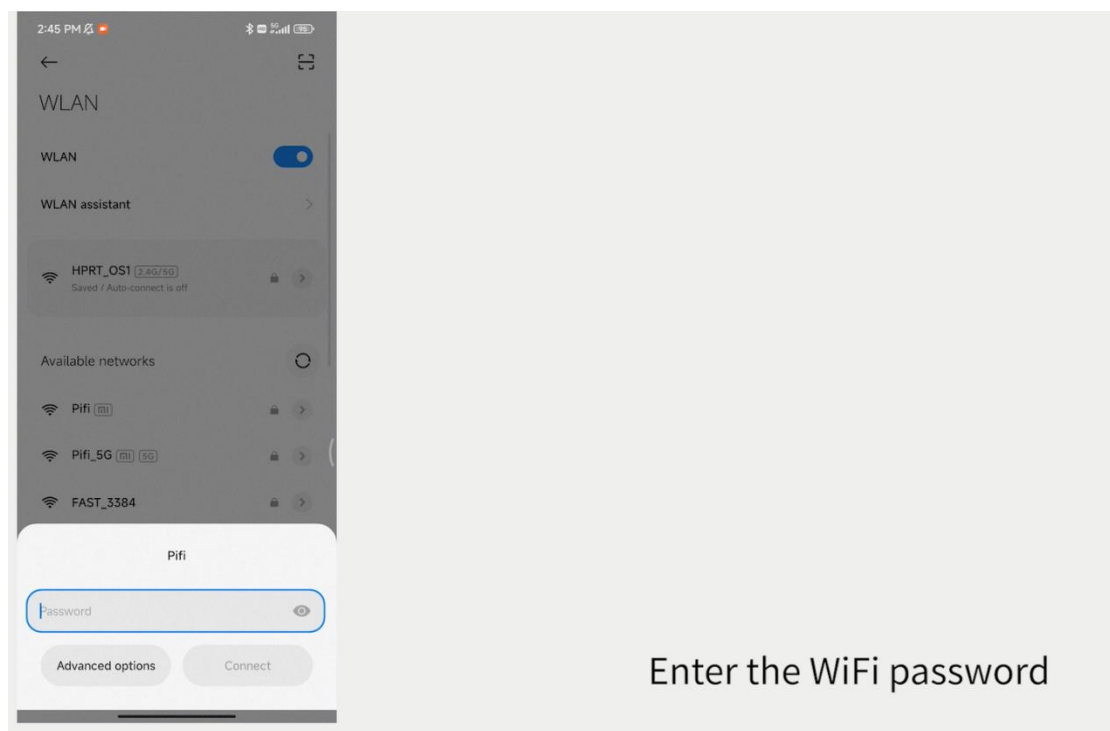
Choose an available network on the list(must be 2.4 GHz, 5G is not supported)



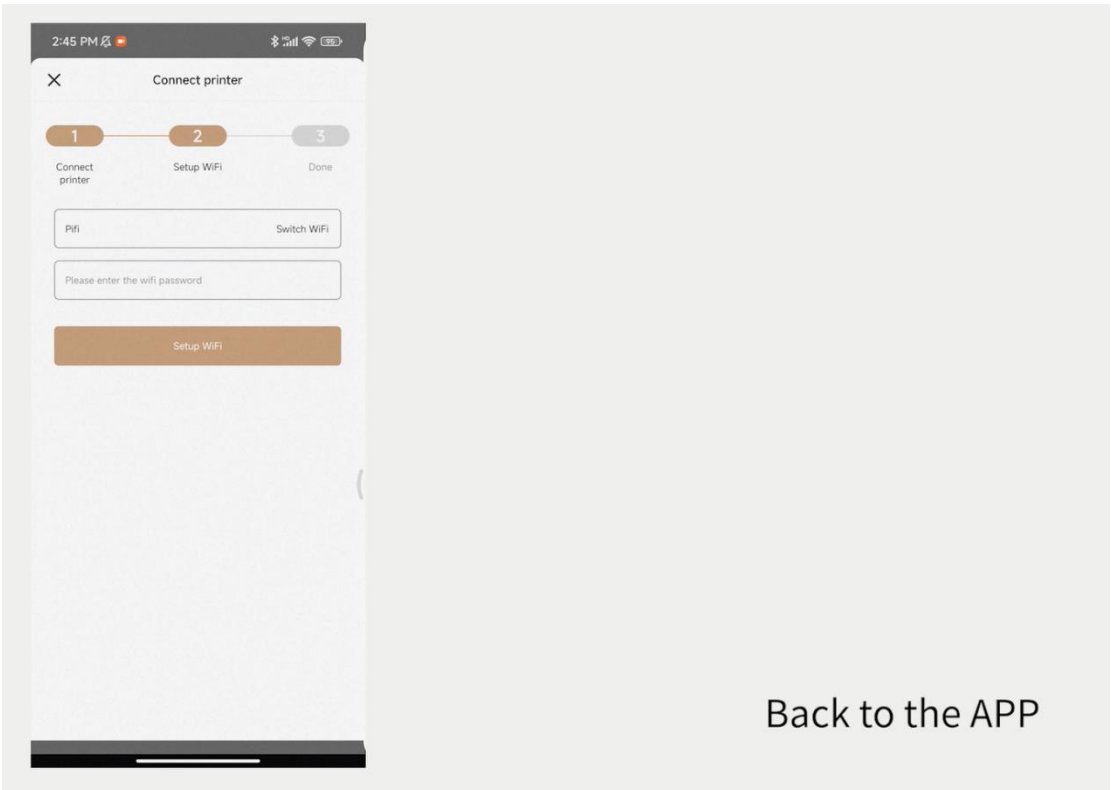
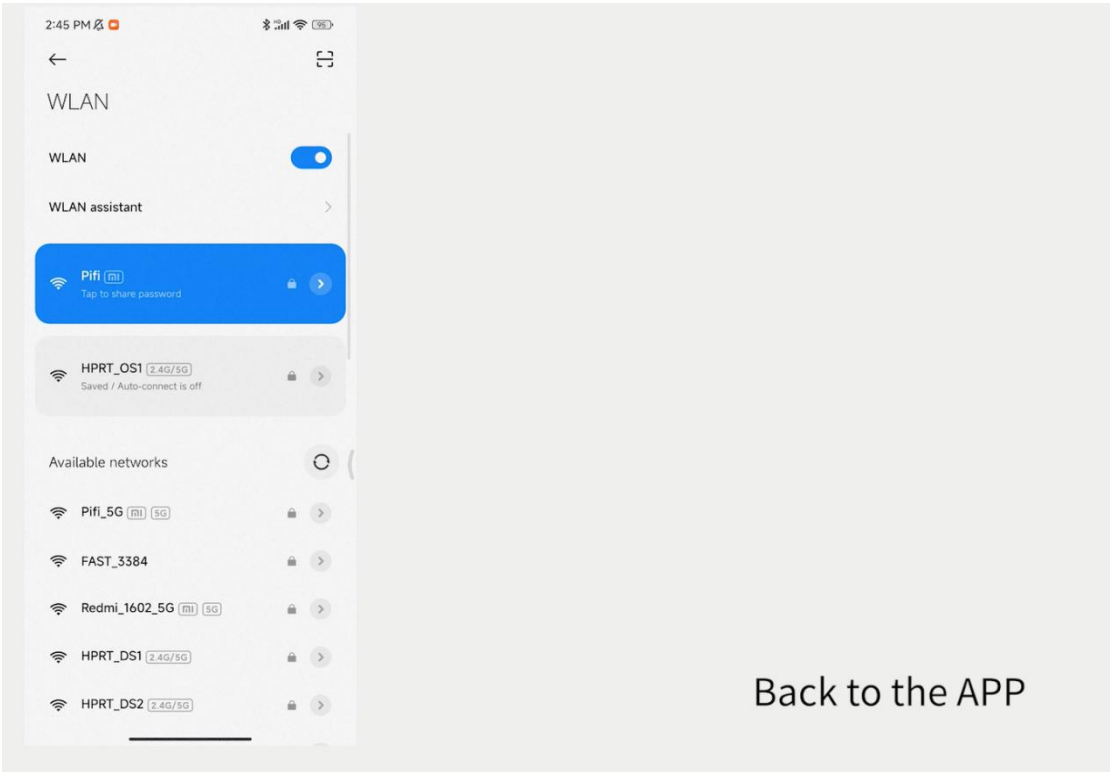
Choose an available network on the list
(must be 2.4 GHz, 5G is not supported)



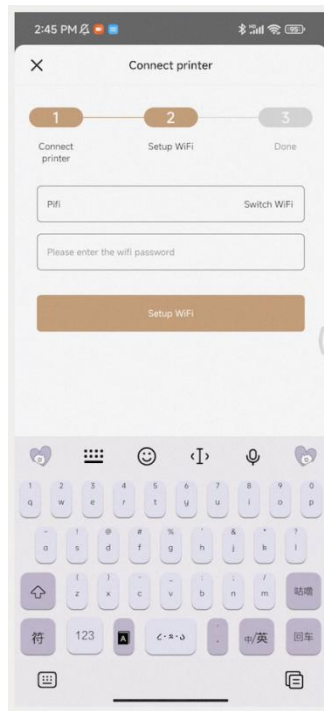
Enter the WiFi password



After the WLAN has been connected, then Back to the App.

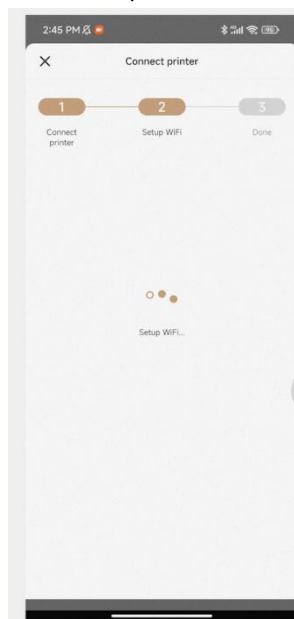


13. Enter the WiFi password again



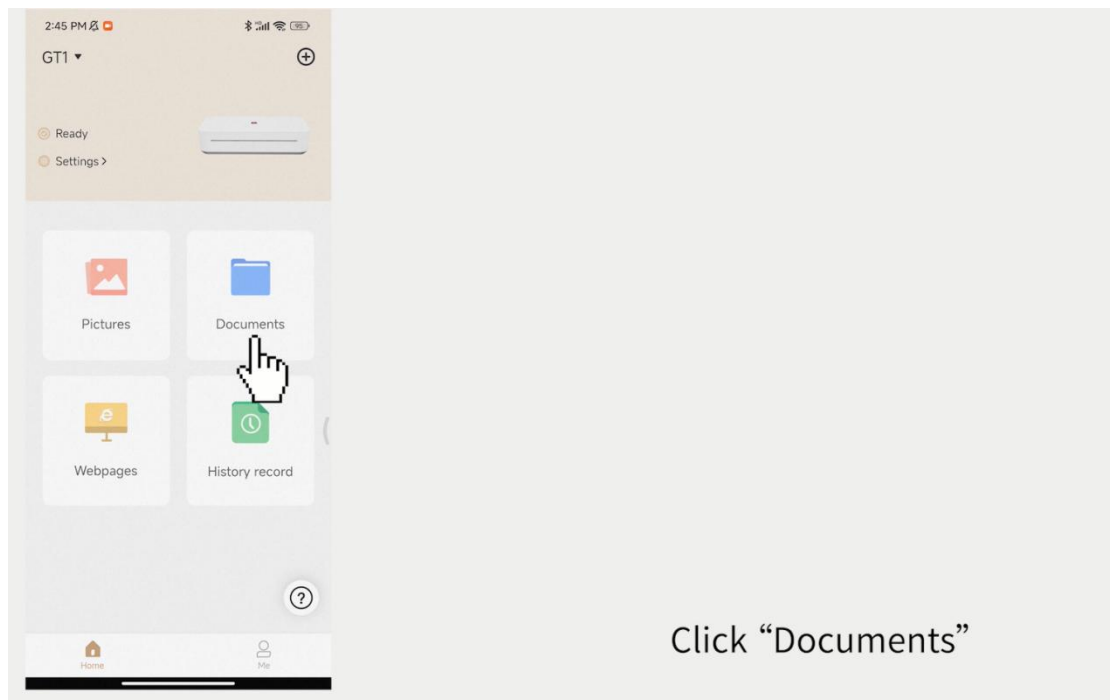
Enter the WiFi password again

Click "Setup WiFi" and waiting for the connection result.

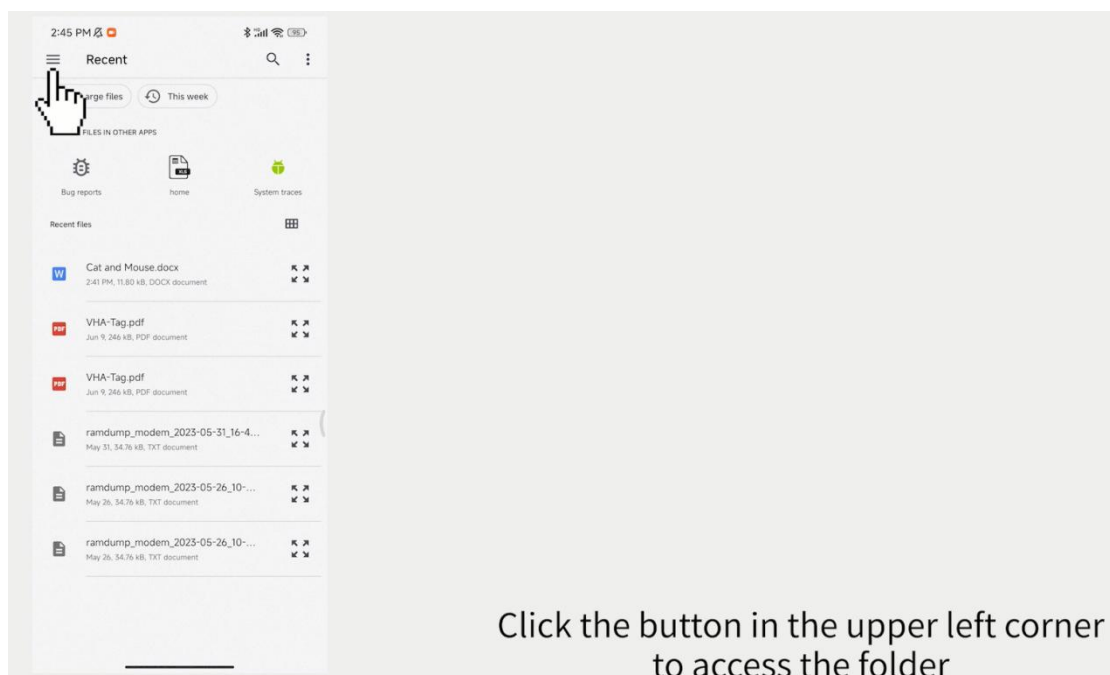


Click "Set" and waiting for the connection result

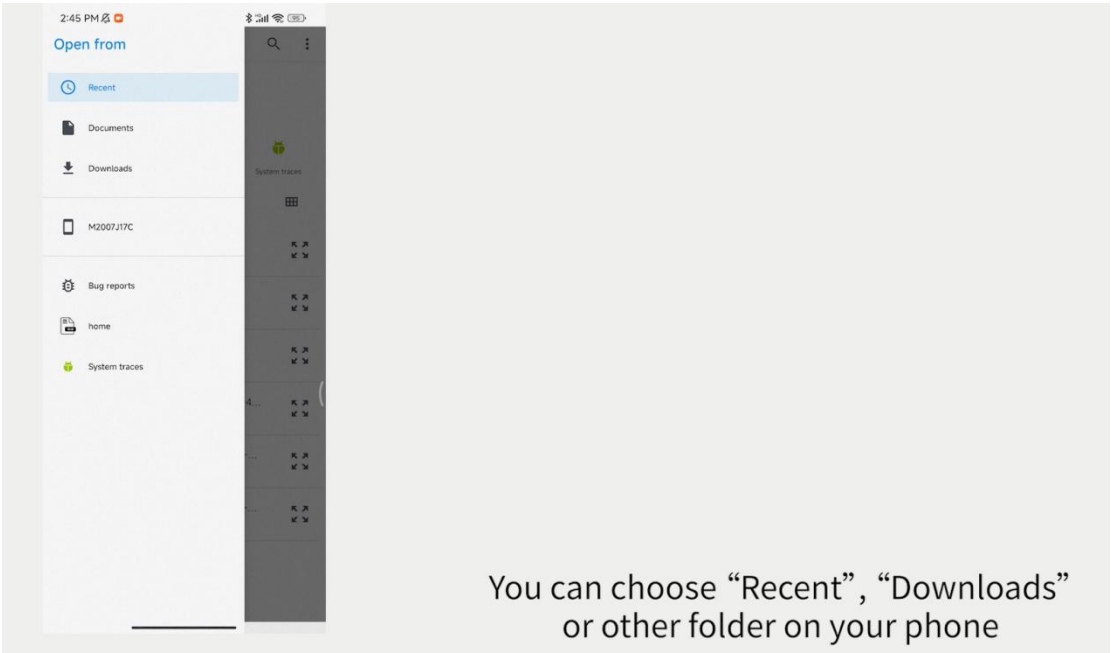
14. Click “Documents”



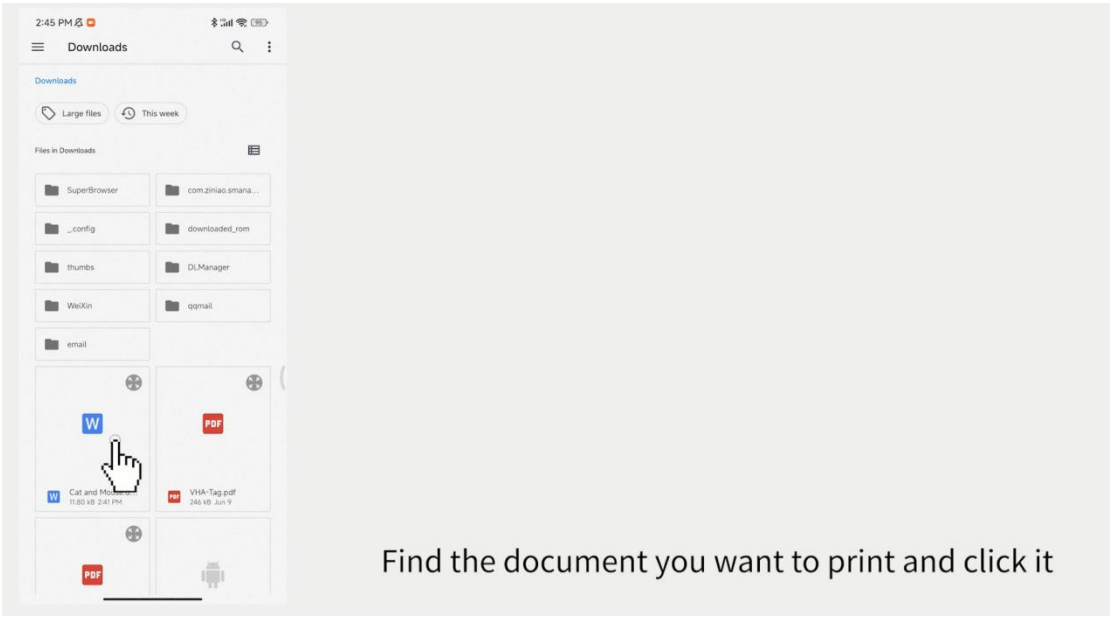
15. Click the button in the upper left corner to access the folder.



You can choose “Recent”, “Downloads” or other folder on your phone.



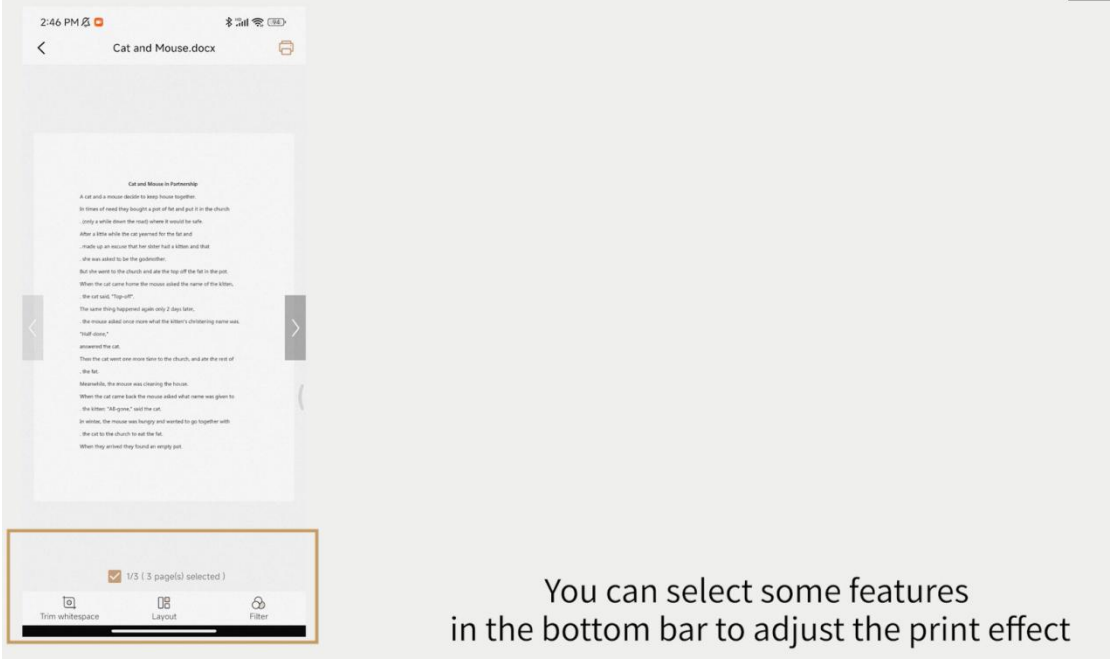
Find the document you want to print and click it.



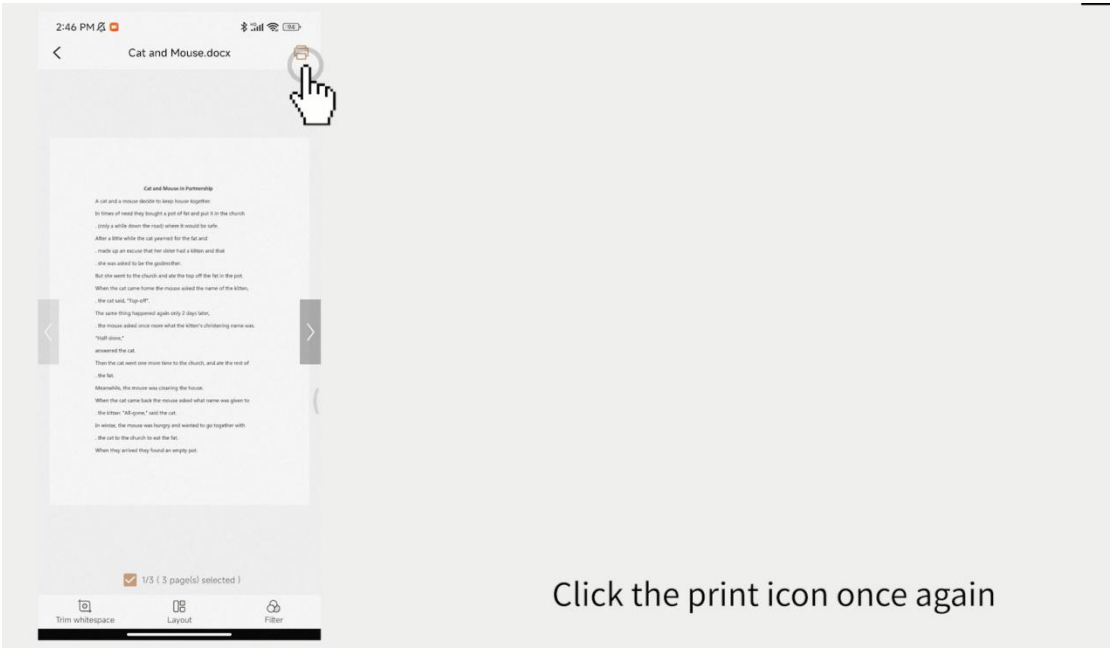
16. Click the print icon on the top right corner.



You can select some features in the bottom bar to adjust the print effect.

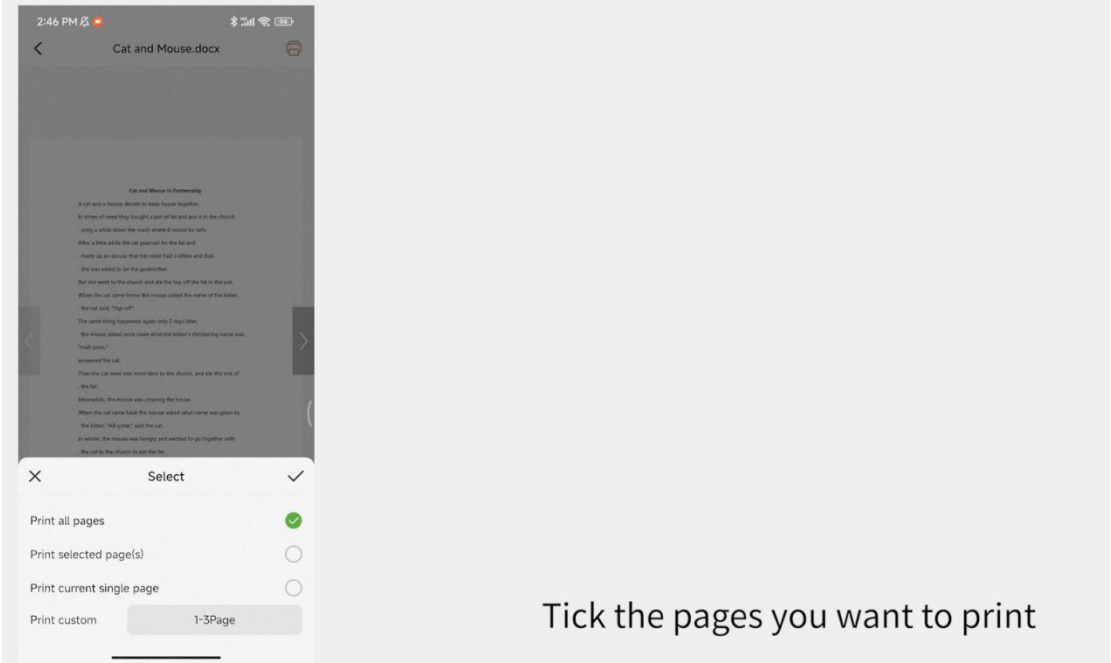


17. Click the print icon once again.



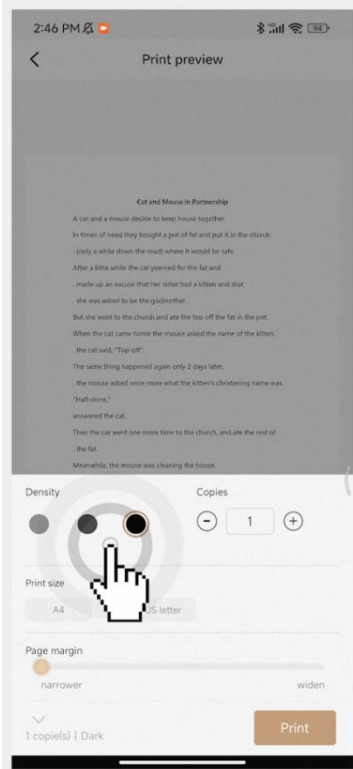
Click the print icon once again

Tick the pages you want to print




Tick the pages you want to print

18. Adjust “Density”



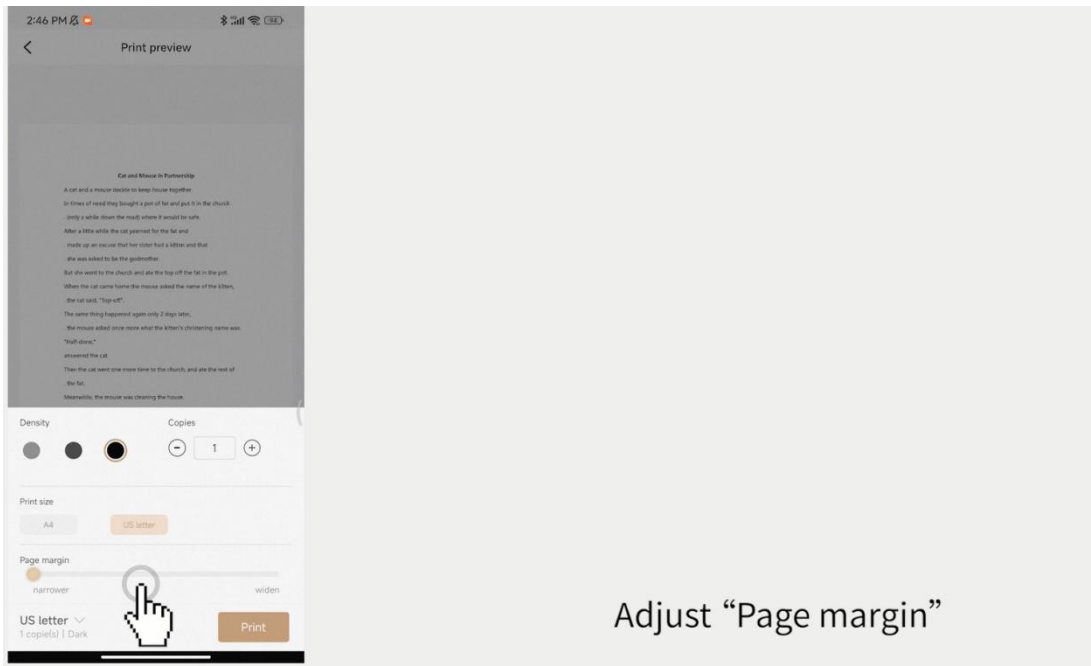
Adjust “Density”

Choose “Print size” according to the loaded paper.

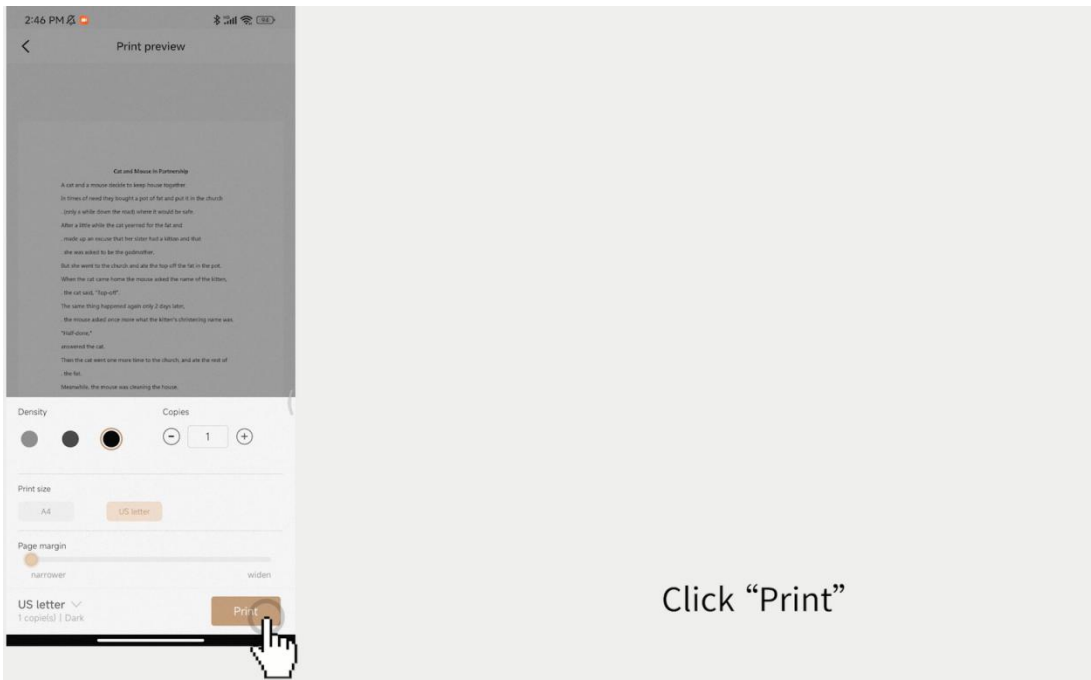


Choose “Print size” according to the loaded paper

Adjust “Page margin”



Click “Print”



How to find the replacement ribbon and paper

1. Here is a product link for the GT1 Replacement ribbon:

<https://www.amazon.com/dp/B0C7W1LCGP>



2. Here is a product link for the 50-sheet glossy paper:

<https://www.amazon.com/dp/B09CL7RF9K/>

3. Here is a product link for the 200-sheet glossy paper:

<https://www.amazon.com/dp/B09VGNX14G>

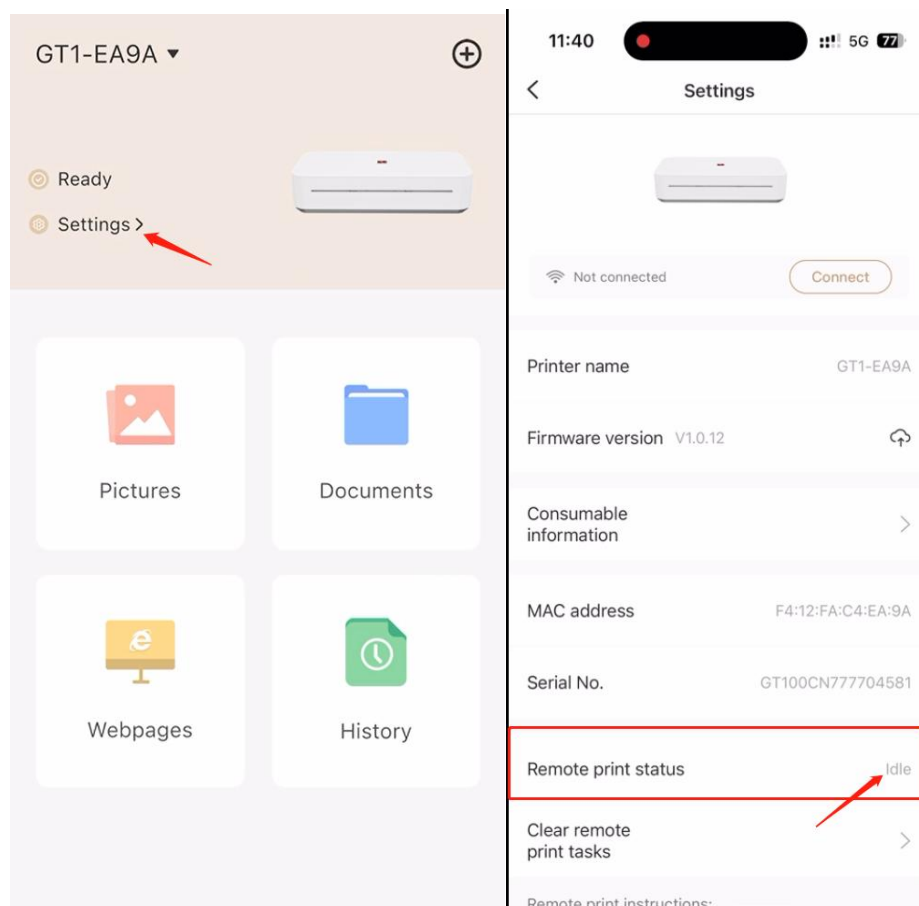


Introduction for Remote printing

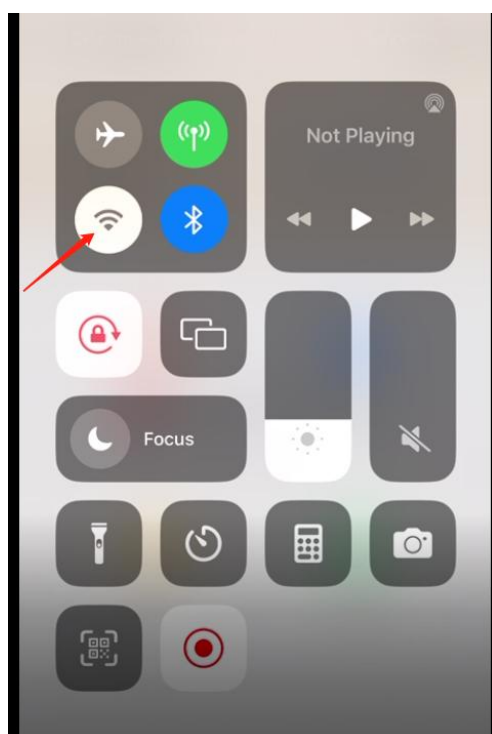
1. Please first connect your phone and printer via a 2.4 Ghz WiFi on the app.



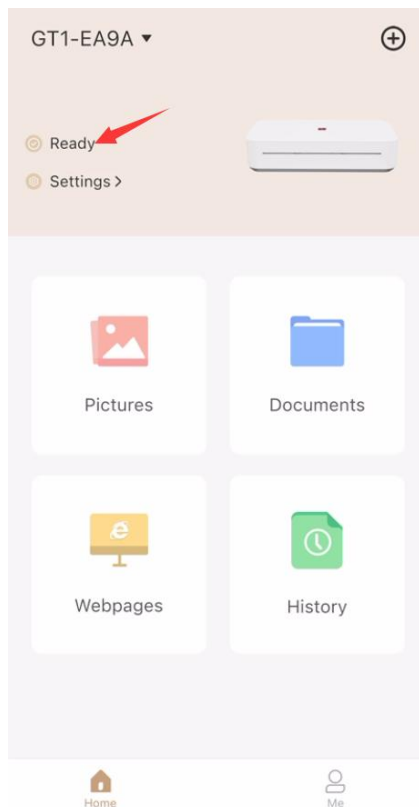
2. Open “Settings” on “Home” to check the Remote print status, it must be Idle. (In order to use the remote print function, you need to Sign up or Log in your account on the app first).



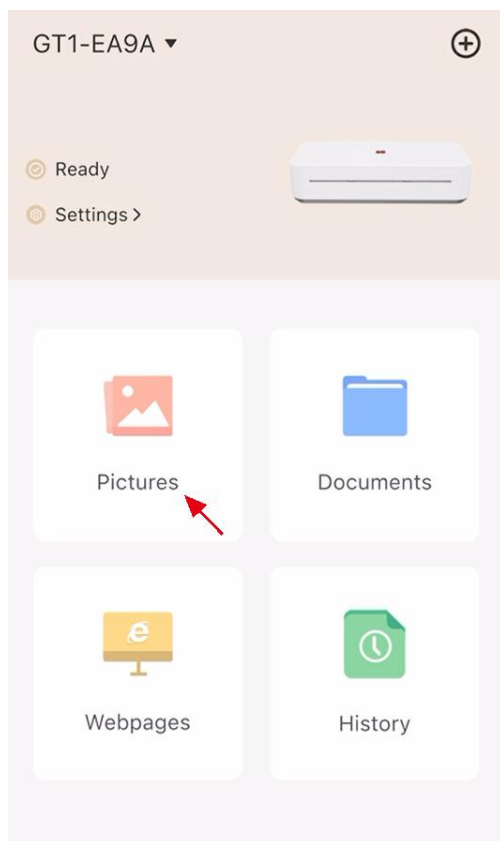
3. If now you're in another room, or outside, or thousands of miles away from your printer, your phone can't connect to the Wi-Fi it was connected to.

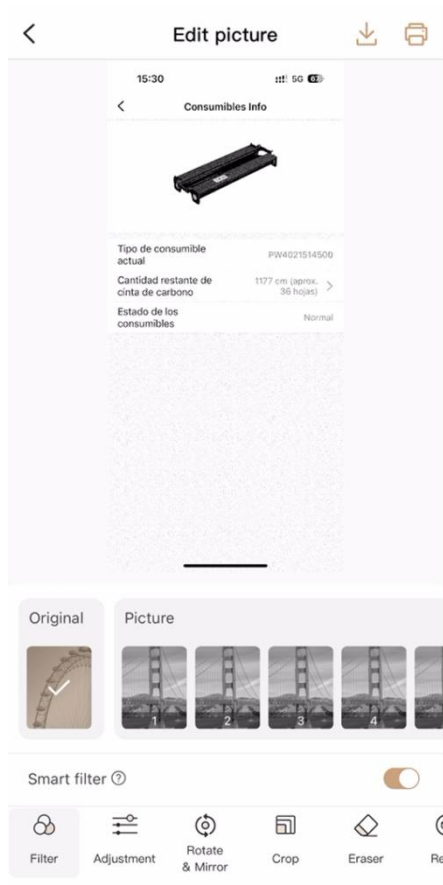


4. Please make sure your printer is turned on, and the Wi-Fi is available. Check the printer status on the “Home”, it must be ready.

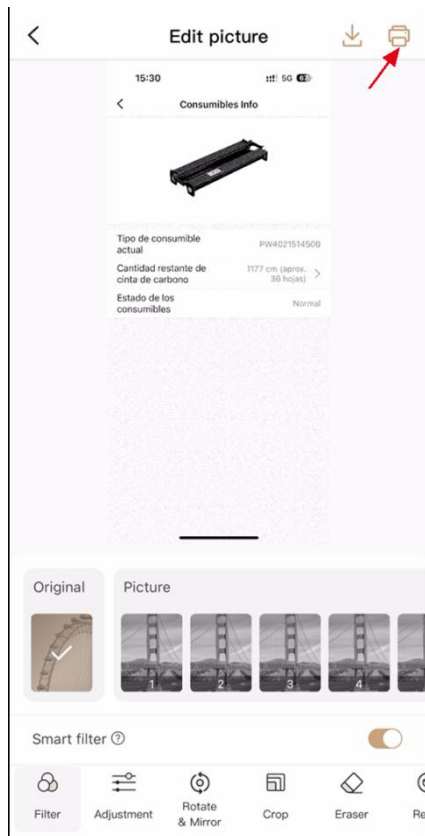


5. Click “Pictures” to select the picture you want to print.

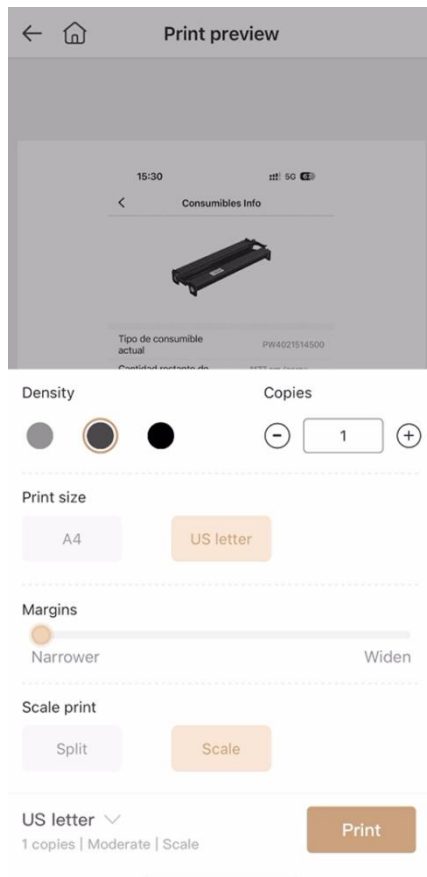




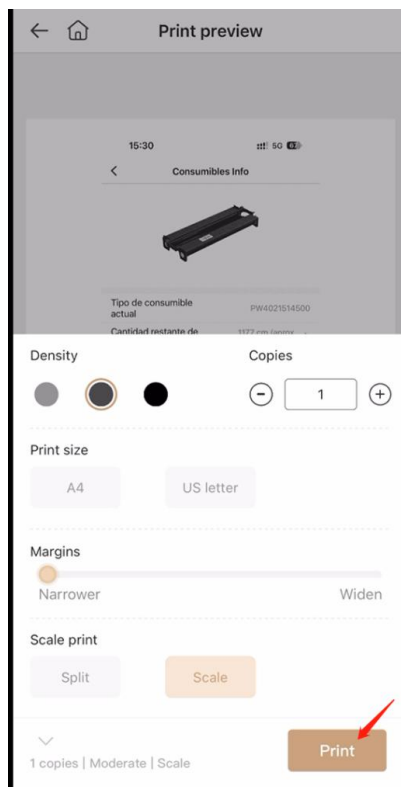
6. Click "Print" icon.

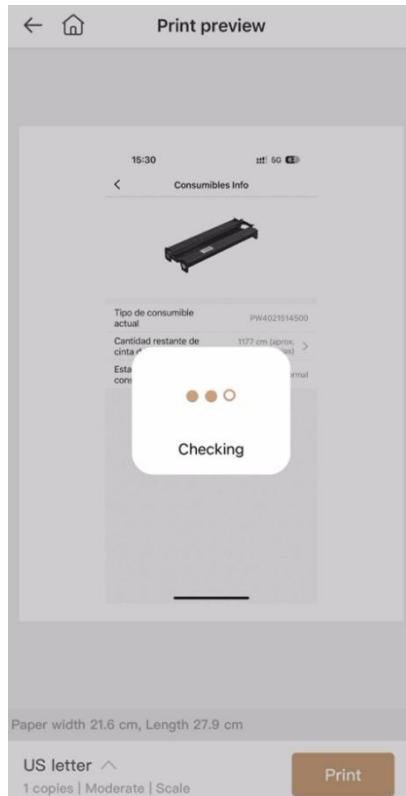


Select “US Letter”.

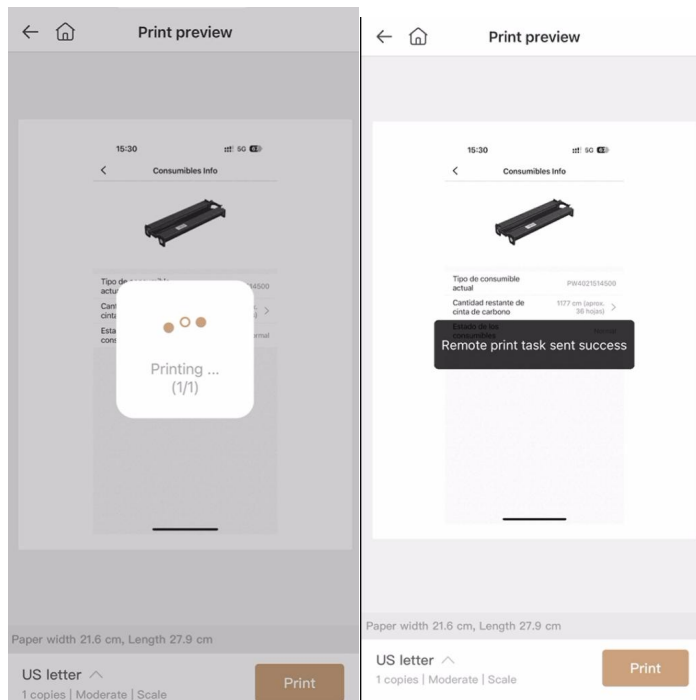


7. Click “Print”.



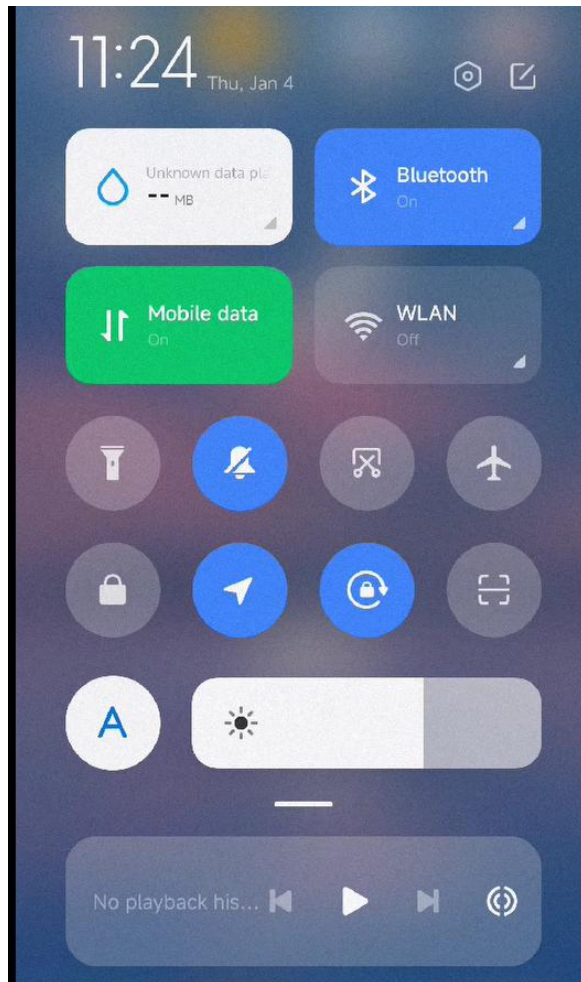


8. Wait for printing.

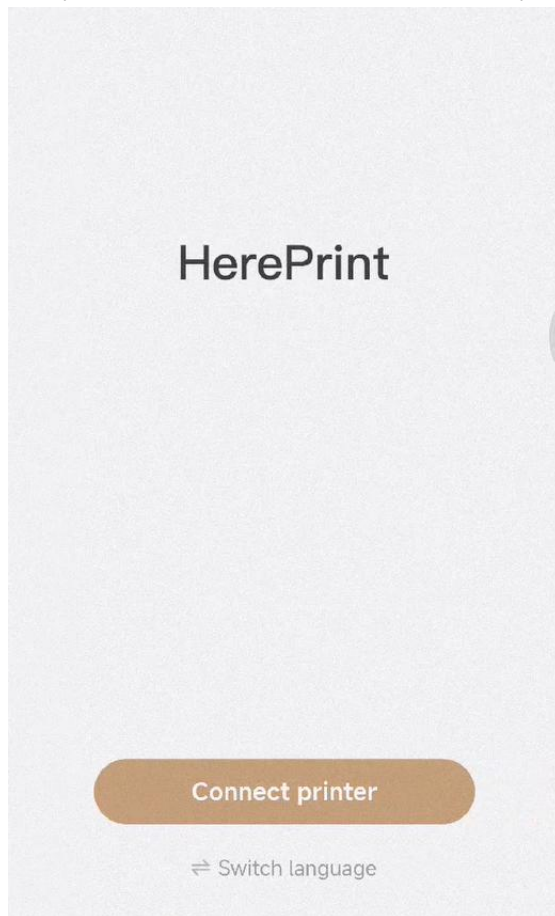


How to connect the printer to Android phone via personal hotspot

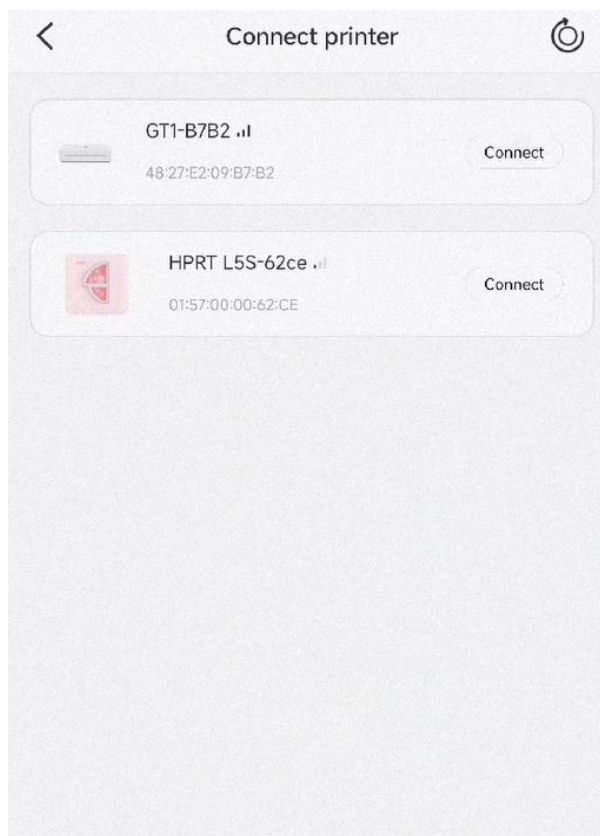
1. Open the Bluetooth on your phone



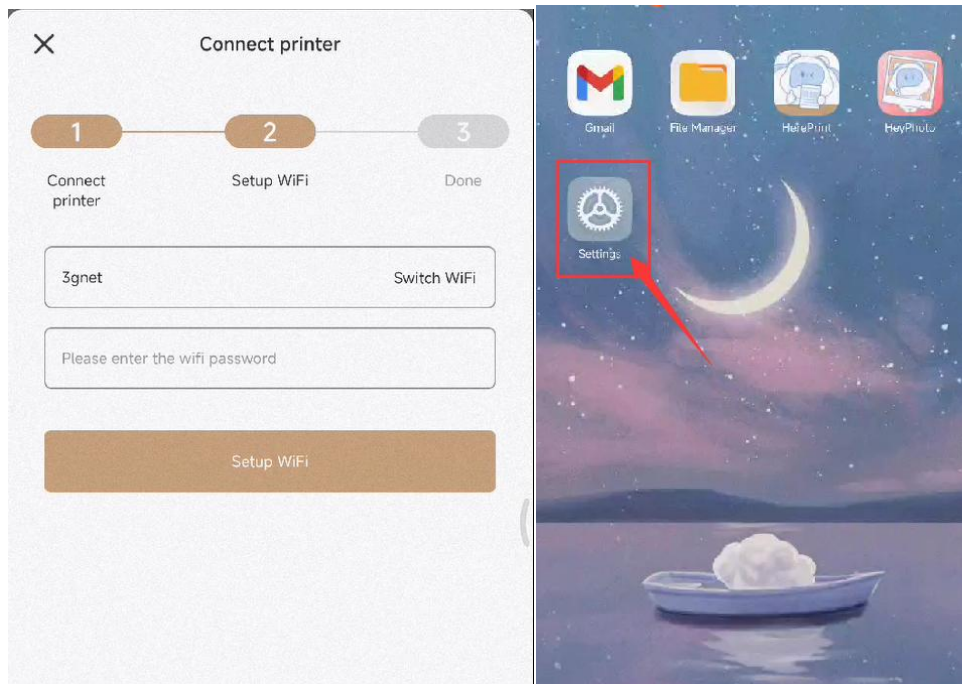
2. Open the "HerePrint" APP, click "Connect printer".



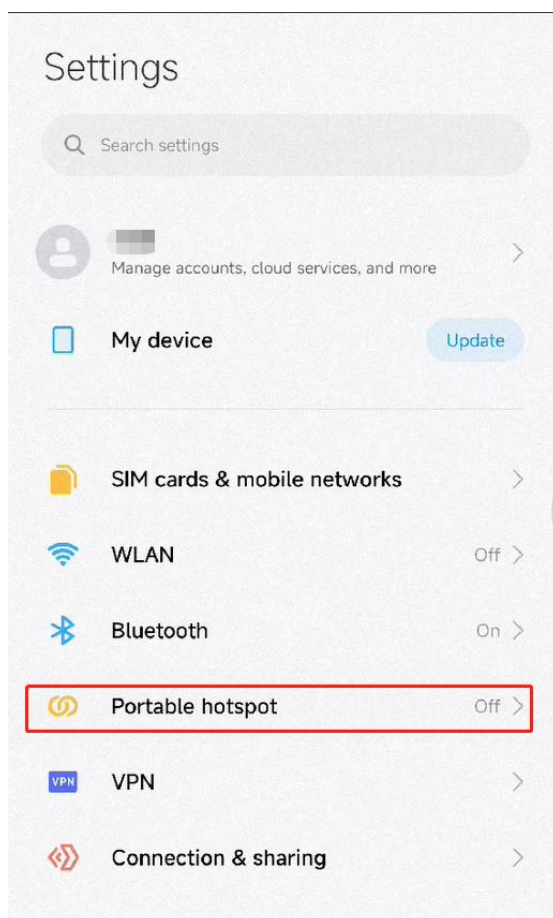
Select "GT1-xxxx" to connect it.



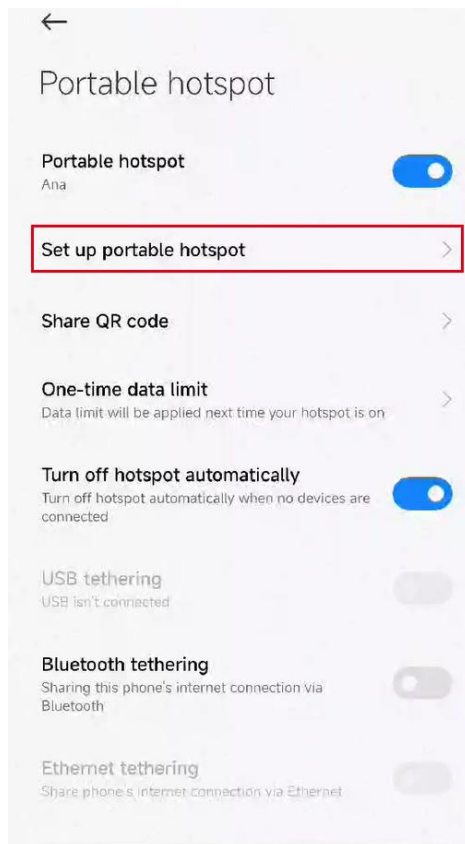
3. When enter to the Wi-Fi connection interface, then click “Settings” on your phone.



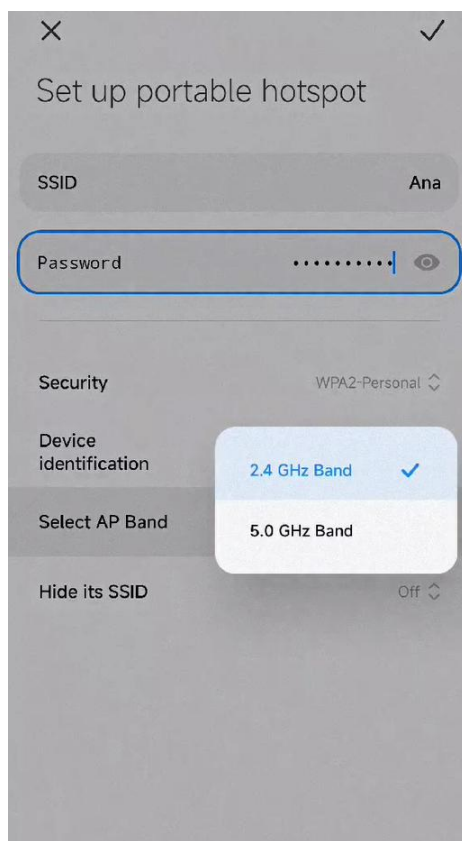
4. Click “Portable hotspot”.



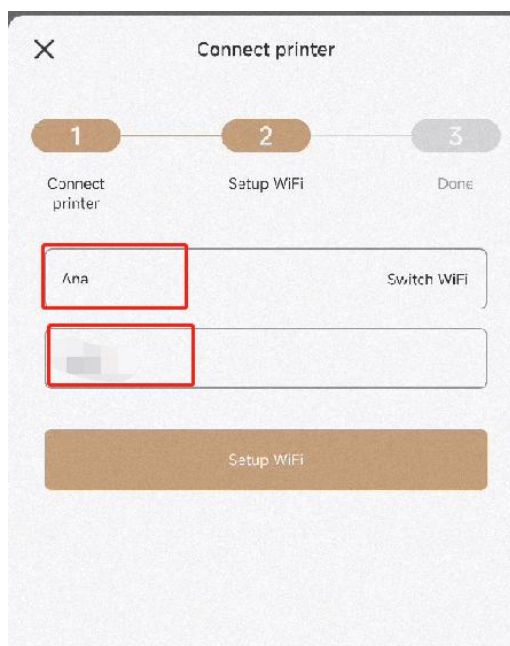
5. Turn on the portable hotspot, then click “Set up portable hotspot”(Please note that your personal hotspot name must be in English, if not, please set the hotspot name in advance).



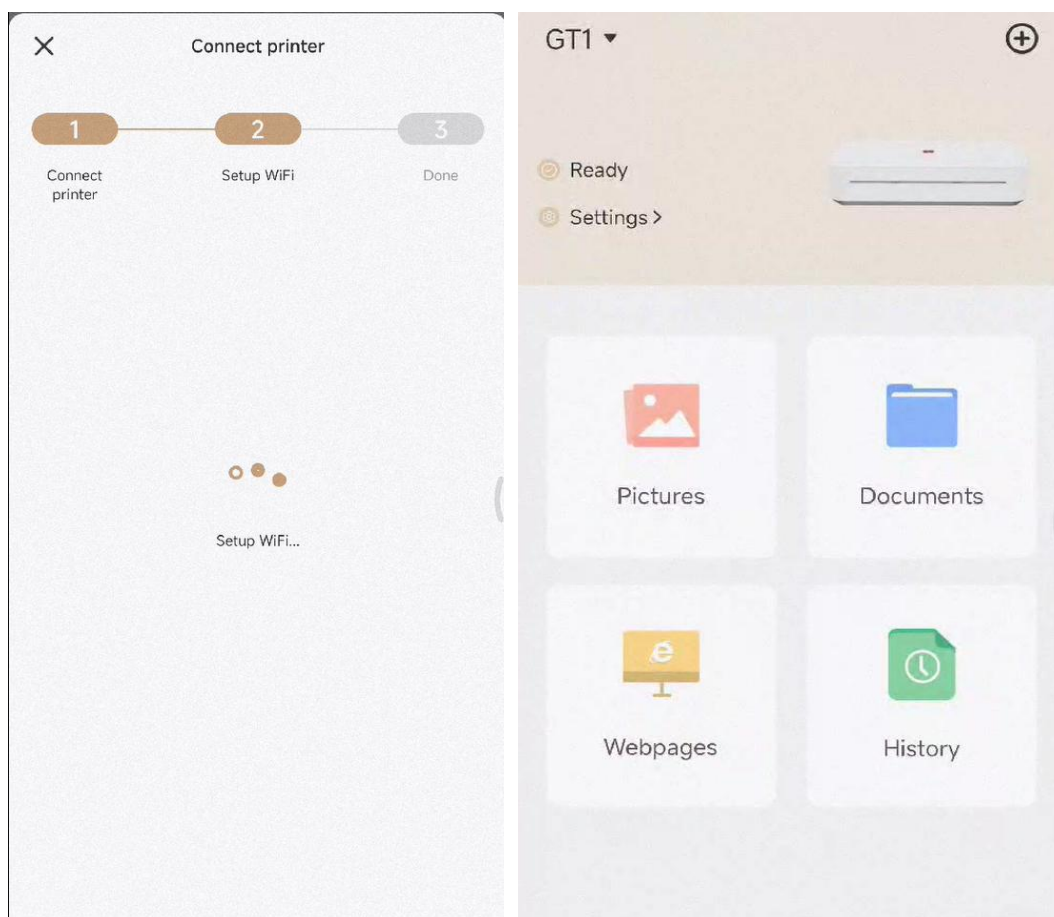
6. Select AP Band to “2.4 GHz Band”.



7. Back to the APP, then enter your portable hotspot name and password--click "Setup WiFi".



8. Wait for Setup WiFi until the printer is connected.

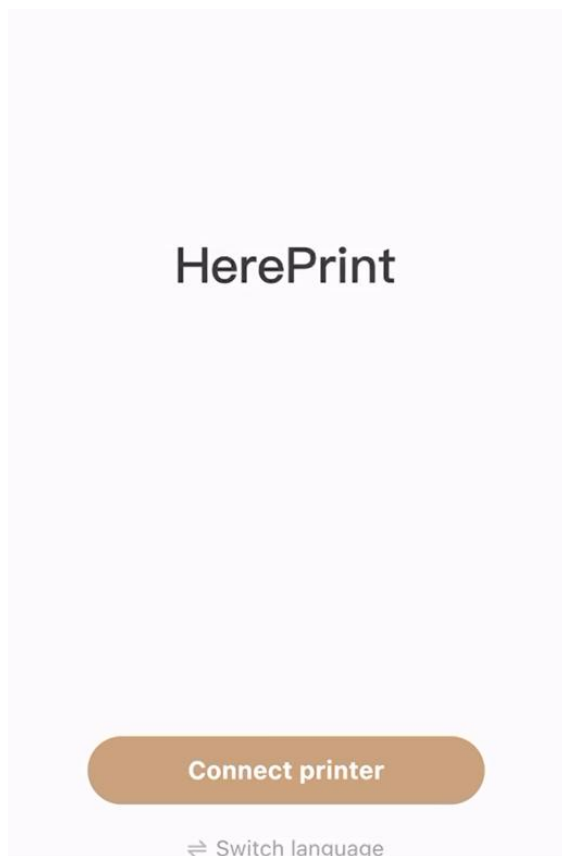


How to connect the printer to iPhone via personal hotspot

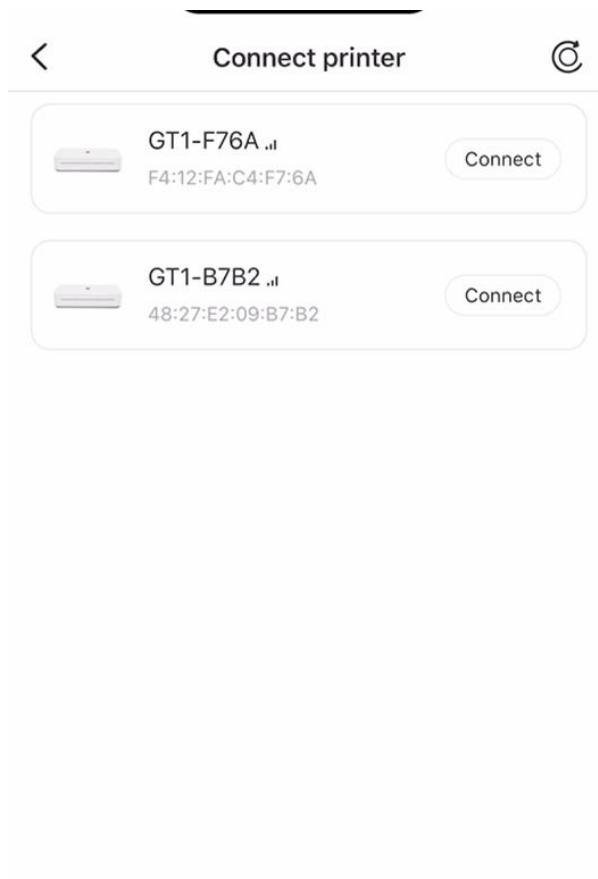
1. Please open Bluetooth on your phone.



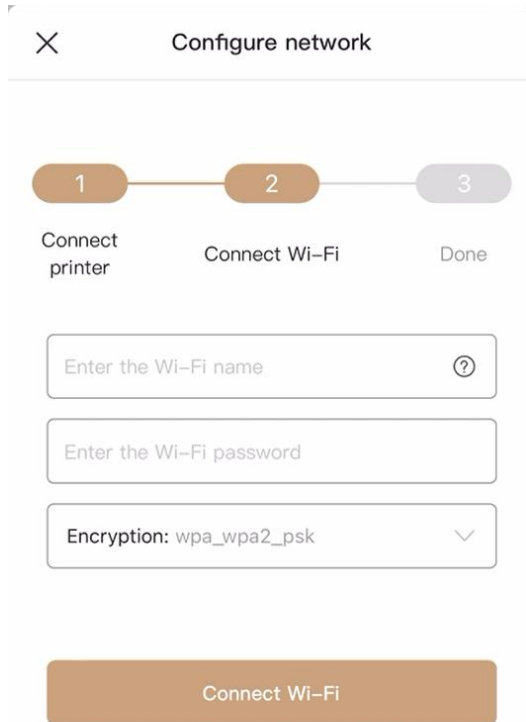
2. Open "HerePrint" APP and click "Connect printer".



Select "GT1-XXXX" to connect.

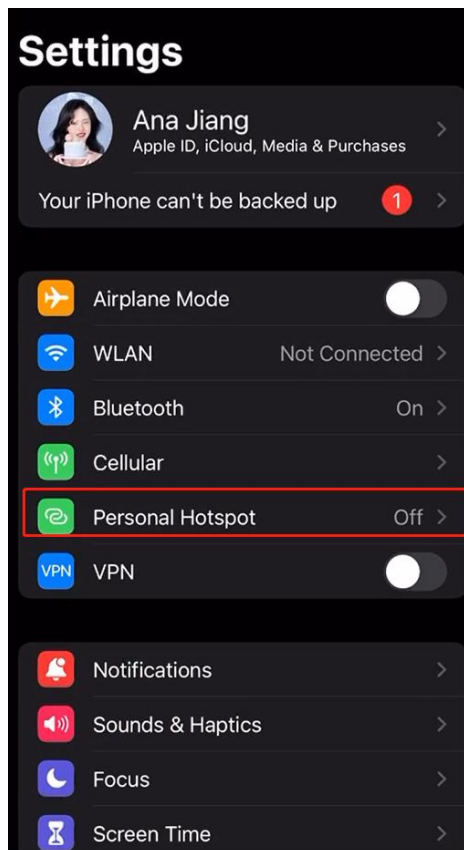


3. Enter to the WiFi connection interface.

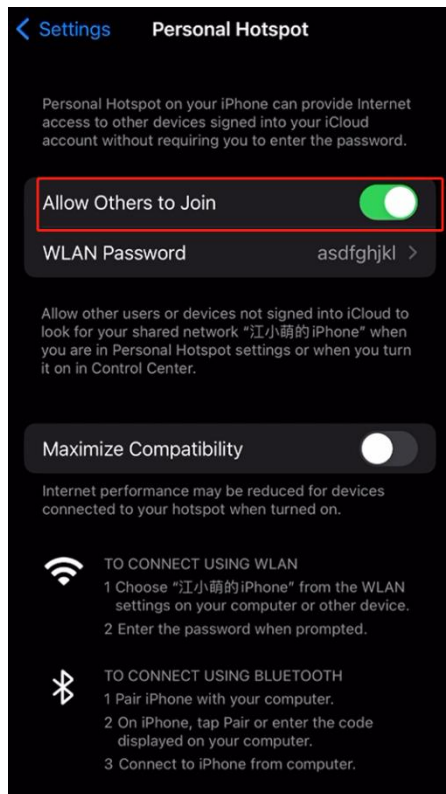


The image shows a 'Configure network' interface with a progress bar at the top. The progress bar has three steps: 1 (Connect printer), 2 (Connect Wi-Fi), and 3 (Done). Step 2 is currently active. Below the progress bar, there are three input fields: 'Enter the Wi-Fi name' with a question mark icon, 'Enter the Wi-Fi password', and 'Encryption: wpa_wpa2_psk' with a dropdown arrow. At the bottom, there is a large orange button labeled 'Connect Wi-Fi'.

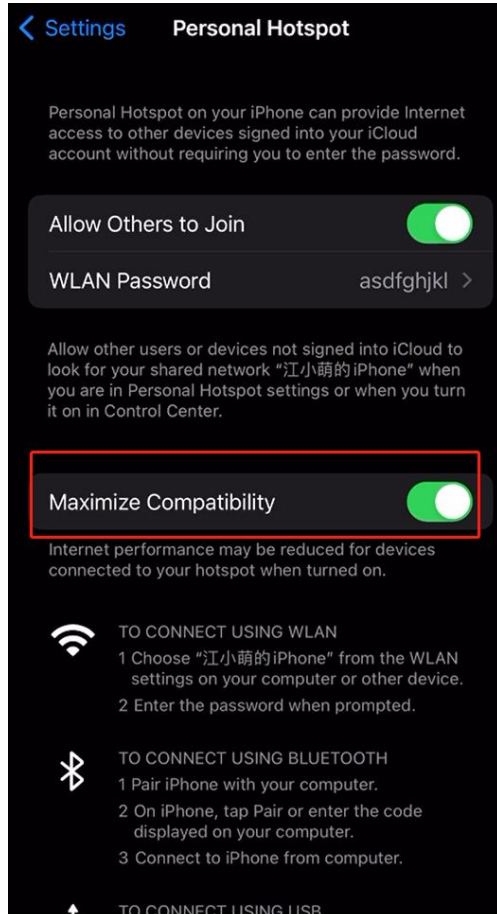
4. When enter to the Wi-Fi connection interface, then click “Settings” on your phone. Click “Personal Hotspot”. (Please note that your personal hotspot name must be in English, if not, please set the hotspot name in advance).



5. Turn on “Allow Others to Join”



6. Turn on “Maximize Compatibility”.



7. Back to the APP, then enter your personal hotspot name and password--Click "Connect Wi-Fi"

×

Configure network

1

2

3

Connect printer

Connect Wi-Fi

Done

Encryption: wpa_wpa2_psk

▼

Connect Wi-Fi

8. Waiting for connecting until the printer is connected.

×

Configure network

1

2

3

Connect printer

Connect Wi-Fi

Done

Connecting...

×

Configure network

1

2

3

Connect printer

Connect Wi-Fi

Done

Printer connected

Connected

LED Indicator and Buzzer Definitions

1.Error Status

Status	Indicator	Buzzer
Print head temperature is too high	Red LED flashes rapidly	“Beep–beep beep–”
Run out of ribbon	Red LED flashes slowly	“Beep–beep beep–”
Out of paper	Red LED flashes slowly	“Beep–beep beep–”
Cutter jam	Red LED flashes rapidly	“Beep–beep–beep–”
RFID error	Red LED is lighting	— —
Printer cover is not closed	Red LED flashes slowly	—

2.Printer Status

Status	Indicator
Firmware update	Red, green and blue LED flashes alternately
Bluetooth connecting	Blue LED flashes rapidly
In Wi-Fi connection	White LED is lighting
Wi-Fi data receiving	White LED flashes rapidly
In USB connection	Green LED is lighting
USB data receiving	Green LED flashes rapidly
No connection currently	Blue LED is lighting

Precautions

- 1.The optimal working temperature is 0 °C ~40 °C . If the ambient temperature is too low or too high, it may affect the printing quality.
- 2.Do not use unofficial adapters or ribbons to ensure print quality.
- 3.During printing, the area around the print head is very hot. Don't touch it or you may get burned.
4. Do not pull the paper hard when printing, otherwise the printer may be damaged.